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Safety Information

- **DriveCRASH**[®] is designed to be used by those trained in the diagnostics and reprogramming of vehicles and equipment. The user is assumed to have a good understanding of vehicle electronic systems and the potential hazards involved while working in a shop environment. There are numerous safety situations that cannot be enumerated or foreseen, so **DrewTech** recommends that the user read and follow all safety messages in this manual, on all shop equipment, from vehicle manuals, as well as internal shop documents and operating procedures.
 - Always block/chock all wheels (front and back) when testing.
 - Use caution when working around electricity. There is the risk of shock from vehicle and building-level voltages.
 - Do not smoke or allow sparks/flame near any part of the vehicle fuel system or vehicle batteries.
 - Always work in an adequately-ventilated area. Route vehicle exhaust fumes to the outdoors.
 - Do not use this product where fuel, fuel vapors, or other combustibles could ignite.





Introduction

Drive is a brand-new diagnostic platform designed to support today's modern, intelligent vehicle technologies. **Drive** combines the OEM experience and **RAP**[®] service from **Drew Technologies** with the advanced after-market diagnostic and technical support from **Autologic** into a single expandable product line.



IMPORTANT! Enclosed in the **Drive***CRASH*[®] storage case, you will find the card below with the **User Name** and **Password** to access the **Drive***CRASH*[®] unit. Please keep in a safe place!



DriveCRASH® Support: 844-RAPSCAN





Getting to Know the DriveCRASH®





1. Top:

- **Power port:** for power adapter connection
 - i. **26-pin male serial port:** for connection of 26-pin female serial port / J1962 or OBDII cable
 - **USB port:** Not to be used for powering or charging other devices. This port is to be used to connect the USB to Ethernet Adapter (provided) if a WiFi signal is neither available nor strong enough to connect the **Drive** device to the Internet.







2. Front:

- **Tablet:** built-in Windows 10 tablet with capacitive touch screen and dual core Intel processor
- Camera: 2MP Camera
- Speaker/Microphone
- Power Button: turn on/off device
- Power LED
 - i. Red: tablet charging
 - ii. Green: tablet on







3. **Back:**

- Stylus pen: for use with touchscreen
- **Kickstand:** for propping the device or hanging on the vehicle steering wheel
- **Docking port:** for optional docking station that power device and connect a keyboard, mouse, and printer
- **Camera:** 5MP Camera with flash and lights for remote support

Installation & Software Updates

- 1. Upon delivery, the **Drive** product is pre-configured and installed with the appropriate versions of software and hardware.
- 2. If at any time software updates are required, those updates will be done in the background without user intervention.
- 3. If hardware modifications are ever required, the user will be contacted.





Setting up DriveCRASH®

(Device does not need to be connected to the vehicle)

DriveCRASH® device icons

- **номе:** Touch the **номе** button and get to the Home Page
- LOG IN: Indicates tablet is ready to be logged into **DriveCRASH**[®]. Enter information and touch LOG IN.
- LOG OUT: Touching LOG OUT will log you out of DriveCRASH®.
- **BATTERY:** Battery health is displayed as percentage
- 🛜 wi-fi: See INTERNET CONNECTION (Page 2)
- **VOLUME:** Adjust volume of the tablet
- POWER: Turn off the tablet
- × CLOSE: This button will appear as new screens are displayed while maneuvering thru the tablet. Touching it will close that current screen
- Device Battery: Using only the power cables provided, ensure the DriveCRASH® device is always plugged into an outlet when not in use. This will ensure the DriveCRASH® device is always ready when you are! The red LED in the lower right corner will illuminate when plugged in and charging. The battery icon on the tablet will also indicate state of charge when powered on.
- Turn On Device: To turn on the DriveCRASH[®] device, hold down the green power button (bottom-right corner) until the green LED illuminates.

The software may require one (1) to three (3) minutes to fully load.





- Internet Connection: Connection to the Internet is REQUIRED to use the DriveCRASH[®] device. Locate the network / Wi-Fi connection icon.
 - a. Wi-Fi: connect to Wi-Fi by touching the icon and a Wi-Fi Networks connection dialog box will open. Select the network desired. Touch Connection, enter the network password as required, then Go.
 - b. Ethernet Connection: if Wi-Fi is not available or strong/ stable enough, the Drive device will need to be connected directly to the router at the location. A 100' Ethernet cable and USB to Ethernet adapter are provided with the Drive device. Connect the 100' Ethernet cable to the router, then to the USB to Ethernet adapter. Plug the USB end into the USB port on the Drive device.

