

Case Study

St. Anthony's Psychiatric Hospitals Simple design and configurability lead to a streamlined experience.

St. Anthony's health system operates two behavioral health hospitals in Wichita and Olathe, Kansas. St. Anthony's is operated by Axiom Healthcare Services and works closely with the 12 other Axiom facilities for seniors in Kansas and Colorado.

It focuses on adults older than 50, particularly those with mental health challenges such as dementia, delusional disorders and generalized anxiety disorders. St. Anthony's provides both inpatient and outpatient services, with a multidisciplinary team of nurses, psychiatrists, social workers and group therapists. St. Anthony's is operated by Axiom Healthcare Services and works closely with the 12 other Axiom facilities for seniors in Kansas and Colorado.

Partnering with Azalea Health

Azalea's EHR platform is cloud-based, which enabled St. Anthony's to implement the software remotely. This was important because the health system wanted to limit any potential COVID-19 exposure to its elderly and high-risk patients. The cloud-based system also was valuable, because it meant that St. Anthony's did not need to dedicate any of its limited IT resources to manage the system on its premises.

"They were willing to collaborate with us as a partner, understand our challenges and innovate with us to solve them," DeShaun Linson, RN of St. Anthony stated. "They would also help us customize the configuration of our EHR system to comply with the regulations for freestanding psychiatric hospitals."



"We were able to create our own custom templates or choose from a library of existing templates," Linson explained. "That appealed to us, because we could design the system to fit our workflows. Our staff wouldn't have to waste time learning how to navigate the system if they helped design it."

St. Anthony's hospitals started implementing the EHR at the end of last year and will have the system fully operational by August 1, 2021.

"For now, we'll be using it for inpatient care, but we'll later expand its use to ambulatory care and practice management. Azalea helped us build the system so it will service any future hospitals that we add to the portfolio, which currently includes both St. Anthony's hospitals."





Removing the Administrative Burden

"The Azalea team has been really hands-on from the start to make the EHR work for our needs," she noted. "The training and implementation has gone smoothly so far, and our staff is looking forward to having the system fully up and running."

The EHR will not be fully operational until August, but Linson said she's already noted a change in employee satisfaction. The nurses no longer spend hours filling in paper charts, so everybody is excited to move to an electronic system that will make things easier.

"This new EHR will remove a lot of the administrative burden on our staff and allow our team to spend more time with patients. That matters a lot at psychiatric hospitals for seniors. Most of our patients have trouble with their memory or cognition, so that human connection is really important to their care."

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For more information on St. Anthony's Behavioral Health Hospitals, visit <u>www.st-anthonyshospital.com</u>. For more information on Azalea Health's EHR platform for Behavioral Health, visit <u>www.azaleahealth.com/specialties/</u><u>behavioral-health</u>.

