CDW Education

Access Outcome-Based Technical Solutions

Support Stacks for K–12 Needs

KEEP YOUR GOOGLE WORKSPACE FOR EDUCATION DOMAIN RUNNING EFFECTIVELY AND EFFICIENTLY

As technology becomes essential to the advancement of the education industry, IT departments are focusing on the operation and security of their institutions' Google Workspace for Education domains. CDW Amplified Services dissolves the need to expend invaluable time and resources researching, learning, trialing and implementing technical solutions without guidance from qualified experts.

Support Stacks are brief and predefined engagements with our Google IT Specialists, designed to equip institutions with clear deliverables that solve common domain challenges. Offered Stacks include:

SUPPORT STACK	DELIVERABLE
Storage Insights	Discover how file storage is used within your Google Workspace for Education tenant, and determine current total usage, top users and top storage usage cases plan for future controls over usage to best fit educational purposes.
OU Restructure	Analyze the current OU structure, receive a recommendation for OU structure changes and implement a complete OU restructure, including moving users as needed, for your domain.
GAM: Getting Started	Perform bulk actions, access data and create automated Google Workspace for Education workflows with a command line tool.
Gmail Security	Optimize Gmail settings to ameliorate issues with usability and security for your institution's emails.
Gmail for Students	Control who students can send emails to and receive emails from (internally and externally) using a Walled Garden approach, and maintain safe and effective communication by regulating the content within those emails.
BigQuery: Getting Started	Export Google Workspace log and usage reports into Google BigQuery **(for Standard and Plus editions only).**
Vault Setup & Best Practices	Configure Google Vault to meet retention and eDiscovery compliance regulations by reviewing policies and holds, learning Vault best practices, and exploring use cases.
Shared Drives Insights	Acquire usage data concerning management, users and files on shared drives in a Google Workspace domain to determine the best course of action for any necessary cleanup.
Implementing Two-Step Verification	Receive guidance on activating two-step verification and developing an account recovery process.
Chrome Configuration	Learn how to better manage Chromebook and Chrome device setup, policies, usage and cleanup.
Workspace Plus Tuneup	Catch up on the recently launched Google Workspace for Education updates you may have missed and get help reconfiguring your Google Admin console.
Admin Reports 101	Leverage audit logs and create alerts to better monitor, secure and understand the activity happening in your Google Admin console.
Groups Cleanup	Review Google Groups for Business existing groups and individual group settings, use cases and limitations.
Introduction to Chromebook Management	Manage Chromebooks more effectively with these fundamental policy and configuration concepts, and best practices.
Third-Party API Access	Receive an API usage dashboard to analyze third-party access to your Google domain and planning tools for implementing better restrictions.
Classroom Cleanup	Use Little SIS for Google Classroom and GAM to help with the bulk cleanup of active classes with unattended students, creating permissions and restrictions, and more.
Drive Trust Rules: Getting Started	Receive an overview of how Trust rules work and what use cases are possible to help your team make decisions going forward on what rules to implement.
Marketplace Apps and Extensions	Discover the differences between Marketplace apps, Add-ons, SAML apps, Mobile apps, Chrome apps, Android Play apps, and Chrome Extensions within Google's terminology.
DLP Setup & Best Practices	Review how to configure custom Data Loss Prevention detectors to use in combination with Google's built-in detectors within Data Loss Prevention rules to reduce the overall number of false positives for given educational situations such as IEPs, 504s or objectionable content detection.
Best Practices for Core Apps	Choose two eligible Core Services to review your current settings for, discuss any questions about what certain settings do, and receive recommendations for best practices for staff and students on how these settings should be configured.
Admin Best Practices for Gemini Education	Provide guidance on security measures to safeguard sensitive data and prevent unintended access by Gemini Education or any other AI solutions.

**Check out the Comprehensive Support Solutions to dive into the full scope of each Support Stack.
To learn more about how Support Stacks can impact your Google Workspace for Education domain, connect with a Google Customer Success Specialist.**

Google Workspace for Education

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