The **RAP**[®] Technician may indicate that this type of connection is required for the vehicle/module being worked on and will indicate so. Please keep these connectors in a safe, available location.





Getting Started

Connection to the Internet should have been successful at this point. For the best experience, **connect to a vehicle with key on, engine off (KOEO)** as the software will automatically start searching for the VIN of the vehicle once **Log In** is complete.

1. Log In







- This is the HOME page. Touch the box next to User Name
 - Using the displayed keypad, enter the **User Name** with your finger or stylus, followed by your **Password**
 - Touch Log In

The device will remember and keep the user logged in, even after powering down the unit. To log out, touch the **Log Out** button.

9)	Driv	/e										
HOME	User	Name:			F	asswor	rd:				Log	In
	200 100 100 100 100 100 100 100 100 100		Lo	g in to	start	your	Drive CRAS	H exp	erienc	e!		
											ŵ E	∃ X
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	↑	z	x	с	v	b	n	m		•	?	↑
(PON	&123	Ctrl	٢							<	>	





3. Logged in successfully and vehicle information displayed



equipped with the ADAS ECUs shown in green.







DriveCRASH® OE Pre/Post Scan (Remote Service)

The **OE scan** that will provide a complete scan using the OE dealer software, and is approved by automaker position statements. This is a remote service provided by **Drew Technologies**.

Touch th	e icon.		
<i>?</i>))		₩¥₽	Exit
KOME C NAME AN	Service hours are: Monday - Friday 8:30AM - 8:00PM ET		
	Welcome to Drive Crash!		
	Powered by Drew Technologies		
	CONTINUE		
-			
CELLULAR			
VOLUME			
Dower		20181129-64	-CRH2-US 2018.12.7.1879

1. Touch CONTINUE.





Ŋ						Exit
номе			OE	SCAN		
E TOPA LA	[Please validate	e this information bef	ore continuing:		
		VIN:	PERMIT	Voltage: 13.80		NEXT >
	- BACK	Model: Taur	rus	Engine: Ford		NEXT >
CELLULAR						
VOLUME						
Ċ						
2	Vorify	nd touch	NEVT			20181129-64-CRH2-US 2019.1.11.1908
<u> </u>	venny c					
9)						Exit
Кане			OE	SCAN		_
			INSURANCE	E INFORMAT	ION	
		Provider:	No Insurance	¹		
	< BACK	Scan Type: BO Number:	-			NEXT >
		Claim Number	:			
		Clear Codes A	fter Scan:	° Yes	∘No	
97 %						
((• wi-Fi						
VOLUME						
Ċ						
FUNCT					20190	426-64-CRH2-US-DSK2 2019.7.29.1938

3. Select drop-down areas and boxes to enter pertinent information and touch **NEXT**.





))											Exit
	e e e	CAI	YC	IUR NA	ME:							Iext>
1											ŵ	
	q	2 W	³ e	4 r	⁵ t	⁶ у	7 u	⁸ i	9 0	° p	<	×
	а	s	d	f	g	h	j	k	Ī			Υ
	↑	z	x	с	v	b	n	m			?	\uparrow
	&123	Ctrl	\odot							<	>	E 1977

4. Using keypad, fill in **Your Name** and **Call-back Number** and touch **NEXT**.



5. Review information. If correct and approved, using finger or stylus, sign box and touch OK.







Ð	Exit
Коме	DE SCAN
El recebusione	
	PLEASE WAIT, WE ARE ASSIGNING AN EXPERT TO YOUR CASE.
CELLULAR	
VOLUME	
Dower	20181129-64 079-2-US 2019.2.1.1920
6.	Assigning case to expert.
2)	Exit
	DE SCAN
Br mother State	
	DE FORD SCAN IS IN PROGRESS.
al	
CELLULAR	
VOLUME	
POWER	20181129-64-CTH-2-US 2018.12.7.1879

7. OE Scan in progress. Please wait...





Ð	III 27 ~ 23	Exit
nome	DE SCAN	
El TOPIC Las		
	SCAN COMPLETED, RESULTS IN PORTAL.	
	FINISH	
CELLULAR		
VOLUME		
	2018112	+64-CRH2-US 2019.1.11.1908

8. Scan Completed. Touch FINISH. For additional instructions, reference the **Retrieving a Scan Report / Invoice** section.





