

Leading from the Front line



Solace Summit: 11th - 15th October 2021

A hybrid event taking place virtually and at the Hull Bonus Arena

Slido #552021



Got a question you want to ask?

If you are attending our face-to-face sessions, Q&As will be conducted using Slido.

Simply visit slido.com, or download the sli.do app and use event code #SS2021 to submit questions.





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PRESIDENT'S WELCOME



I am delighted to welcome you to the 2021 Solace Summit whether you're attending virtually or in person.

It's not been the easiest year. The response to, and recovery from, the COVID-19 pandemic continues apace. While all of the troubling trends we were grappling with pre-pandemic – ever-decreasing budgets, escalating mental health issues, backlogs of care and rising demand for services for the most vulnerable in society, to name just a few – are still there, in many cases they have been exacerbated too.

Facing that multitude of challenges, it has been even more difficult than usual to lift up our heads from the relentless nature of the day job. But Solace Summit presents an invaluable opportunity for us all to do just that, and to reflect on some of the bigger picture issues our sector, our communities, and our economies are facing.

We will have a chance to discuss widening inequalities, what levelling up could and should mean, the growing sector workforce capacity and capability crisis, and how we might play our part in responding to another global emergency: climate change.

Nobody can address any, let alone all, of these issues alone. It will require all of us – local and central government, public and private sector – to work together, collaborate and innovate, solve problems, and deliver tangible improvements in the lives of the citizens we serve.

So I'm thrilled that so many of us are able to come together for this Summit. For those here in Hull, it is most likely the first time many of us will have met in person for almost two years, possibly longer. And while I cannot wait to speak to as many of you as possible – and I don't doubt you will all be desperate to catch up with colleagues and contacts as well – we should also be excited about the chance for us to share the stories and learnings which will help us to navigate the coming weeks, months, and years.

I hope you enjoy the sessions as well as the opportunities to socialise. Having some time to connect, communicate, and collaborate can feel like a luxury. But it is, in fact, crucial if we are to equip ourselves, our workforces, and our places with the necessary skills and tools to meet current and future crises.

The tagline for Summit this year is 'leading from the front line' because at times of crisis we – local government – rise to the challenge. No matter how tough the test is, we tackle it head on. Summit gives us a chance to reflect and recover before going back to our places reinvigorated for the challenges ahead.

We have always led from the front line – and we will continue to do so both now and in the future.

Joanne Roney OBE

Solace President, and Chief Executive, Manchester City Council



EQUANS brings together ENGIE's UK & Ireland services and regeneration activity under a new brand.

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SUMMIT SPONSORS & EXHIBITORS

Solace would like to thank the following organisations for supporting this year's Summit.



































SUMMIT MEDIA PARTNERS







Grant Thornton UK LLP is a leading adviser to local government. Our work is underpinned by our national insight, data and analytics capabilities, helping to shape organisational and place-based strategies, working with councils to design and deliver change and driving financial performance improvement. We have a collaborative approach, and work effectively across systems with the public, private and third sectors.

At this year's summit we will be showcasing our Levelling Up Index. Levelling up and place-based growth can only truly happen if there is a shared understanding of the priorities and outcomes for an individual place. To help local authorities to lead on this conversation with different stakeholders and to prioritise investment accordingly, our 'Levelling Up Index' uses multiple place-based data sets to provide:



a robust, independent framework to help understand the challenges and opportunities in a local authority area



support in the debate on defining and measuring the components that create successful places.

We recognise that levelling up is not just about economic growth, and the Index reflects this with a broad range of data covering the themes of prosperity, dynamism and opportunity, inclusion and equality, health and wellbeing and resilience and sustainability. Join us at our plenary session to discuss how place-based data and insights can be used to define and measure levelling up, or visit us at the exhibition.

Visit grantthornton.co.uk to find out more, or contact:



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PROGRAMME GUIDE



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Hill Investment Partnerships provides a unique solution to the competing pressures placed upon councils of delivering better services for less and addressing the acute shortage of homes faced by both rural and urban communities.

We work with local authorities to identify opportunities to transform underutilised land for housing, commercial premises and community facilities. We pool our knowledge and ideas, provide funding and work together to develop much needed new local homes and breathe life into existing communities.

















