Easy card account management.

Quick access to your balance, PIN, or report your card lost or stolen.

OnePay app Easy access to your card account at the touch of a button. Download the 'My OnePay' app.



Download on the App Store



OnePay portal Visit www.onepay.co.uk to log in to your Online Portal and manage your money from your PC, laptop, smartphone or tablet.



Multilingual telephone service Call our customer service team or our automated system on 0113 320 1900*.

* Calls are charged at your standard network rate, calls from mobiles may be higher.



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