Azalea HEALTH

# Solutions for Enterprise and Community Hospitals

# Solutions for the Entire Health System

Azalea Health provides a complete cloud-based EHR platform designed to meet all the needs of your Hospital and Health System — from patient registration, emergency department management, regulatory requirements, and more. Revenue cycle management, prior authorization and payroll services are available if your facility could use the extra help. Quick to deploy and intuitive to use, Azalea solutions ensure smooth care coordination and communication – enabling better outcomes. The Azalea platform is powered by our proprietary Azalea One patient health index, which enables true interoperability and a "one-patient-one-record" approach.

Azalea EHR platform is the industry's only Provider EHR. It provides a comprehensive, end-to-end solution for Community and Enterprise Hospitals, and delivers the tools and resources needed to help customers meet their strategic planning, promote financial viability, and manage their revenue cycle. All of this is provided through integrated and customizable modules so you can choose the components that best meet your hospital's needs and workflows. These modules fall into three broad categories of functionality: Clinical, Patient Financial, and Patient Engagement.

# Clinical Solutions

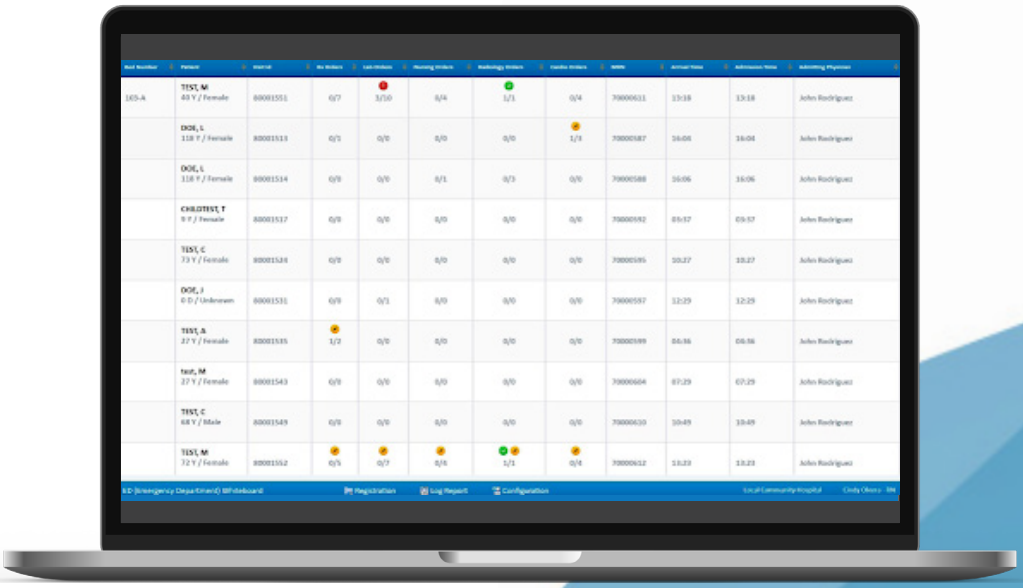
Built around the provider, Azalea Clinical Solutions are easy to deploy and intuitive to use. Our solutions support the unique workflows of a hospital, including the Emergency Department, swing beds, care level transfers, and inpatient care. Tightly integrated with Patient Financial Solutions and Hospital Management Solutions, Azalea's Clinical Solutions are what your hospital needs to manage patient care.

