

MyHealthMath®

What to expect for your Implementation Call

One of MyHealthMath's number one goals is to make your Open Enrollment season as easy as possible.

Your 30-minute Implementation Call is your chance to ask us questions and make sure you feel at ease with your upcoming Open Enrollment (OE) with us. We strongly recommend all partners be involved so that everyone is on the same page. This includes your HR team, HPHC/THP account representative and broker (if applicable).



These calls typically cover the following:

1. Introductions
2. Overview of your Current OE Plans
3. MHM Engagement Details (timeline and communications)
4. Questions and Next Steps

Here are some things that may be helpful to think about before your call:

1. Do you typically send communications about OE to your employees before OE starts?
 - a. *Provided MHM has all the information we need to engage with your employees, and timing works out, it's always nice to include information about Decision Doc from the very beginning.*
2. When are you planning to finalize your employee benefit guide (if applicable)?
 - a. *Since Decision Doc will be available to employees that experience a qualifying life event during your plan year, it's always helpful to include information about Decision Doc in your guide.*
3. What types of communication strategies usually resonate with employees (email, posters, newsletters, etc.)?
 - a. *You know your employees best! We want to know how you usually communicate so we can provide materials in formats they will be familiar with.*

The MyHealthMath team will be in touch to schedule a time that works for everyone that needs to join.