



CDW Amplified Services Offer

No cost services to support your Google for Education implementation for a limited time

powered by
Google for Education

Let CDW Education help you leverage the power of Google for Education.

As a US or Canada-based K12 district or Higher Education organization interested in purchasing Google Workspace for Education Plus licenses or Chromebooks with Chrome Education Upgrade in 2022, you may be eligible for no cost services that support your education technology.

The CDW Amplified Services Offer is a limited-time program that provides support services to qualifying institutions to drive a more sustainable adoption of Google for Education and meet the unique technical needs of your IT team members.

A few steps to get started

- 1 Complete your Chromebook or Google Workspace for Education Plus Upgrade purchase through CDW.*
- 2 Review the program qualifications and offerings table below.**
- 3 **Connect with your Google Specialist** or CDW Account rep to initiate the program rewards.

Tier 1 - Support Stack

Purchase Qualifications*	Program Offerings
<p>Workspace Licenses</p> <ul style="list-style-type: none"> - Any net new purchase of Google Workspace for Education Plus licenses above 600 - Any purchase of Teaching & Learning Upgrade (12-month commitment) above 100 - Renewal of Google Workspace for Education Plus licenses above 1000 <p>Chromebooks</p> <ul style="list-style-type: none"> - Any purchase of Chromebooks with Chrome Education Upgrade (CEU) above 500 - Any purchase of Advanced Use / LTE enabled Chromebooks with CEU above 30 	<p>Support Stack</p> <p>For isolated challenges within your Google Admin console, you will select a Support Stack, which is a brief engagement with a team of Google IT specialists, to receive the solution necessary for your Google Workspace for Education to operate at its most effective level.</p>

Tier 2 - Amplified Support for Google for Education

Purchase Qualifications*	Program Offerings
<p>Workspace Licenses</p> <ul style="list-style-type: none"> - Any net new purchase of Google Workspace for Education Plus licenses above 8000 - Renewal of Google Workspace for Education Plus licenses above 10000 <p>Chromebooks</p> <ul style="list-style-type: none"> - Any purchase of Chromebooks with CEU above 3000 - Any purchase of Advanced Use / LTE enabled Chromebooks with CEU above 200 	<p>Amplified Support for Google for Education</p> <p>The Amplified Support for Google for Education partners your institution with a team of Google IT specialists to help your technical staff keep up with Google's ever-evolving environment. With this annual subscription, you will receive:</p> <ul style="list-style-type: none"> - 1:1 outcome-based sessions with Google for Education IT Specialists - Unlimited support tickets and hours available to technical staff - Priority escalations of support tickets to Google - A roadmap of recommendations for support stacks, training, and tools that are unique to an institution's needs, challenges, and priorities - A Chrome device refresh or performance strategies that ease Chromebook management - Annual domain analysis against EDU best practices and focused on strategic goals and priorities - Highly responsive four-business-hour SLA - Full staff enrollment in to the Google Technical Collaborative

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See [terms & conditions](#)