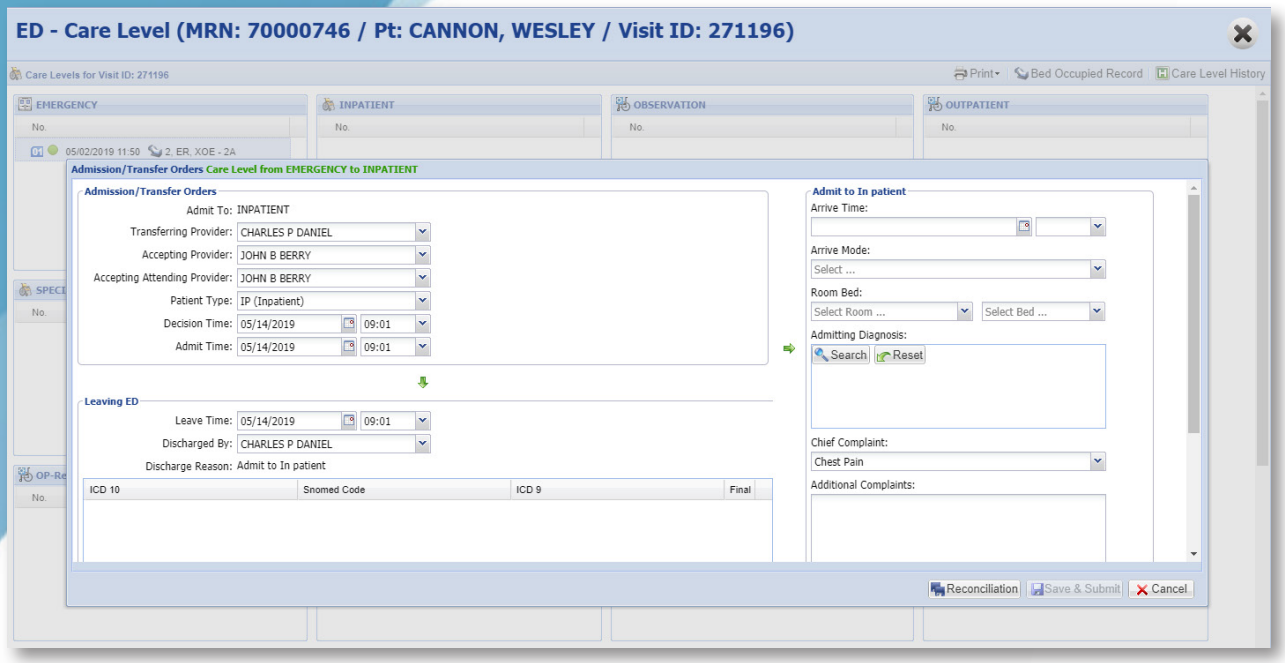
## Azalea Clinicals

Azalea Clinicals helps you manage patient records from the Emergency Department through admission, inpatient stays and discharge. A standard visual experience across departments enables staff to easily move from one department to another without worrying about spending too much time looking for information. Additionally, each user has the ability to customize their view to ensure the information pertinent to their role in the patient experience is readily available.

### Emergency Department

Understanding the unique needs of Emergency Departments, Azalea Emergency Department Management makes registering patients, viewing records, and capturing critical clinical information easy. Our customizable ED Whiteboard streamlines staff workflows by providing a complete view of the patients in the Emergency Department and the treatments they are receiving. Collaborative charting and order recommendations based on chief complaints, allowing providers to focus more on the patient and less on data entry.






## Care Level Transitions

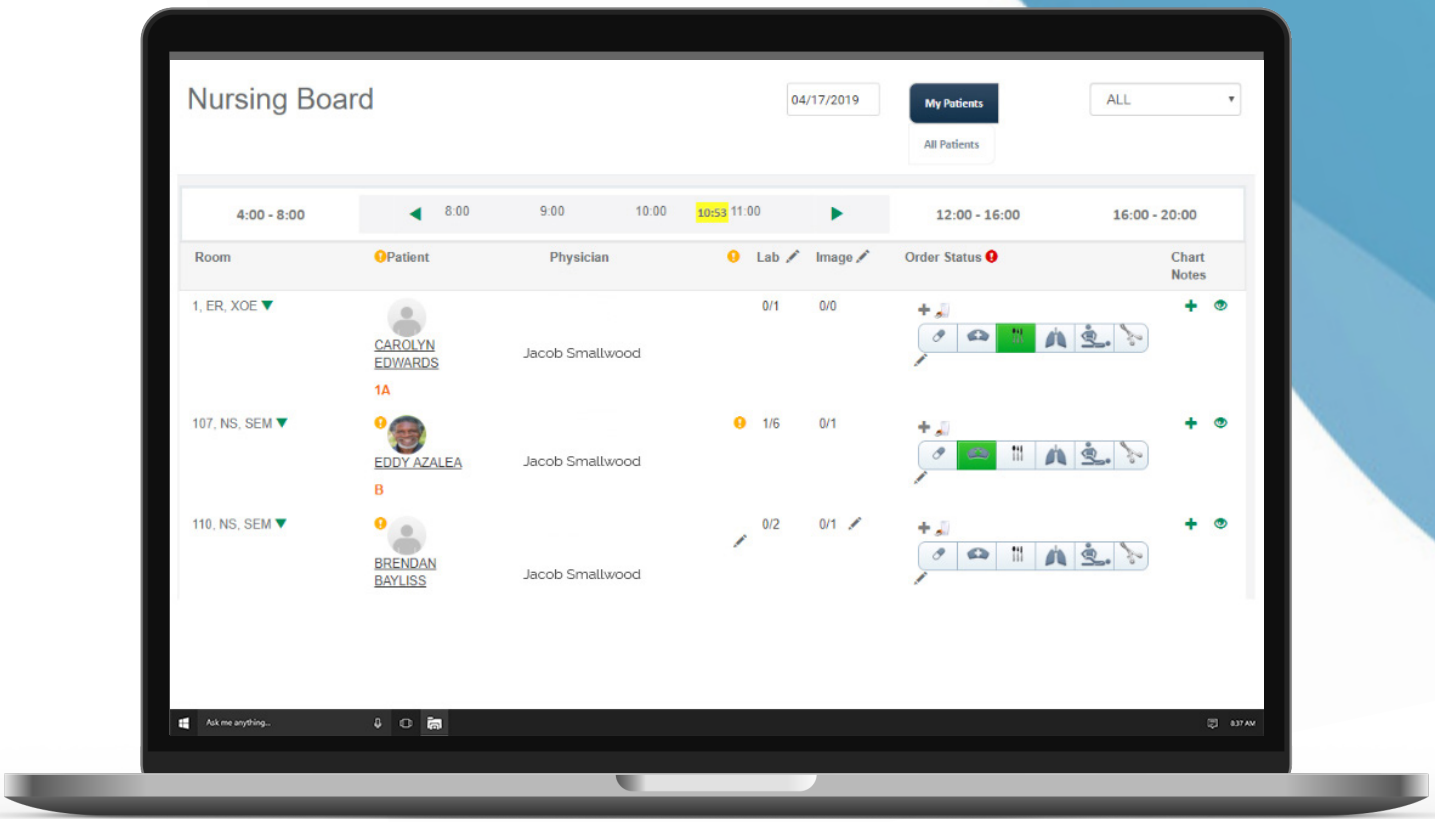
When transferring a patient from one area of the hospital to another, information and care plans follow the patient. Our seamless workflows and drag and drop care level transfers ensure the patient is smoothly transitioned from one area to another without impacting patient care. There is no need to discharge and readmit patients — hospital staff can reconcile and transfer medications and orders, in addition to documentation, to the patient's next level of care, with a single click.

