

Professional Services

D-Tools' Professional Services Group (PSG) offers hands-on consultation, training, and implementation support to help you make the most of your D-Tools software investment. D-Tools Service packages provide outstanding value and are a convenient way to purchase a range of services geared to meet your specific needs.

Self-Starter Package: \$500

The Self-Starter Package is for customers who may have limited needs or budgetary and/or time constraints. The goal of this package is to ensure that a new customer receives the basic support required to be successful with D-Tools. The Self-Starter covers software set-up and configuration, familiarization with D-Tools support and training resources, as well as live online training geared toward getting started with catalogs and creating projects. A one-year subscription to the D-Tools eLearning platform is included.

Description:

- 1 60/min software setup & configuration session
- 3 60/min personal online training sessions
- 1 year subscription to eLearning platform

Performance Package \$2000

The Performance Package provides implementation support and training that will yield tangible results in a short period of time. This baseline package covers all key areas of software implementation as well as personalized training. The Performance Package is ideal for customers with multiple users and/or those who plan to take advantage of multiple System Integrator modules. It offers all the features of the Self-Starter Package plus personal online training and an introduction to customer.

Description:

- 1 90-minute software setup & configuration session
- 8 hours of personal online training
- 4 hours of custom report development
- 1 year subscription to eLearning platform
- Catalog Starter plan

Pro Package \$3900

The Pro Package is an extension of the Performance Package and is designed for customers with more users, more seats, and/or who expect to fully exploit the complete System Integrator feature set. With the Pro Package comes additional online training, additional time allocated for custom reports, as well as the Catalog Starter and Manager Plan, which includes assistance with catalog development and training in catalog management best practices and procedures.

Description:

- 1 90minute software setup & configuration session
- 12 hours of personal online training
- 8 hours of custom report development
- 1 year subscription to eLearning platform
- Catalog Manager plan

Premier Package \$7000

The Premier Package is designed for customers with more users, more seats, onsite training, and/or who expect to fully exploit the complete System Integrator feature set. The Premier Package includes online training, time allocated for Custom Reports, as well as 3-day Onsite Training with a Professional Team Member.

Description:

- 1 60-min software setup & configuration session
- 12 hours of personal online training
- 4 hours of custom report development
- 1 year subscription to eLearning platform
- 3-Day Onsite Training + T&E