



Introducing the First Mobile App for Cargo Claims

We get it. When it comes to damaged or lost cargo, filing a claim with a provider can be quite taxing.

With ECIB's cargo claim app, submit a claim at the moment damage or loss is discovered, instead of putting it off for later. This gets your claim into the hands of an ECIB professional quickly and efficiently, thus beginning the recovery and resolution process without delay.

The screenshot shows the 'ECIB Incident Intake' form on a mobile device. The form includes the ECIB logo, a welcome message, and fields for 'Reporting a Loss', 'Incident Type' (with radio buttons for Damaged, Missing, and Other), 'Company Name', 'Contact Name', 'Email Address', and 'Secondary Email'. The form is titled 'ECIB Incident Intake' and has a 'DONE' button in the top right corner.

1

Expedite your cargo claims:

Simple submission screens can save you time and headaches, and enable you to quickly input the critical information needed to start the claim process.

2

Document the incident at a moment's notice:

The camera feature helps you substantiate your claim by attaching a photo or video right away. Your claim can be underway long before you return to your desk.

3

Save your progress:

Need to finish up at a later time? No problem. All of your progress will be saved so you can come back to it later.

You only need a few minutes to point, click, and file. Speak with an ECIB representative today to learn more!

