RETIREMENT PLAN ADVISOR BUSINESS PLANNING CONSIDERATIONS





OVERVIEW

WHAT.

- Historical Precedent
- Emerging Pressures

WHY.

- Changing Market Dynamics
- Evolving Advisory Firm Service Proposition

HOW.

- Prioritize Business Plan
- Drive Enterprise Value



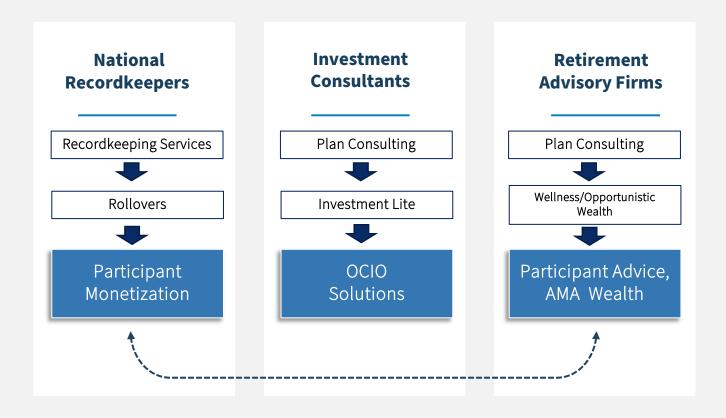
CONSIDER DOING THESE THINGS NOW

- ▶ Become a Student of the Retirement Advisory Firm Industry.
- ▶ Prioritize Business Management. Develop a Plan. Benchmark Periodically.
- Understand and Improve Your Firm Value Drivers
- ▶ Learn To Think Like A Buyer As You Build Your Business
- Seek Assistance From Experienced Advisors



EVOLUTIONARY SURVIVAL TO SURVIVE AND THRIVE

Historical Precedent of Change Required to Drive Revenue





UNDER PRESSURE

What Keeps Retirement Advisors Up At Night



Fee Compression

- · Solutions not Products
- Doing More for Less
- · Commoditization of Services



The Fight to "Own" the Participant

- · Required for Revenue
- RK Focus
- Overlapping Value Prop



Health, Retirement & Wealth

- Convergence
- · Client Holistic Focus
- Expand/Diversify for Margins



Consolidation

- Recordkeepers, BDs, Investment Consultants 7th inning
- Wealth and Retirement Advisors 3rd inning



Bridge to Wealth

- From want to need
- In-Plan Advice Capability
- Technology Gap



Human Capital (You)

