

Powering the Future  
of Healthcare ▶

 **CitiusTech**

## **PERFORM+**

**Address complex business needs around data scalability & interoperability, value-based contracts, quality management, regulatory compliance and CMS Star ratings**

[www.citiustech.com](http://www.citiustech.com)

## Who we are

As a strategic partner to some of the world's largest healthcare and life sciences organizations, we play a deep and meaningful role in accelerating digital innovation, driving sustainable value and helping improve outcomes across the healthcare ecosystem.



**Gartner**



**healthcare innovation**  
PEOPLE. PROCESS. TECHNOLOGY TRANSFORMATION.

With 100% focus on healthcare, CitiusTech is well-positioned to empower health plans and providers at every step of their digital transformation journey. CitiusTech's PERFORM+ suite of products enables healthcare and life sciences organizations to address complex business needs such as data scalability & interoperability, value-based contracts, quality management, regulatory compliance and CMS Star ratings.

**3 out of the 5**

national plans are  
our customers

**80M+**

patient record  
handled

**50M+**

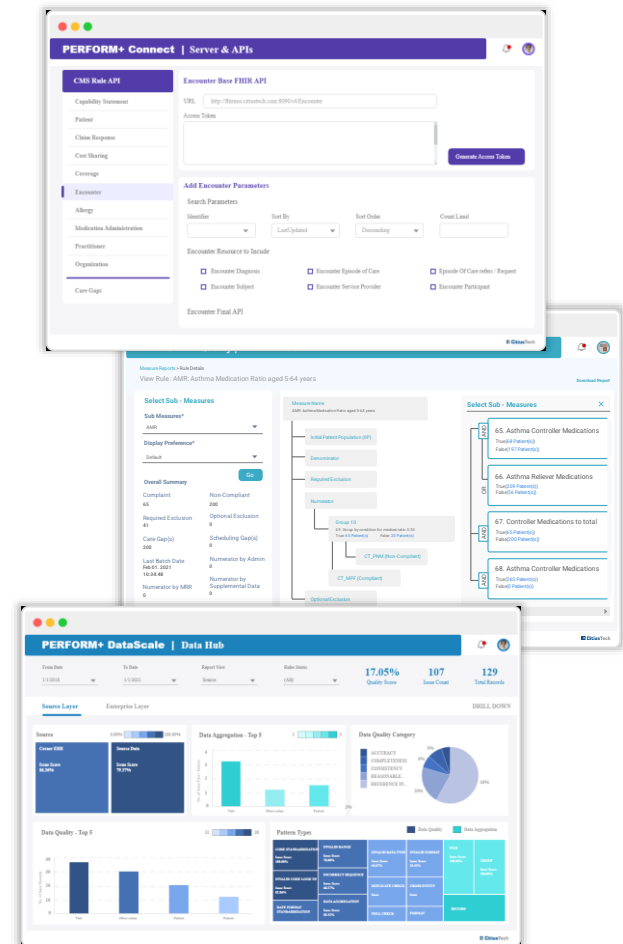
Lives impacted  
with our solutions

# PERFORM+ Suite of Products for Data & Performance Management

In a fast-converging healthcare ecosystem shaped by shared risk and changing regulatory needs, healthcare organizations are quickly moving to outcome-based approaches, based on massive volumes of healthcare data, advanced analytics and AI. Interoperability, data scalability and effective management of value-based performance goals are critical success factors for healthcare organizations in their journey towards better care delivery.

CitiusTech's PERFORM+ suite of products enables healthcare and life sciences organizations to address complex business needs such as data scalability & interoperability, value-based contracts, quality management, regulatory compliance and CMS Star ratings. It gives analytics and informatics teams, performance management teams, decision makers and technology teams the ability to configure and deploy one-or-more PERFORM+ products and also design custom solutions based on their unique performance management needs.

PERFORM+ is supported by CitiusTech's global healthcare technology teams with specialized expertise around healthcare consulting, digital engineering, data, analytics and AI.

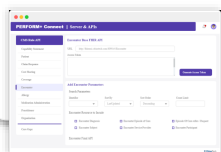


# PERFORM+ Suite: Data & Performance Management

The PERFORM+ Suite gives analytics and informatics teams, performance management teams, decision makers and technology teams the ability to configure and deploy one-or-more PERFORM+ products and also design custom solutions based on their unique performance management needs.

## *Enterprise Data Strategy*

### PERFORM+ Connect



Simplify convergence and accelerate FHIR® deployment

### PERFORM+ DataScale



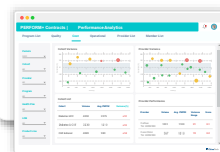
Address complex data challenges & drive a robust, long-term data strategy

### PERFORM+ Regulatory



Accelerate gap closure and improve regulatory performance

### PERFORM+ Contracts



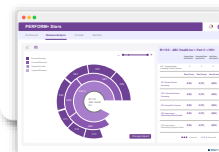
Manage value-based contracts, analytics and engagement workflows

