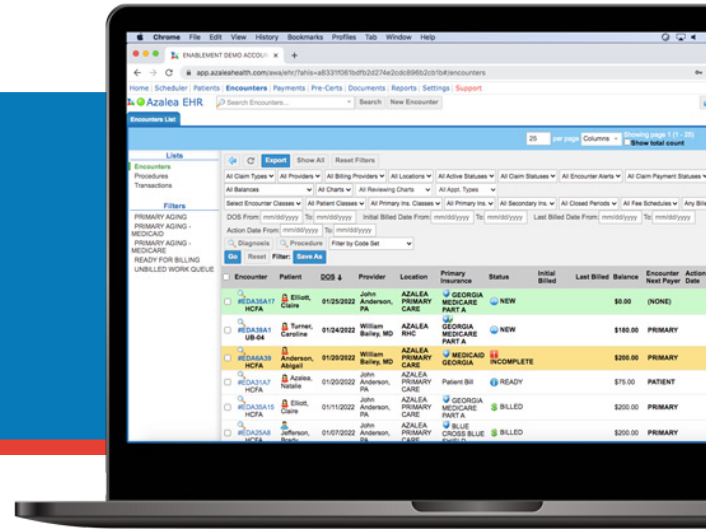


Azalea Health's Encounter Dashboard

How fast can you pull all of your BCBS claims greater than \$1,000?



Used to manage encounters and claims, the Azalea Encounter Dashboard replaces the tedious need to run hundreds of reports. This is fully integrated into our EHR suite so that you can easily toggle between the Clinical Chart and the Claim- all from one screen! Here are some features that are loved:

Filters:

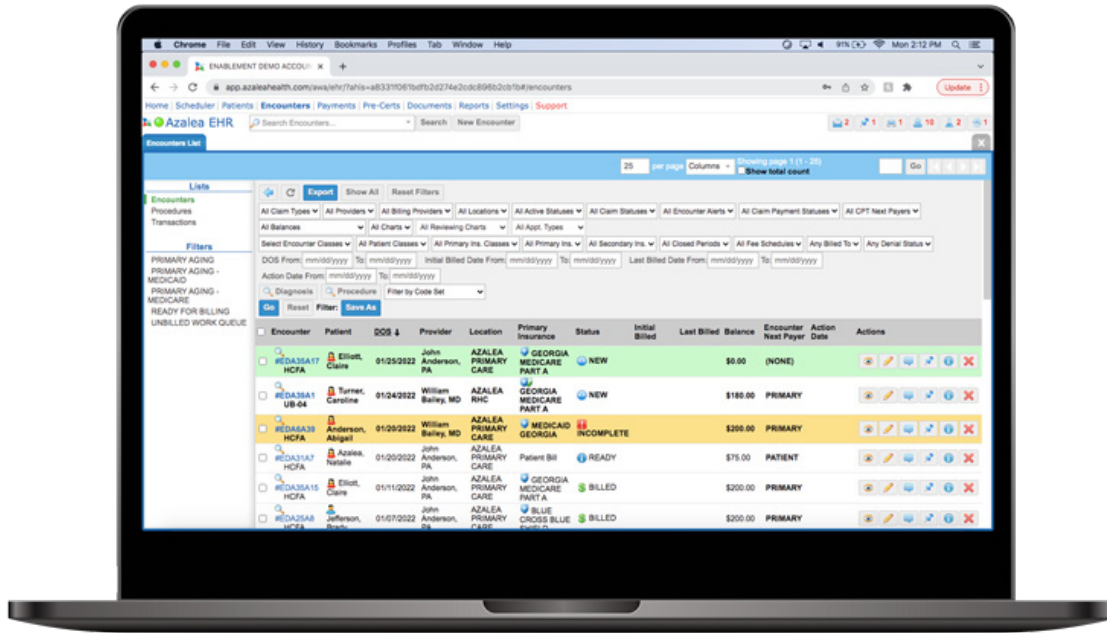
The encounter list can be filtered to create work queues for billers. There are many filters including providers, locations, insurances, and more! This will narrow down your list of encounters and help to get your claims sent out in an organized and timely manner. What's more, is that you can save commonly used filters, giving you the ability to view claims with one click.

Statuses:

Each encounter and claim will have an associated status. This will allow your billing team to see at a glance what needs to be done with that claim. Some statuses are changed automatically as a claim is worked. Other statuses can be manually changed for internal tracking purposes.

Tasks:

Our interoffice tasking feature is a popular tool throughout our entire EHR and is especially loved within our encounter dashboard. From a specific encounter, you are able to create a task. We often refer to tasks as 'electronic sticky notes' and are used to send to staff when there is a question or a change needing to be made.



Action Dates:

Action Dates allow you to preset the number of days a biller should wait for a claim to pay before needing to take "action", aka to follow up with the payer. These action dates can be preset in the insurance definitions and allow aging staff to build aging work queues.



Alerts:

A popular denial prevention tool, encounter alerts allow you to build custom billing and coding rules based on payer reimbursement guidelines. Our alert rules send your team custom messages. If the criteria has not been met, the alert will appear, if it has, it will disappear.



Classes:

Encounter classes allow you to organize your encounter beyond the typical encounter statuses (eg, New, Ready, Billed, Hold, etc). Multiple encounter classes can be attached to a single encounter and can be used to filter the encounters list page.

Azalea Health Innovations (Azalea) is changing the way health IT platforms connect community based healthcare providers and patients across the care continuum. Offering a 100% cloud-based, interoperable solution, Azalea delivers electronic health records, revenue cycle management, and a fully integrated telehealth solution designed for rural, community, and urban practices and hospitals. To see our encounter dashboard in action click the button to the right to watch a brief demo video.



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