



Simplifying lab operations for investigator sites

Powered by IQVIA Infosario™Site Gateway

As clinical trials grow increasingly complex, both drug developers and investigators are eager to improve the flow of central lab communications. Q² Solutions provides investigator sites a better laboratory solution with the IQVIA Infosario™ Site Gateway, an award-winning online workspace. Enhanced labs management empowers investigators and study coordinators through innovative and intuitive self-service tools that offer streamlined communications and optimized oversight of patient safety.

Improve productivity with an online hub for all lab activities

The secure online portal delivers a consolidated dashboard view of new lab reports and queries, as well as quick access to easy-to-use applications for:

- · Electronic requisitions and sample tracking
- Electronic kit resupply
- · Results reporting and query resolution

Supported by automated email alerts for abnormal values and reminders of pending actions, the portal helps investigator sites manage their trial-related lab activities in an interactive format that saves time and effort.

Designed with the help of sites for an optimal experience

After using the portal in their practice, many site staff members reported that they liked the ease of viewing lab results and finding specific reports that require immediate action. They also appreciated how the online portal provides faster and easier access to their lab reports versus fax delivery. Streamlining how we interact with sites is leading to higher site satisfaction — and faster trial outcomes.

More efficient lab communications

- Secure, central information hub
- Electronic requisitions
- Electronic sample tracking
- Simplified query and reporting resolution
- Email alerts for abnormal values
- · Automated reminders of pending actions



Lead to optimized trial results

- Easy, low-cost deployment and access
- Reduced errors and queries
- Increased speed and efficiency
- · Easy and efficient management for sites
- · Faster response, improved patient care
- · Fewer data omissions, fewer queries

The IQVIA Infosario Site Gateway provides simplified tools to make work easier

Electronic requisitions Helping prevent errors before they happen	Electronic requisitions have pre-defined patient and protocol-specific validation rules to help ensure that those forms are as complete and accurate as possible before submission. This helps to: Reduce lab queries Accelerate reporting turnaround time Drive better patient care
Electronic sample tracking Confidently oversee samples from site to lab	 When used in conjunction with electronic requisitions, our electronic sample tracking capability: Provides an online inventory of samples drawn, as well as samples shipped to and received by Q² Solutions Allows sites to quickly verify sample status Reduces the need for phone calls, faxes or emails Streamlines the lab communication process
Electronic kit resupply Experience greater efficiency and improved productivity	Now sites can free up valuable time through simplified reordering / delivery tracking of lab supplies. Sites can quickly perform routine tasks such as: Mark expired kits as discarded Reorder kits and other required materials Modify or cancel orders Track orders from construction to shipping
Simplified reporting and query resolution	Less time spent responding to queries and tracking down lab results means more time to focus on patient care. Thanks to the intuitive interface, site staff can quickly and easily:
Easy access to lab reports and queries means more time for patient care	 Recognize new reports that require immediate action and access past reports Distinguish reports that contain exclusions or alerts Respond to queries directly in the portal Receive automated email notifications of new reports, alerts and queries

Discover a better laboratory management solution – available only through Q² Solutions and IQVIA Infosario.

Tailored solutions	Delivery excellence	Shaping outcomes
Simplified tools designed with the help of investigator sites reduce the burden of day-to-day activities and lead to faster trial outcomes	A secure, easy-to-access and consolidated lab operations hub that reduces errors and data omissions for increased speed and efficiency	More efficient communications and labs management for investigator sites lead to faster responses, optimized trials, and improved patient care

Contact us

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