DAY 1 - MONDAY 11TH OCTOBER

Delivery	Virtual Delivery (Only		
Theme	Leadership			
Time	Title	Speakers	Delivery	Best suited to
10:45	Welcome to Summit	Joanne Roney OBE, Chief Executive, Manchester City Council & Solace President	Virtual Delivery	2 2 2
		Join Solace President, Joanne Roney for an introduction to the 2021 Solace Summit; Leading from the Front Line to find out what's in store for the week.		
11:00	Inspirational Leadership	Claire Chidley, Resilience Expert & Solace Associate	Virtual Delivery	2 2
		Inspirational leadership implies there is someone in charge who stimulates, motivates, and moves you enough to want to perform better.		
		Who are the leaders in today's complex world who deserve the title; 'inspirational' and what qualities do they espouse?		
		Can inspirational leaders be a force for good or ill? For some, an inspired leader can be a dream, for others, a nightmare!		
		Do we even want inspirational leaders, or have we moved beyond needing this from individuals?		
		This interactive session will be led by Solace's lead resilience Associate, Claire Chidley.		
12:30	BREAK FOR LUN	СН		
13:30	My Leadership Perspective Keynote Speaker	Professor Sir Michael Marmot , Director of the Institute of Health Equity, UCL Department of Epidemiology & Public Health	Virtual Delivery	8 8 8
	Chair: Alison McKenzie-Folan, Chief Executive, Wigan Council & Solace Digital Leadership Policy Lead	Fundamental to shaping our approach to health inequalities, Professor Michael Marmot will share his personal leadership journey and the leadership skills he feels are needed for the next generation to succeed.		



Early Career Leader

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DAY 1 - MONDAY 11TH OCTOBER

Delivery	Virtual Delivery (Only		
Theme	Leadership			
Time	Title	Speakers	Delivery	Best suited to
14:30	Zurich Municipal, Leadership of a Transforming Workforce Chair: Alix Bedford, Risk Proposition Manager, Zurich Municipal	Jane van Zyl, CEO, Working Families Workforces and workplaces are transforming at pace with considerations of work/life balance and new ways of working bringing huge opportunities and challenges. Zurich Municipal, in collaboration with Jane van Zyl, CEO, Working Families, will explore these areas, with a particular focus on flexible working policies and practices, and look at examples of successful strategies local authority leaders could implement to address them. Learning objectives: • To hear about and reflect on the impact of COVID-19 on the transforming workforce • To understand the key areas for consideration within the flexible working debate • To learn some strategies for embedding flexible working in practice	Virtual Delivery	Best suited to
		To learn more about Working Families and what they do ZURICH Municipal		





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Engage and connect with citizens

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DAY 1 - MONDAY 11TH OCTOBER

Delivery	Virtual Delivery C	Only		
Theme	Leadership			
Time	Title	Speaker	Delivery	Best Suited to
14:30	Leading Organisational Change: What we	Lucy Trueman, Managing Director of Trueman Change & Solace Associate	Virtual Delivery	2 2 2
	Learned During the Pandemic, and What's Next?	Nazeya Hussain, Executive Director of Place at Royal Borough of Kingston upon Thames		
	Chair: Gemma Stevenson-Coupe, Talent and Acquisitions Manager, Solace	During the pandemic, local authorities led change in their organisations at a scale and pace never seen before. We changed ways of working, culture and forged lasting partnerships with our communities. Over the last 18 months Lucy Trueman, Managing Director of Trueman Change has been researching this very issue, to understand how councils enabled this change, and what this means for those leading change going forward.		
		During this session she will reflect on her research, and share core lessons learned for those who are leading change in local authorities. Lucy will be joined by Nazeya Hussain, Executive Director of Place at Royal Borough of Kingston upon Thames (recent winner of Leadership Team of the Year at the MJ Awards) to share her reflections on what the pandemic means for those leading change going forward.		
		If you are planning on delivering further change and transformation in your authority, and want to build on lessons learned in the new world of work, this session will help you to:		
		 Reflect on what it means to deliver organisational change in a post COVID world 		
		Build on the relationships and partnerships forged during the pandemic, and what this means for the future of your council		
		 Consider what the right balance is between pace and governance of change in your council 		
		 Plan how to build the right culture for a change ready council 		