- Age
- Career Goals/Opportunities
- Execution



Scaled Competitors

- · Increase in Numbers
- Professionally Managed
- · Well Capitalized



Broader Threats

- Legislation
- Other DC Players/DCIO
- Amazon/Google

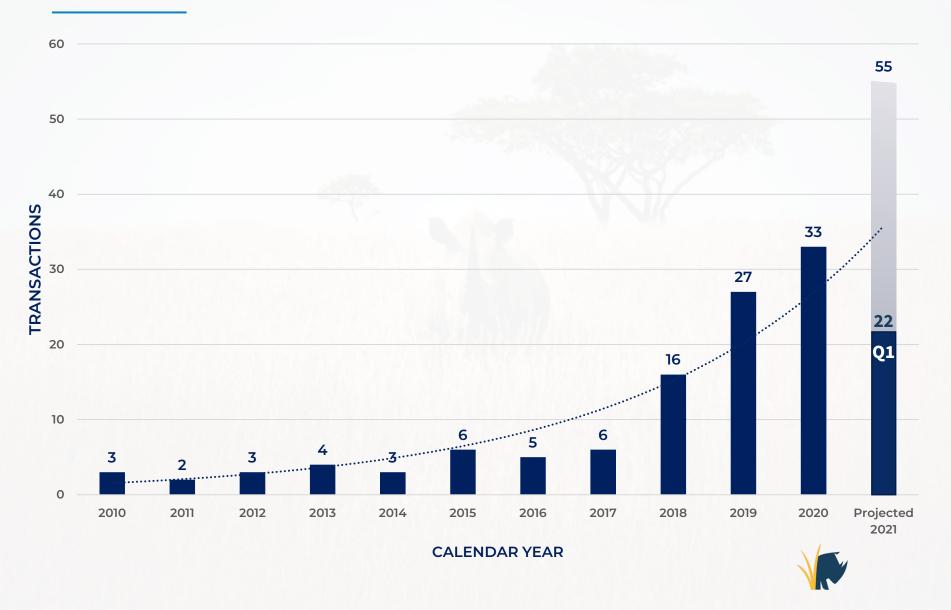


Timing of Current Market

- Current Multiple Levels
- · Buyer to Seller Ratio
- Economy



STEADILY INCREASING TRANSACTION VOLUME



DRIVERS OF INCREASING RETIREMENT ADVISORY M&A

- ▶ More and Larger, Well Capitalized, Well Managed Buyers
- Larger Retirement Advisory Targets
- Validated Value
- Participant Engagement/Monetization
- Demographics
- Firm Pressures
- Opportunities



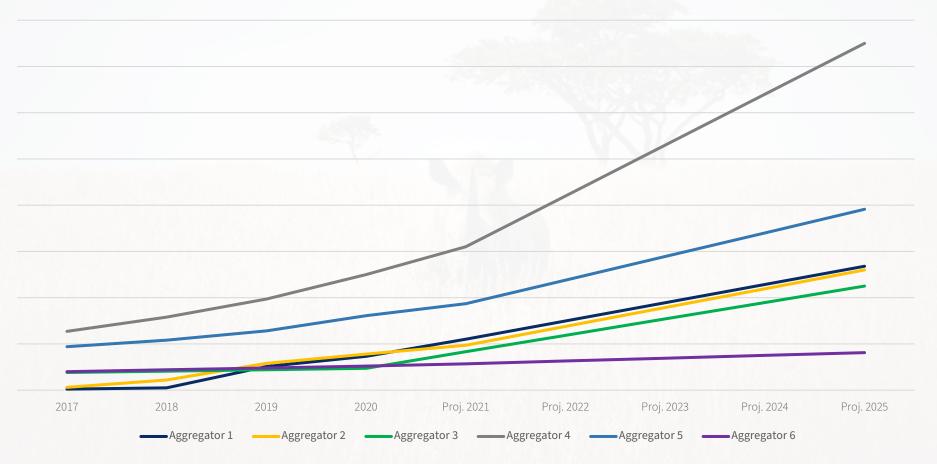
RETIREMENT ADVISORY FIRM MULTIPLES Q1 2021

FIRM TYPE	DESCRIPTION	MULTIPLE
SCALED RETIREMENT & WEALTH FIRM -VALIDATED MODEL HIGH GROWTH	CAPTRUST PE DEAL WITH GTCR IN 2020 AT 20X	18.00 - 20.00X
INSURANCE BROKERAGE - MEGA	TOP 5 LARGEST FIRMS: AON, WILLIS, MARSH, BROWN & BROWN, GALLAGHER	16.00 - 18.00X
INSURANCE BROKERAGE – MID/LARGE	TOP 6 – 20 FIRMS: ONEDIGITAL RECAP (JUNE 2020)	14.00 - 16.00X
FULLY INTEGRATED RETIREMENT & WEALTH ADVISORY PLATFORM WITH AFFILIATES (\$15M REV +)	INDEPENDENT CENTRALIZED PLATFORM AND AFFILIATE FIRM NETWORK FOCUSED ON RETIREMENT AND WEALTH ADVISORY.	12.00 - 14.00X
RETIREMENT & WEALTH ADVISORY FIRM - REGIONAL ELITE (\$8M REV +)	REGIONALLY SCALED ENSEMBLE BUSINESS TYPICALLY WITH MULTIPLE OFFICES.	10.00 - 12.00X
RETIREMENT & WEALTH ADVISORY FIRM - ELITE (\$ 2 - \$8M REV)	ELITE SINGLE OFFICE BUSINESS	8.5 – 10.00X
RETIREMENT ADVISORY FIRM - \$ 750 - \$2M REV)	EMERGING SINGLE OFFICE BUSINESS	6.00 - 8.50X
RETIREMENT ADVISORY PRACTICE/BOOK - < \$ 750 REV	PRACTICE/BOOK OF BUSINESS	4.00 - 6.00X