DriveCRASH® OE Remote Programming CAL & ADAS (Remote Service) – Please read carefully

Touch the definition icon.

- 1. **RAP**[®] Capabilities
 - RAP[®] vehicle capabilities can be found at: http://drewtech.com/RAP/capabilities.html
 - It is important to know what can be done before you call.
- 2. RAP® Process: (also described on tablet screens)
 - Give us a call to be scheduled
 - i. Schedule for the next available appointment
 - ii. Or choose a later time that works best for you
 - Our **RAP® Service Technicians** will call you at the time of your scheduled appointment.
 - Plug in the **Drive** device
 - i. Thirty (30) minutes prior to your scheduled appointment time, securely plug the power cord into a wall outlet or an extension cord, and check to make sure the green LED is illuminated.
 - Power up the **Drive** device
 - i. Select the **Prive** button and complete all onscreen instructions.
- 3. A separate Battery Maintainer is required!
 - Programming modules may require a significant amount of time while placing additional strain on the vehicle's battery.
 Drew Technologies recommends using the 100amp PowerMax PMBC-ADJ Series battery maintainer to cover all vehicle makes—especially European vehicles—which is available for on-line purchase at <u>http://drewtech.com</u>.
 - A minimum **75amp Battery Maintainer** is required to program most vehicles.





- 4. Saturday appointments
 - Appointments must be scheduled Monday Friday.
 - Outbound calls are only made to those with scheduled appointments. Inbound calls will not be received during Saturday business hours.
 - Appointments are available **beginning at 9:00am ET**, with the last appointments **being scheduled at 2:00pm ET**.
 - Nissan Valve Body/Transmission Programming appointments will be scheduled no later than 1:00pm ET.
 - All currently-supported OEM makes will be supported.
 - Level 2 Tech Support issues **will be pushed to the following Monday** for processing.



5. Read the screen and touch CONTINUE.





2)			Exit
		DISCLAIMER	r
Drive RAP	F a	Please completely disconnect any aftermarket accessories including radios, larms, sound systems, starters, etc from the vehicle communication bus.	
	F	failure to do so may cause programming failures and void our service juarantee.	
	F	Please note that this program does not support programming used or alvage modules.	
	F	Please verify your OEM and service is supported by checking our website at <i>I2534RAP.com</i> before starting your RAP session.	
(X) CLOSE		AGREE	
CELLULAR	4:10 PM: Current Locati		®
VOLUME	4:10 PM: Found J2534		
da		REMOTE ASSISTED PI	ROGRAMMING
POWER		Powered by Drew T	echnologies -64-CRH2-US 2018.12.2.1

6. Read and touch AGREE.

?)	Denne str. y		Exit
KOME		Give us a call to be scheduled: 1. For the next available appointment.	
		2. Or to choose a later time that works better for you.	
		844.REFLASH (844.733.5274) Select option 1 for RAP Support.	
×		At the time of your scheduled appointment, our RAP Service Technician will call you.	
11 %			
WI-FI	9:11 AM: Found J253 9:11 AM: Current Loc		
C		REMOTE ASSISTED PROG	RAMMING
U ower		Powered by Drew Tech	nologies

7. Follow Instructions on screen. Remaining instructions will be provided on the phone.



-



User Guide

DriveCRASH[®] Quick Scan (Do It Yourself)

Quick Scan performed using after-market diagnostic software and is not an OE-approved scan of the vehicle. Therefore, the results may misreport information because after-market scans do not always know which modules are present in a vehicle. In some cases, it may under-report or over-report trouble codes. This is only intended as a Quick Scan. Only OE Pre/Post Scans report accurate information from the vehicle.

This is a self-driven scan that can happen at any time, and as many times as the customer wants. The scan is free, but generating an insurance invoice and saving the results to the portal costs ^{\$}5.

