

Quality Policy

RF Industries (RFI) is a global technology solutions company, specialising in wireless coverage and solar power. We are proud to be an Australian success story with manufacturing, distribution and warehousing across Australia, New Zealand, the USA and the UK. Our aim is to consistently provide customer value and satisfaction over the range of products and services that we deliver.

As part of our activities and undertakings, we apply the RFI *Live Blue* values. This encompasses:

Blue Sky: We open our mind to new ideas;

Blue Ribbon: We 'NAIL IT' in everything we do;

True Blue: Team Spirit, Integrity and a fair go for all

RFI is committed to:

- providing high quality products and services to our customers
- implementing, maintaining and continuously improving our quality management system to enhance performance which meets the requirements of ISO 9001:2015
- encouraging employees to participate in quality improvement activities
- complying with applicable legislative obligations, compliance responsibilities and other relevant requirements
- maintaining, measuring, reporting and reviewing quality objectives and targets



BLUE SKY



BLUE RIBBON



TRUE BLUE

LIVE IT

To develop and maintain a highly skilled professional workforce capable of providing leadership and creating a 'high performance engaged culture'.

GROW IT

To establish, maintain and improve world-class business and quality processes, enabling us to attract and keep the right customers.

DELIVER IT

We will measure our performance across defined key performance indicators with the objective of continuous improvement.

CREATE IT

We will actively generate and harvest innovative ideas from our staff and customers.

**LIVE
GROW
DELIVER
CREATE IT**

This Quality Policy shall:

- be available as documented information and to interested parties as appropriate
- be communicated, understood and applied within RFI
- be reviewed by senior management

I commit the resources to achieve the commitments outlined in this policy and the Quality Management System.



Scott Magee
CEO