AGGREGATORS GROWTH CREATING SEPARATION

RETIREMENT REVENUE (MILLIONS)





RETIREMENT ADVISORY FIRM TABLE STAKES

Retirement Advisory Firms Are Beginning Understand What They Need For 2.0



Commitment, Leadership, and Vision

- · Clear roadmap to organic and inorganic growth
- · Ability to articulate a clear vision around navigating the changing landscape



Culture and Community

- · The alchemy of many important (but often small) things
- · Retirement advisors know it when they see it



Growth Engine

- · Scale through retirement, wealth and tech acquisitions
- · Cross-sell other c-suite solutions and participant-based services and wealth advisory



Scalable Tech Platform/Operating Company

- · Back-Office, Middle-Office, Retirement, Wealth, Monetize Participant
- · Centralization of certain services to drive efficiency



Financial Firepower

- · Capital and support to grow and scale towards being a strong operating company
- Acquisitions and Technology



Brand & Expertise

- · Advisor recruiting brand, c-suite brand and employee level brand
- Broad capabilities



Role Expansion and Career Opportunities

- · Beyond the practice to Region and Nationally
- · Larger company opens more possibilities for staff



Proven Post Merger Integration Model

- · Experienced with an effective transition blueprint
- · Impacts partners, staff and clients



THE BRIDGE



Build, buy, or rent the components to deliver?

Engage & Advise Employees

Communicate and drive interaction with employees

C-Suite Relationship Opens Access To Employees

What do you deliver?

Determine Service Model and In-Plan B

Managed Accounts (33%)

Quicker, easier build but lower

revenue?

(44%) Long-term, high investment, high revenue?

Advice

Both? Wellness? (22%)

Other?

Convert Qualified Employees

What's your threshold and what can you offer?

Institutional

C-Suite Relationship Is Advisor's Greatest Asset

How to monetize?

Leadership, Technology & Staff

- Bridge CEO
- CRM
- · Data Aggregation
- Digital Platform
- Deliverables
- · Communications Platform
- · Wealth Platform & Deliverables
- Staffing



Individual

Individual Relationship

Who services private or individual clients?



THINK LIKE A BUYER

How to Drive Enterprise Value in Your Business

Service Model Drivers

- Plan Investment Solutions/Managed Accounts
- Participant Advice
- Wealth Advisory
- Employee Benefits+

Fundamental Drivers

- Revenue Size
- Predictable and Recurring Revenue and Trend Line
- Margin/EBITDA and Trend Line
- Client Concentration Risk
- Leadership Capabilities and Brand
- Geography

Variable Drivers

- Client Demographics and Tenure
- Team Capabilities, G2, Recognition and Brand
- Breadth of Services
- Organic Growth Strategies and Results
- Cost Structure, Platform & Technology



BUSINESS PLAN CONSIDERATIONS

Understanding Where You Are Now Is The First Step

Business Analysis Considerations

- 1. Understand the Current Market Valuation of your Firm.
- 2. Benchmark and outline the Strengths, Weaknesses, Opportunities and Threats of your business relative to the broader marketplace.
- 3. Identify the Gaps & Liabilities facing your firm, as well as where to focus today to drive greater Enterprise Value.

 Improve on specific value drivers.
- 4. Outline the potential options for you, your firm and your employees which may include acquiring, merging, or selling.



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THE RETIREMENT INDUSTRY'S MOST EXPERIENCED & TRUSTED M&A ADVISORY FIRM

Providing Retirement Industry firms a unique resource and catalyst in pursuit of accelerated growth and sustained competitive success