3)			
)) م	Ford F150 ()		Home
	Run Quick Test		
		Start Quick Scan	
रे			
GE]) %			
FI			
))			

1. Touch Start Quick Scan





Quick Test Clear Faults Purchase Report		Cance
Date:	12/13/2018 9:34:11 AM	
Make:	Dodge	
Model:	Challenger	
Year:	2018	
Engine:	All	
Battery Voltage:	11.30	
Fuel System 1 Status:	Open Loop	
Fuel System 2 Status:	Open Loop	
Modules with faults:		
Modules with faults: Driver Door Module © B18B5-00 Master Switch - Front Left Window Switch (0	IONFIRMED DTC, TEST FAILED SINCE LAST CLEARI	
Modules with faults: Driver Door Module © B18B5-00 Master Switch - Front Left Window Switch (0 Modules with no faults:	IONFIRMED DTC, TEST FAILED SINCE LAST CLEAR]	
Modules with faults: Driver Door Module © B18B5-00 Master Switch - Front Left Window Switch (0 Modules with no faults: Generic Powertrain	IONFIRMED DTC, TEST FAILED SINCE LAST CLEAR]	
Modules with faults: Driver Door Module B18B5-00 Master Switch - Front Left Window Switch (C Modules with no faults: Generic Powertrain Enhanced Powertrain	IONFIRMED DTC, TEST FAILED SINCE LAST CLEARJ	
Modules with faults: Driver Door Module B18B5-00 Master Switch - Front Left Window Switch (c Modules with no faults: Generic Powertrain Enhanced Powertrain Anti-Lock Brake System	IONFIRMED DTC, TEST FAILED SINCE LAST CLEARI	
Modules with faults: Driver Door Module B18B5-00 Master Switch - Front Left Window Switch (c Modules with no faults: Generic Powertrain Enhanced Powertrain Anti-Lock Brake System Body Control Module	CONFIRMED DTC, TEST FAILED SINCE LAST CLEARI	

2. Quick Test Completed.

٢	Qu				<u>-9</u>						
ACME	Dat	Billing Information	Billing Information								
٢	Mo- Yea	Enter your repair order number									
	Eng Bati	Repair Order Number									
	Fue	Select your insurance	company	Select scan type	e						
	Moc	Insurance Company	Ŧ	Scan Type	Ŧ						
(X) CLOSE	Enha O PC O P1										
81 %	Mod										
WI-FI	Gene		Purchase	Cancel							
O SETTINGS	Hybr										
Dower	Drive				-						

 Purchase Report: To save the Quick Scan report into the Portal, touch Purchase Report.





3)	Ou	Î
ACME	Billing Information	el
Brits Law	Yea Select your insurance company	
	Bat No Insurance	
	Fue Enter your repair order number	
	Mod 1234	
۲	Geni © Pt	
	[•] 1 2 3 4 5 6 7 8 9 0 - = ★	
CELLULAR	Tab q w e r t y u i o p [] ' Capslock a s d f q b i k l ' Enter	
VOLUME	Shift z x c v b n m , . / Shift	
Dower	Next Space Close	Ī,

4. Using the drop-down arrow, select your **Insurance Company**.

5. Enter your Repair Order Number, then touch Close.

6. Touch Purchase.

77

This saves the Scan Report / Invoice and can now be retrieved.(a green box will appear in lower, right-hand corner to indicate the report was saved.)

To retrieve report, see **Retrieving Scan Report / Invoice** section for additional instructions.

- a. Clear Faults: Touch Clear Faults to remove DTCs.
 - Upon clearing, you will be given the option to re-scan ECUs. Select this option if desired, or touch **Complete** to continue.
- View report only: Touch Cancel to return to Start Quick Scan.
- 7. Touch the **× Close** icon on the left side of the tablet screen to go to the Home Page.





Full ScanTool

The **Full ScanTool** function is a robust and quick after-market tool to quickly diagnose, test, read, and display information from various vehicle systems. This includes: **Engine**, **Brakes**, **Safety**, and **Other**, **Read / Clear Codes**, observe live data streaming and actual bi-directional controls.

30 N						
ال م	Ford F150 🕧				Quick Test	Home
		3 Engine	1 Brakes 1 Safety	³ Other		
		Generic Powertrain	Auxiliary Fuel Control	Enhanced Powertrain		
) SE						
) 5E %						
SE SE No.						

Navigation

Depending on the vehicle connected, available icons may change.



- Quick Test icon will provide a general, after-market scan of the vehicle.
- Home icon will exit Full ScanTool.





Diagnostic Network

Diagnostic Network is an on-line community designed to provide a collaborative space to share knowledge between automotive technicians and access repair assistance from industry-leading diagnosticians. A **Diagnostic Network** subscription is included with an active **DriveCRASH**[®] lease.

Touch the ricon.