### PERFORM+ Quality



Monitor patient & member populations and enhance quality performance

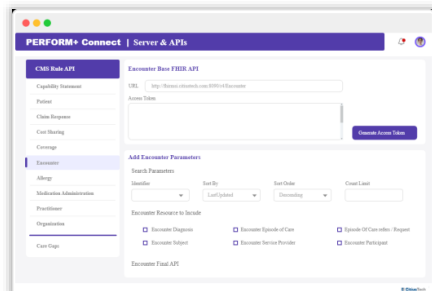
### PERFORM+ Stars



Develop an AI-based guided path to improve CMS Star ratings

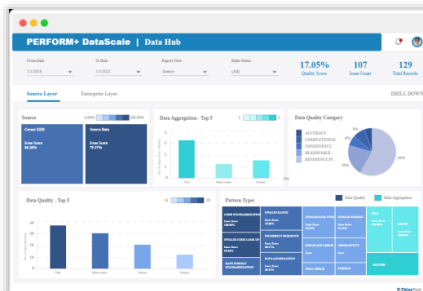
# PERFORM+ Product Highlights

## PERFORM+ Connect



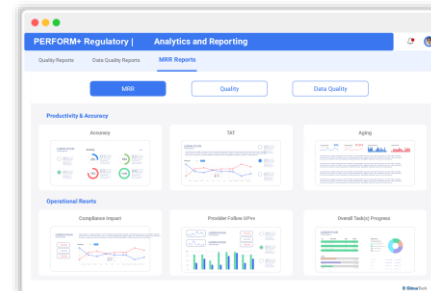
- *Server & APIs*
- *Identity & Access Mgmt.*
- *Consent Management*
- *Data Ingestion & Parsers*
- *FHIR Data Repository*

## PERFORM+ DataScale



- *Data Ingestion & Management*
- *Interop & Quality Monitor*
- *Healthcare Data Hub*
- *Rules Lineage*
- *Data Privacy & Security*

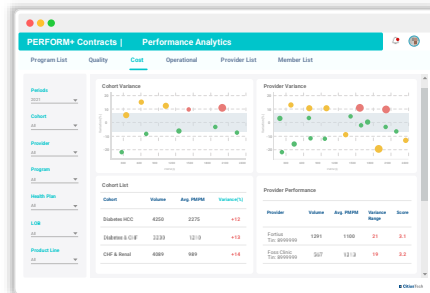
## PERFORM+ Regulatory



- *Measure Engine*
- *Medical Record Review*
- *Submission*
- *Analytics & Reporting*

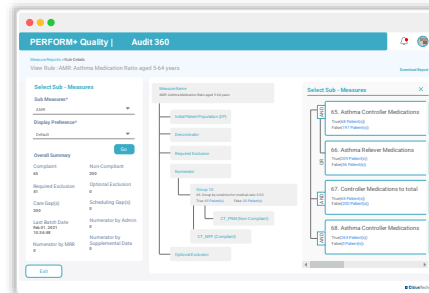
# PERFORM+ Product Highlights

## PERFORM+ Contracts



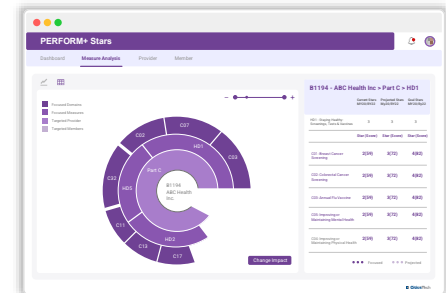
- Program & Contract Setup
- Performance Analytics
- Stakeholder Engagement

## PERFORM+ Quality



- Rules Engine
- Rules Management Module
- Audit 360
- Measure Comparison
- Value-based Care Analytics

## PERFORM+ Stars



- Measure Analysis
- List Prioritization
- Recommendation Engine

# Multiple Products that Operate in an Integrated Environment

The PERFORM+ Suite includes multiple products that can operate in an integrated environment, allowing organizations to significantly lower time-to-market and scale value across their performance management programs.

## *PERFORM+ Quality | Stars*

- Actionable insights to improve performance
- Plan performance benchmarking
- AI to prioritize actions & gaps

## *PERFORM+ Connect | DataScale*

- Integrate data across sources & formats
- FHIR – based data exchange
- Supplemental data collection



## *PERFORM+ Contracts*

- Centralized solution across programs
- Gaps-in-care closure
- Provider self-service tools

## *PERFORM+ Regulatory*

- Single solution for all regulatory programs
- Real-time HEDIS compliance runs
- HEDIS and MRR optimization



# Leading Healthcare Organizations Leverage PERFORM+



## Enhancing clinical analytics & reporting

- Extended BI capabilities to include **clinical quality measure (CQM) analytics and reporting**
- Robust healthcare **data model (on Cloud)** to process high volumes of data
- Rules Engine and Rules Management Module to implement **custom KPIs**



## Accelerating gap closure & compliance

- **PERFORM+** to improve data quality & data transformation
- **3 times more gaps were closed** from CCDAs compared to charts
- Compliance improvements of **8% across HEDIS measures**
- Helped the customer achieve a **4+ CMS STAR rating**



## Enterprise integration for quality coordination

- Transitioned to **daily/weekly processing**; enabled tighter coordination for interventions
- **Integrated quality output** while enabling single source of truth for provider outreach
- **Efficient running of value-based initiatives** through drill down provider scorecards across customer network hierarchy

## About CitiusTech

With 6,500+ healthcare technology professionals worldwide, CitiusTech helps leading healthcare and life sciences organizations reinvent themselves by accelerating digital innovation, leveraging next-gen technologies, and driving data convergence across the healthcare ecosystem.

We provide strategic consulting, digital engineering, data, analytics & AI, specialized platforms and end-to-end solutions to over 130 organizations across the payer, provider, medtech and life sciences industries. Our key focus areas include healthcare interoperability data management, quality performance analytics, value-based care, omni channel member experience, connected health, virtual care delivery, real-world data solutions, clinical development, personalized medicine and population health management.

Our cutting-edge technology expertise, deep healthcare domain expertise and a strong focus on digital transformation enables healthcare and life sciences organizations to deliver better outcomes, accelerate growth, drive efficiencies, and ultimately make a meaningful impact to patients.

**100%**  
healthcare focus

**130+**  
healthcare clients

**50M+**  
lives touched

**4.5/5**  
client satisfaction score

**\$340M+**  
worldwide revenue

## Key Contacts



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