

Continuous, Complete & Accurate Patient Risk Scores

Suspect Rules | Prospective Engagement | Retrospective Workflows



Speed of Business: Fastest rules engine to help assess compliance on a daily basis

Transparency: Understanding the details of measures, campaigns and process improvement

Alignment: On-prem or cloud support and seamless integrations with existing applications

Comprehensiveness: Reporting across multiple regulatory (HEDIS, HCC, Star), network, care and operational programs

Efficiency: Self-service tools to empower business for decision making and gap closure

SCORE+ for Risk: Real-time Performance Management Suite to Manage Risk Scores

Medicare Advantage organizations are at risk of losing at least 30% of their risk adjustment reimbursement from CMS because of inaccurate HCC capture and documentation. Risk scores are crucial to a health plan's bottom line, as they are meant to reflect the healthcare expenditures of its Medicare beneficiaries and directly impact the risk adjustment revenue the plan receives from CMS. Because risk scores are dependent on diagnosis coding, all diagnosis codes should be coded to the highest specificity and all encounters should be submitted by the health plans.

With its ability to ingest variety of data and generate 360-degree risk view of patient population, SCORE+ for Risk empowers health plans to run their business efficiently. SCORE+ for Risk helps you prioritize your chases based on RAF improvement potential. It is fast, comprehensive, efficient and aligns perfectly with your risk strategy enabling you to boost your revenues.



SCORE+ for Risk Architecture

Building Acculary, Speed and Predictability in Risk Scoring

Suspecting Using RMM

- Build suspect rules using award winning CitiusTech's Rules Management Module (RMM)
- RMM is industry's first of-its-kind comprehensive solution for enterprise rules management
- Configuration, and operationalization of suspect rules, cohorts, clinical alerts and other rules without any dependency on IT and drive BI / analytics successfully
- Ability to consolidate data from variety of sources (clinical, social determinants of health (SDoH), EHR, claims and pharmacy

Configurable Campaigns

- Configurable workflow-driven campaign management across all chart retrieval and chase execution steps
- Understanding the financial value of charts, conducting more accurate, efficient coding accuracy reviews, and benefitting from highly effective RAF accuracy reviews
- HIPAA compliant, web or mobile-based clinical data abstraction to support review and capture of medical records
- Management of risk and quality campaigns in the same application with synergies

Advanced Analytics

- Financial, clinical and operational insights in real-time across different business units, using highly interactive analytical dashboards
- 360-degree risk view of populations, risk campaigns and providers using Patient360, Campaign360, Provider360
- Ability to monitor team and Individual matrices and project productivity through real-time dashboards
- Submitssion accurate, acceptable, risk-adjusted diagnosis codes to CMS

NLP Enabled Coding

- Clinical Taxonomy powered NLP to detect and populate missing ICDs
- Machine Learning to identify significantly reliable suspects with high degree of confidence
- Identification of HCC charts before coding, routing charts to the right coders based on specialties and level of difficulty
- Prioritized chase based on RAF improvement potential
- Pre-built models to accrately predict future cost, utilization, performance and risk

About CitiusTech

CitiusTech is a specialist provider of healthcare technology services and solutions to healthcare technology companies, providers, payers and life sciences organizations. With over 4,000 professionals worldwide, CitiusTech enables healthcare organizations to drive clinical value chain excellence - across integration & interoperability, data management (EDW, Big Data), performance management (BI / analytics), predictive analytics & data science and digital engagement (mobile, IoT). CitiusTech helps customers accelerate innovation in healthcare through specialized solutions, platforms, proficiencies and accelerators. With cutting-edge technology, world-class service quality and a global resource base, CitiusTech consistently delivers best-in-class solutions and an unmatched cost advantage to healthcare organizations worldwide.

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