DIAGNOSTIC Info - Partners -	Sign Up or Sigr
What Is Diagnostic Network? Diagnostic Network is a modern network for technicians & professionals in the automotive, collision, and heavy- duty service markets. A community where auto service industry professionals can learn to use scan tools, scopes, and other diagnostic instruments to their full potential. A place to engage with your peers and industry partners, move your career to the next level, and stay on top of industry trends and technology advancements, by continuously improving your situational awareness and diagnostic proficiency. Join Diagnostic Network Today! Sign Into Your Account	Technician Service Training. Providing quality training seminars and educational materials for the service industry. CORPORATE PARTNER
All Messages *	Trending
Growing Competency Gap 4 * 2 * 1h I would like to hear opinions on the growing competency gap. Is it growing? If so, why? What can be done about it? I will share my opinion. I do not feel individuals coming into the industry are any less qualified than they were 20 years ago. I do feel there is a smaller pool to choose from. I feel that complexity and technology are the biggest contributors to this new gap. It seems to me that Discussion Implement	Bounties 23 Comparison: WPS500 and First 22 Battery Haintainer not connected Topics AV DN Driveability Electrical Tooling
Scoping Injectors . Volvo D11, D13, D16 1+ 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	User Groups Snapon Zeus Trained By Techs

• Touch Sign In





?)	
НОМЕ	DIAGNOSTIC
	Network
	Sign In
	Email Address
	Email Address
	Password
	Enter A Password
\mathbf{x}	Forgot Password? Reset Here
	Remember Me?
100 %	Sign In
(î:	
WI-FI	
VOLUME	uon t nave an account yet? create Une
Ċ	
POWER	

• Log in using User Name and Password provided

2)		×
HOME	DIAGNOSTIC Info · Partners ·	
Ð	All Messages ~	TRAINING AIDS TRAINING AIDS Training aids and services for training curriculums. CORPORATE PARTNER
	facebook.com/MotorAgeMagazi Event Education Intermittently Blows 20 amp ECM 2 Fuse - 2001 Suburban 4 t 10 29m	Code 02254 & 003141
CLOSE 100 %	Verbatim from the work order: "Customer purchased the vehicle earlier this year. The seller informed him that it had an electrical issue where the concern was corrected. For the last three weeks the vehicle will stall while driving. When it stalls, the engine will not crank. The vehicle still has electrical power when the stalling condition occurs. The customer then replaces a blown fuse in the	Trending Topics DN Driveability Electrical Industry
		Programming BROWSE

- To further navigate and explore, scroll down on the screen or touch the All Messages field and make applicable selections to your needs.
- To Exit, touch the × in the upper, right-hand corner of the screen.





Remote IVS Live Diagnostic Support

Complete complex repairs confidently with the support of our team of **OEM-trained Master Technicians**. Receive brand-specific expert guidance from initial diagnosis to the successful repair.

Touch the READER icon.

?)	Driv	'e			12 V Q	
â	Welcom	ne,				Log out
HCHI	Capcel		Please e	nter support detai	ils	Send
			VEHICLE	NFO CONTACT SI	UMMARY	
	VIN*:			Registration number*:		
	Brand*:	Ford		Mileage:	8037	
	Model*:	Taurus		Units*:	Miles	м
91 %						
((• •						
SETTINGS						
U POWER	Device s	serial:				[2019.7.29.426]

Navigation

- There are 4 tabs: Vehicle, Info, Contact and Summary. Each tab has information required so our technicians can gain as much information as possible to review the case prior to making the call-back. The more information, the better, as to give our technicians the most information to work with; and to potentially determine the root cause of the issue.
- Touch each tab, and likewise, touch each field to enter the appropriate information.
- To cancel request, touch **CANCEL** on any of the screens.





VEHICLE Tab (shown on previous page)

- Some information was likely pulled from the vehicle and populated accordingly.
- Fill out the remaining required information and touch the **Info** tab.

🤊 Drive	- 16 - C.S.		
Welcome,			Log out
Cancel	Please enter sup	oport details	Send
	VEHICLE INFO	ONTACT SUMMARY	
Symptoms*:		Fault Codes:	
Work Done:		Additional Information:	
91%			
€ ₩-7			
C SETTINGS			
Device serial:			[2019.7.29.426]

Info Tab

- To resolve the problem faster, fill out all required fields and with as much information and detail as possible concerning the issue, including steps already taken to resolve the issue.
- When done, touch the **Contact** tab.