## Electronic Medication Administration Record (eMAR)

Automatically track medications from the time the order is placed to the time it is administered to the patient. The eMAR provides a real-time snapshot of the patient's medication history during their time at your facility.

## Document Management

Securely access and store patient documents, such as consent forms and outside physician documentation, with Azalea Document Management solution. Integrated with Azalea Clinicals, our document management solution makes it easy to access additional patient information and forms.




## Azalea Nursing Board

We carefully watched clinical staff and their daily workflows. The need to quickly access and input information on a patient is critical — every moment not spent documenting is more time with a patient. From a centralized screen, staff can indicate what patients they are caring for and see at-a-glance updates. Color-coded icons indicate lab order status and results, medication administration, and other key clinical data that pertains to the patient's care. The Azalea Nursing Board accelerates the care team's workflow when inputting vitals, rounding notes, viewing medical history and more.

# Patient Financial Solutions

Hospital billing is difficult. Consolidating documentation and charges into one bill can be time consuming, resulting in productivity loss and manual errors.

Azalea Health's patient financial solutions are integrated with Azalea Clinicals, streamlining the patient billing process. The modern user interface (UI) makes it easy to navigate the system and quickly find patient charges. Built on years of billing experience,our financial solutions bring the best billing and revenue practices to our clients.

Within Azalea Patient Accounting, patient bills and payments are processed, claims submitted to the clearinghouse, and configurable reports aid in monthly reporting, including end-of-month. Our follow up workspace makes it easy to follow up and collect outstanding patient balances. Azalea's automated and intuitive workflows mean less time spent chasing charges and more time bringing revenue to your facility.

# Patient Engagement Solutions

Accessibility, convenience, and well integrated systems are key for effective patient engagement solutions. At Azalea Health we value patient to provider connectivity.  Our patient portal and telemedicine services allow for quality one-on-one patient communication. Our patient and physician portal provides an efficient outlet for patients to receive access to billing and medical history, while keeping their data secure. Additionally, our fully-integrated, interoperable telehealth services are user friendly and offer an efficient alternative to traditional office-based visits.

**Patient and Physician Portal**
The Azalea Health Patient Portal, an online Personal Health Record portal, allows patients to interact and communicate with their healthcare providers one-on-one anytime, significantly improving communications and patient engagement, a requirement for complying with Meaningful Use. Patients can view their allergies, medication list, history, and lab results- including current and past prescriptions, while keeping their data secure and HIPAA compliant.

**Telehealth**
Take advantage of new legislation around telehealth reimbursements to drive revenue and stay connected to your patients. Whether you want a new EHR with telehealth functionality, or want to stick with your current EHR provider and add a telehealth platform, we have a telehealth solution for you. Our telehealth app functionality allows physicians and healthcare providers to facilitate patient engagement and care coordination, to capitalize on chronic care management and other reimbursement guidelines, and to provide telehealth services to their patients.

# Azalea Health Awards and Recognitions

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