Provider-Payer Contract Management System

Client Requirement

Client is a leading US-based Revenue CycleManagement company offering medical billing, medical coding and business analytics services. Its customer base includes 15 of the top 20 healthcare systems in the US.

The client has a comprehensive suite of contract management applications to increase pricing accuracy, calculate underpayments and improve contract negotiations. It needed to develop and integrate new features in the suite, and also optimize and enhance existing features

CitiusTech Solution

CitiusTech services for the client included:

- Contract Management underpayments,negotiations and collections workflow optimization

- Implementation of CSAT (Customer Satisfaction) requests on a regular basis

- Re-design and implementation of backend systems for jobs to run automatically

Technologies & Standards Used

- ASP .NET, MVC, Angular 4 for front-end applications

- C++, Perl, C# for backend services and pricing engine

- SQL Server 2016 to store and retrieve backend data

Value Delivered

By partnering with CitiusTech, the client was able to achieve the following:

40%	50%	100+
reduction in manual regression effort	reduction in underpayment account review	facilities covered by the implementation

CitiusTech

About CitiusTech

CitiusTech is a specialist provider of healthcare technology services and solutions to healthcare technology companies, providers, payers and life sciences organizations. With over 4,000 professionals worldwide, CitiusTech enables healthcare organizations to drive clinical value chain excellence - across integration & interoperability, data management (EDW, Big Data), performance management (BI / analytics), predictive analytics & data science and digital engagement (mobile, IoT). CitiusTech helps customers accelerate innovation in healthcare through specialized solutions, platforms, proficiencies and accelerators. With cutting-edge technology, world-class service quality and a global resource base, CitiusTech consistently delivers best-in-class solutions and an unmatched cost advantage to healthcare organizations worldwide.

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