# PERFORM+

Provider network management platform: Optimize value-based arrangements & enhance provider performance

**CitiusTech**

**PERFORM+ addresses the health plan's need for a holistic approach to provider performance improvement, that ensures strong alignment between payers and provider groups**
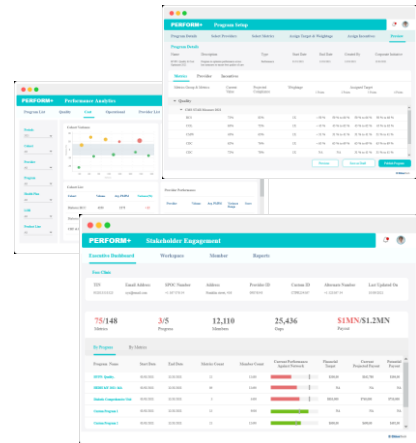
**It provides AI/ML powered actionable insights to drive collaboration, lower provider abrasion and improve performance of value-based programs**

# PERFORM+: End-to-end solution for provider performance management

CitiusTech's **PERFORM+** is an end-to-end provider performance improvement solution, that enables health plans to create/modify provider programs and drive provider performance improvement  The solution helps provider relations, network management and strategic advisory teams to define, monitor and prioritize various types of provider improvement programs, including value-based, regulatory or contractual relationships.

PERFORM+ offers the following advantages:

- Single, consolidated view of all programs for each provider

- Easy  creation, management and monitoring of value-based programs

- Ability to launch new programs in days, rather than months

- Multiple program types, managed on a single, centralized solution

- Self-service tools for providers to take charge of their own performance

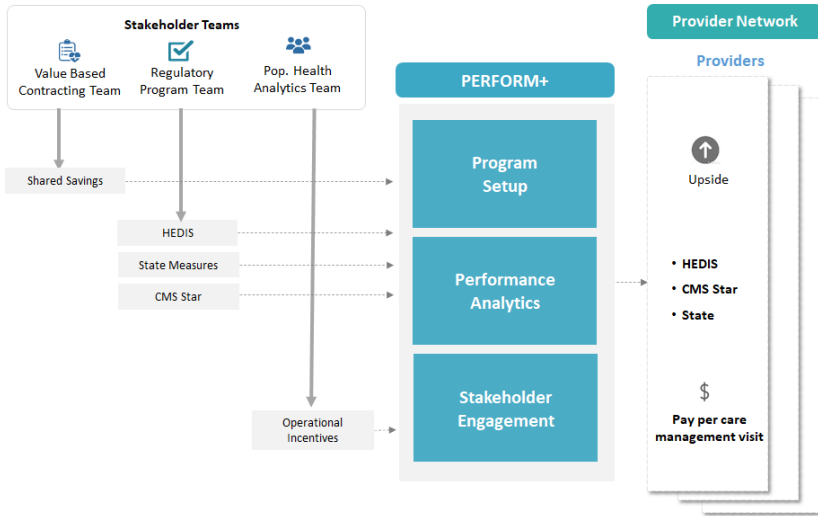- AI & Data Science models to aid decision making for programs



| Drive cost savings | Track & improve quality of care | Reduce provider abrasion |

# PERFORM+: Solution Components



**Stakeholder Teams**

- Value Based Contracting Team
- Regulatory Program Team
- Pop. Health Analytics Team

Shared Savings

HEDIS
State Measures
CMS Star

Operational Incentives

**PERFORM+**

- Program Setup
- Performance Analytics
- Stakeholder Engagement

**Provider Network**

Providers

Upside

- HEDIS
- CMS Star
- State

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Pay per care management visit

| | |
|---|---|
| **Program Setup** | Highly configurable module that enables network management teams to implement the management framework as a program |
| **Performance Analytics** | Pre-built, customizable dashboards and scorecards to analyze provider performance across multiple parameters and utilize findings in future programs |
| **Stakeholder Engagement** | Scorecards, prioritized task lists, provider self-service capabilities and configurable workflows - to improve payer-provider engagement |

## Empower your Network. Drive Value.

**Achieve alignment across provider network and initiatives**

**Streamline effort to drive improvements in cost efficiencies**

**Understand and action areas of improvement within your provider network**

**Align strategic quality, value and cost initiatives**

**Engage and empower providers on care, quality & utilization management**

**Standardize metric selection and compensation definitions across your provider network**

## About CitiusTech

CitiusTech ([www.citiustech.com](www.citiustech.com)) is a leading provider of healthcare technology services, solutions and platforms to over 130 organizations across the payer, provider, medical technology and life sciences markets. With over 5,000 technology professionals worldwide, CitiusTech powers healthcare digital transformation through next-generation technologies, solutions and accelerators. Key focus areas include healthcare interoperability & data management, quality & performance analytics, value-based care, omni-channel member experience, connected health, virtual care coordination & delivery, personalized medicine and population health management. CitiusTech has two subsidiaries, FluidEdge Consulting ([www.fluidedgeconsulting.com](www.fluidedgeconsulting.com)) and SDLC Partners ([www.sdlcpartners.com](www.sdlcpartners.com)), with deep expertise in healthcare consulting and payer technologies, respectively. CitiusTech's cutting-edge technology expertise, deep healthcare domain expertise and a strong focus on digital transformation enables healthcare organizations to reinvent themselves to deliver better outcomes, accelerate growth, drive efficiencies, and ultimately make a meaningful impact to patients..

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