

Investing in the Future

How Vital transformed technology for private equity investor Endless LLP

Few industries move as fast as finance; something that the private equity investors Endless LLP recognised when their business started to grow faster than their technologies could keep up.

Customer

Endless LLP

Industry

Finance and Private Equity

Products and Services

Microsoft Cloud Platform including SharePoint, Teams, Teams Voice, Azure, Azure Sentinel SIEM, Microsoft Cloud E5 / EMS

Organisation size

40 employees

Country

United Kingdom



About Endless LLP

Established in 2005 and investing in several national brands, including T J Hughes, Hovis and The Works, Endless LLP is a renowned and respected investor whose 40-strong staff have been key to its tightly knit strategy.

With investors including world-renowned universities, charities and pension funds, Endless LLP is the single biggest investor in its funds and its people, and is dedicated to making business better for everybody.

The Challenge

In 2018, Endless LLP were experiencing both the success of exponential business growth and the complications of incoming GDPR legislations. Yet the company was also locked in to a legacy Private Cloud vendor which was inflexible, unreliable and becoming outdated. With the finance sector demanding fast resolutions, strict data security and flexible information sharing, the company recognised that an update to their legacy technologies was urgently needed.



The Vital Solution

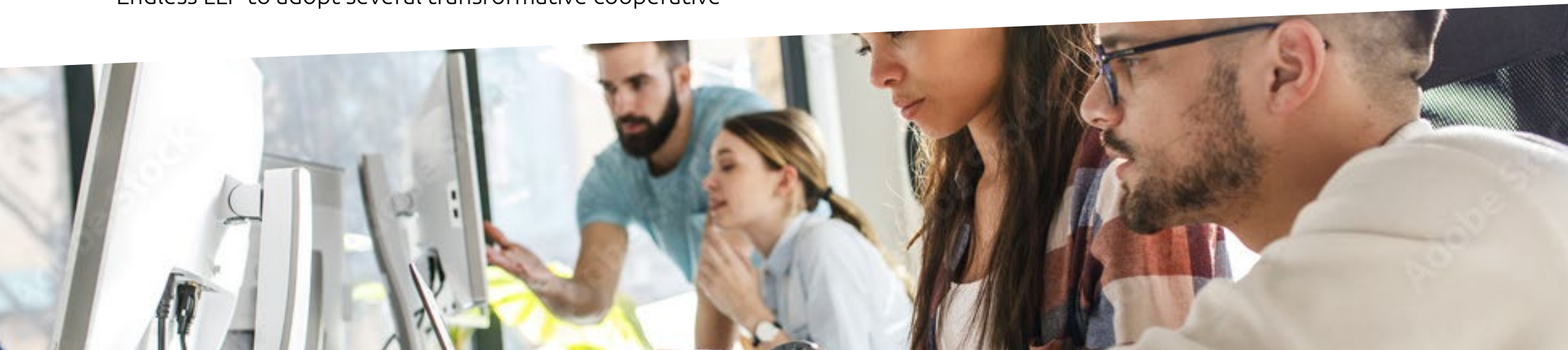
Following a successful tender process, Vital were selected as Endless LLP's provider of choice. Immediately, the two companies entered a cooperative and collaborative consulting process to tackle these infrastructural issues.

The first hurdle was overcoming the common issue of 'Vendor Lock-In'. Endless were highly dependent on their existing Private Cloud vendor, and switching to a new, Public Cloud option might have been complex and costly without expert assistance.

By implementing an all-new online infrastructure with Microsoft Azure, Vital were able to aid Endless LLP's transition from a Private to Public Cloud solution. Azure's flexible, widely compatible Hybrid model also enabled Endless LLP to adopt several transformative cooperative

solutions from Microsoft. Microsoft 365 and Outlook proved a resilient yet user-friendly service for the company's email and archiving, while collaborative solutions such as Microsoft Teams helped tie projects, communications and collaboration together.

Endless LLP would also find numerous answers to their security and compliance demands within the Azure framework. By implementing Microsoft Conditional Access and Azure MFA, Vital were able to provide strict user authorisation, protecting staff and clients both universally and individually. The inclusion of Microsoft Defender and the Azure Sentinel SIEM was the final protective touch, providing Endless LLP with a total technical overview of their network security.





The Business Benefits

The combined efforts of Vital and Microsoft Azure have enabled Endless LLP to:

- Improve service delivery, with measurably improved turnaround times on client requests, proposals and projects
- Maintain business resilience with demonstrable annual failover and regular business continuity tests that continually meet regulatory requirements
- Tighten personal and professional security through the adoption of MFA, Conditional Access and a range of other Microsoft security capabilities
- Secure the company network behind advanced security and endpoint protections

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In our industry, you grow to respect the importance of tight business relations and the finer, granular details and I think in both respects, Vital have done so. The depth and breadth of their solutions has been transformative and throughout the entire process, their conduct has been both professional and personable

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- Somebody from Endless