

onepay

2020 Literature

A fast and alternative way to pay your workers



www.onepay.co.uk

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A6 Seasonal Leaflet

OnePay Mastercard® guide



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A6 Quick Guide
Available in other languages

Need a way to receive your wages?

If you are working for a OnePay approved employer or agency you can apply for a OnePay card account.

Don't have a UK bank account? Speak to your managing consultant today to find out how to apply for a OnePay card account*.



* We're happy to open a OnePay card account for anyone who works for a OnePay approved employer or agency subject to our initial checks.

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A4 Account Poster
Your logo here available

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A6 Account Leaflet


Easy card account management.

Quick access to your balance, PIN, or report your card lost or stolen.


OnePay app
Easy access to your card account at the touch of a button. Download the 'My OnePay' app.



OnePay portal
Visit www.onepay.co.uk to log in to your Online Portal and manage your money from your PC, laptop, smartphone or tablet.



Multilingual telephone service
Call our customer service team or our automated system on 0115 320 1900*.



* Calls are charged at your standard network rate. Calls from mobiles may be higher.

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A4 App/Portal Poster
Your logo here available

Keep your card and account safe

Card safety tips

- Don't let anyone else use your card
- Always keep your PIN safe:
 - Never write it on the back of your card
 - Never leave your PIN with your card
- Don't tell anyone else your 16-digit card number, PIN or CVV number
- If your card is lost or stolen, call us on 0115 320 1900*

ATM tips

- Try to use an ATM at a bank
- Make sure you shield your PIN
- Don't use an ATM that looks as though it may have been tampered with

Online shopping tips

- Only use trusted retailers
- Make sure the website is secure (look out for https:// in the URL)
- Check the small print for any monthly or weekly subscription fees

Online help centre:
www.onepay.co.uk/help
Email: theteam@onepay.co.uk
Call: 0115 320 1900*

* Calls are charged at your standard network rate. Calls from mobiles may be higher.



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A4 Card Safety Poster

Your card account PIN

My OnePay App



OnePay Portal - www.onepay.co.uk/onepaylogin




For more information visit: www.onepay.co.uk

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A4 PIN Reveal Poster

Your card account PIN


Step 1: Locate PIN tab



Step 2: Peel PIN tab



Step 3: Place tab to reveal PIN



For more information visit: www.onepay.co.uk

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A4 PIN Reveal Poster

www.onepay.co.uk

forbusiness@onepay.co.uk