2)	Drive	11×4	
â	Welcome,		Log out
HOHE	Cancel Ple	ease enter support details	Send
	Name*:	Phone*:	
	Email*:	Contact Method* Phone Ema	a
90 %			
() wn			
SETTINGS Dower	Device serial:		[2019.7.29.426]

Contact Tab

- Fill out information as required.
 Double-check that entries are accurate.
- Touch **Summary** tab.





🤊 Drive	≣ ≈ ∨ ©	
Welcome,		Log out
Cancel	Please enter support details	Send
	VEHICLE INFO CONTACT SUMMARY	
Vehicle details:	Contact details:	
VIN: Brand: Ford Model: Taurus Mileage: 8037 miles	Contact Method: Phone	
Information:		
90 %		
Reference and the second secon		
SETTINGS		
Device serial:		[2019.7.29.426]

Summary Tab

- Verify all information. To make any corrections, touch the related tabs, make the changes, and come back to the Summary tab.
- Touch **SEND** when done.
- Within thirty (30) minutes or less, a technician will contact you to walk through the issue.



• Confirmation of request sent.





Retrieving a Scan Report / Invoice

- 1. Using a PC, go to: https://autologic.com
- 2. Log in using User Name and Password provided
- Look for DriveCRASH[®] Reports on the left side of the web page and click on it
 - If more than one **DriveCRASH**[®] device has been assigned under a single account, the Scan Report / Invoice will be grouped by Unit Serial Number
 - An invoice is included and displayed below the report
 - OEM Scan Reports provided will be the Drew summarized report with Invoice attached, as well as the complete OE report generated by the OE application. Both are available for your records and review.
 - Example of OEM scan vehicle record in portal:

2011 FORD Taurus VIN: 1FAHP2EWXBG103496 Original OE Report

🛗 13 Feb 2019 10:56:45 AM

- Drew summary report with Invoice, select the applicable vehicle (e.g. 2011 Ford Taurus)
- 5. Full OE report, select Original OE Report
- 6. Select the applicable vehicle
- 7. To **Print**, right-click on opened report and select **PRINT**, then make other selections as required.
- 8. To Email, right-click on opened report and select Save as PDF, then select the directory where you can retrieve it easily. Using your email client, attach the file and send.





Troubleshooting / Error Codes

Support re	equest sent	
C	ĸ	
Error scan	ning VIN.	
Retry	Enter Manua	lly
Command faile Failed to connec	d t to vehicle	

- Check cable connections
- Not connected to a vehicle
- Ignition key not turned to the ON position
- Check cable connections
- Ignition key not turned to the ON position
- Vehicle does not support VIN read. Use manual entry option
- Full ScanTool
- Not able to connect to module/system
- Vehicle not equipped with module/system

Product Specifications

CPU	Atom x5-Z8350 1.44 GHz
Memory	4 GB
Disk	SSD - Variable Size
Vehicle Connectivity	Integrated Vehicle Communication Interface compliant with SAE J2534-1, SAE 2534-2 and RP1210
Power	8 to 26 V from either external DC Power supply or through the SAE J1962 diagnostic connection
Dimensions (h × w × d)	230 × 396 × 40 mm
Weight	1.56 Kg
Connectivity	Blue-tooth, Wi-Fi and Optional 4G modem
Display	1280 × 800
Touchscreen	Capacitive
USB Ports	1 × USB 2.0 Type A
Operating System	Windows 10 Enterprise LTSB
IP Rating	IP65
Cameras	Front: 2MP; Rear: 5MP
Sound	Amplified speakers and omni-directional microphone
Charger Port	17.5 Volts DC, 2.2 amps
Vehicle Connector Port	26V DC, 2.5 amps charging, 1.5 amps not charging
Temp Range, Operational	-5C to 55C
Temp Range, Storage	-20C to 80C
Bar-code Scanner	Optional 2D / 3D Bar-code scanner
Fingerprint Scanner	Optional
Docking Station	Optional – includes Ethernet, 2 × USB, and DC power





DrewTech Support

Our knowledgeable representatives are eager to provide solutions to your support needs. Email us at sales@drewtech.com or call us toll-free at (844) RAPSCAN (727-7226).

> Support Hours 8:30am-6:30pm ET | Monday-Friday (EXCLUDES HOLIDAYS)



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Ann Arbor, MI 48018 844.**REFLASH (844.733.5274)**

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