SCORE+

Empowering care teams to enhance collaboration accelerate gap closure & drive HEDIS performance

CERTIFIED
NCQA
HEDIS® MEASURES
2020
HEALTH PLAN AND
ALLOWABLE ADJUSTMENTS
MEASURES
CitiusTech, Inc

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500 M+
Visits
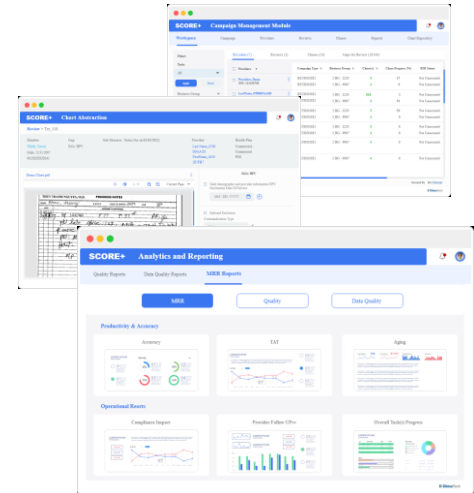processed

10 M+
Lives
impacted

10 states
Regional
presence

SCORE+: Real-time Performance Management Suite to Improve HEDIS Scores

SCORE+ is an end-to-end HEDIS performance management platform that enables heath plans to accelerate quality reporting, enhance collaboration for gap closure and improve HEDIS scores, in a near real-time environment.

With powerful campaign management, chart abstraction and chase intelligence features, SCORE+ empowers quality and care management teams to:

- Leverage advanced analytics (including AI/ML) across population care and value-based programs

- Drive HEDIS, Star and state regulatory needs through a unified platform

- Carry out HEDIS compliance runs in near real-time

- Improve efficiencies across HEDIS and Medical Record Review

750+
Pre-built KPIs /
measures

80+
HEDIS measures
covered

**AI/ML based
analytics &
decision support**

**Simplified
integration with
measure engines**

SCORE+: Addressing HEDIS Performance Needs

Measure Engine
Flexibility to configure HEDIS runs at the speed of business

- AI/ML based engine that helps you optimize return on investment.
- 750+ pre-built measures across HEDIS, CMS MA Stars, CMS Coreset and others
- Self- author / modify measures (e.g., NCQA allowable adjustments)
- Ability to perform population cohort study and single member compliance study

Medical Record Review
Automated MRR workflow for improved efficiency

- Rules library with configurability and inbuilt chase prioritization
- Highly flexible campaign management
- Seamless abstraction with real-time compliance check and error codes

Submission
NCQA HEDIS®, CMS and others

- Generation of IDSS file for NCQA, PLD file for CMS and other state submissions
- Automated utility to reconcile and validate IDSS and PLD output

Analytics & Reporting
Pre-built, configurable analytics tools, dashboards and rich visualizations

- Out-of-the-box Starter Reports - Quality, HEDIS, HCC, CMS Star, Provider 360, etc.
- Holistic view of provider, member and measure for benchmarking, trending and traceability
- Data Science capabilities (HEDIS / Stars) - predict measure denominator qualification, compliance rate and member list

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Success Stories

Leading Blues Health Plan (4M members)

SCORE+ for near real-time HEDIS measure calculation, across 80+ HEDIS quality measures and 20+ custom measures.
Outcomes included reduced chart chases, 5-star CMS Star Rating which resulted in a $50M jump in revenue.

Large Multi-State Health Plan (2M members)

SCORE+ to drive quality management. Coverage of 80+ HEDIS measures with 18 NCQA HEDIS submissions as well as 6 state specific submissions, for programs such as HEDIS, PA EQRO, Healthy LA, FL AHCA, Medicaid Adult Core set and Medicaid Child Core set.

About CitiusTech

CitiusTech (www.citiustech.com) is a leading provider of healthcare technology services, solutions and platforms to over 130 organizations across the payer, provider, medical technology and life sciences markets. With over 5,000 technology professionals worldwide, CitiusTech powers healthcare digital transformation through next-generation technologies, solutions and accelerators. Key focus areas include healthcare interoperability & data management, quality & performance analytics, value-based care, omni-channel member experience, connected health, virtual care coordination & delivery, personalized medicine and population health management. CitiusTech has two subsidiaries, FluidEdge Consulting (www.fluidedgeconsulting.com) and SDLC Partners (www.sdlcpartners.com), with deep expertise in healthcare consulting and payer technologies, respectively. CitiusTech's cutting-edge technology expertise, deep healthcare domain expertise and a strong focus on digital transformation enables healthcare organizations to reinvent themselves to deliver better outcomes, accelerate growth, drive efficiencies, and ultimately make a meaningful impact to patients..

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