DAY 2 - TUESDAY 12TH OCTOBER

Delivery	Virtual Delivery			
Theme	Leadership & Lea	rning		
Time	Title	Speakers	Delivery	Best suited to
10:15	Local Government Disruption and Reform - CIPFA's View on how to Achieve a Sustainable Future	Rob Whiteman OBE, Chief Executive, CIPFA From good governance to levelling up and sustainable funding, Rob Whiteman will discuss his thoughts on the challenges that local government now face and how central government may respond.	Virtual Delivery	
11:00	Digital Inclusion: A Roadmap for Combined Authorities	Catherine Mills, Head of Partnerships and Fundraising, Good Things Foundation At this session, Good Things Foundation in partnership with Capita, discuss a new report, called Digital Inclusion: A Roadmap for Combined Authorities, that proposes new strategies to tackle digital exclusion and fix the digital divide. The Roadmap argues that it's possible for leaders to shift the dial on regional digital inequality - and provides practical ideas for those charged with developing digital inclusion strategies. It builds on the actions of many hundreds of digital inclusion champions across the UK - in communities, local authorities, libraries, charities and corporates - over many years.	Virtual Delivery	
11:00	Re-Organising the Workplace / Organisation Chair: Liz Hodgson, Programme Manager, Solace	Andrew Odgers, Solace Associate In this hour-long interactive session, leadership & learning expert Andrew Odgers will explore how to retain the benefits of the revolution in smart working that has taken place during the last year. We will examine how to maximise the benefits to employees and the organisation. The session will also explore the challenges and issues relating to hybrid working. Finally, we will look at the leadership required in the organisations of the future.	Virtual Delivery	



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DAY 2 - TUESDAY 12TH OCTOBER

Delivery	Virtual Delivery			
Theme	Leadership & Lea	rning		
Time	Title	Speaker	Delivery	Best suited to
12:00	BREAK FOR LUN	ICH		
13:30	Valued Diversity Keynote Speaker Chair: Joanne Roney OBE, Chief Executive, Manchester City Council & Solace President	June Sarpong OBE, TV Presenter, Diversity Expert & Award-Winning Author Diversity Expert June Sarpong sits down for a fireside chat with the Solace President, and talks diversity, leadership and the impact we can have on the future shape of our organisations.	Virtual Delivery	<u>e</u> <u>e</u> <u>e</u>
14:30	Developing your Dream Team; The Springboarders' Perspective	Matt Clack, Strategy Programme Lead - London, Public Health England Rebecca Peck, Assistant Chief Executive, West Northamptonshire Council Rebecca Jarvis, Deputy Director of Integration, West Suffolk Alliance In this session we want to use our experience on the Solace Springboard programme to ask the question: how can local authority leaders identify genuinely talented people from within their organisations and beyond to join their senior team? Using a creative exercise that will take attendees into a very different mindset, we want to identify novel approaches to recruitment and retention, drawing out what organisations know they should be doing and challenging practice. This 45-minute session will draw on the rich experience of attendees, inviting you to be honest and clear about your own organisation's practice. We will share recent examples of excellent and eye-opening experiences from across the Springboard network, shining a light on how this changed our perceptions and impact. The session will be facilitated by colleagues from Springboard 2019- Rebecca Peck, Rebecca Jarvis and Matt Clack. All have broad recruitment experience from both sides of the table and want to support Solace members to strive for excellent practice in the way they appoint and retain senior staff. Learning Objectives: To challenge thinking about the status quo on recruitment, highlighting different approaches to developing and sustaining talent To practice a novel approach to identifying innovative solutions to complex strategic issues Ultimately, to build an outstanding team for the future	Virtual Delivery	



DAY 2 - TUESDAY 12TH OCTOBER

Delivery	Virtual Delivery			
Theme	Leadership & Learning			
Time	Title	Speaker	Delivery	Best suited to
14:30	This Moment in Time	Gail Porter, Solace Associate	Virtual Delivery	
	Chair: Julie Howarth, Director of	Sheila Udall, Solace Associate	ŕ	
	Engagement, Solace	The aim of this session is to enable you to take a snapshot of yourself in your role and career right now, taking into account the unprecedented experiences of the last 12-18 months.		
		We will use a framework that is designed to provide reflection on what's worked and would continue to work; and what needs to adapt or change in order for you to be effective, agile and confident going forwards. We will also draw on the wealth of knowledge and experience in the room.		
		The style of the session is positive, practical and interactive. It provides time and space for you to pause and assess where you are at, and plan your way forward.		
		At the end of this session, you will have:		
		 A sense of how you are doing in this challenging and changing world 		
		 A framework to continue reflecting on the factors that can influence your future success 		
		 A suggested pathway to help you to continue your leadership development/career planning thinking 		
	END OF DAY 2			

15:15 END OF DAY 2





Delivery	Hybrid Delivery			
Theme	Reflections			
10:15	The Pandemic and its Impact: Lessons from Behind the Newsnight Camera - Keynote Speaker Chair: David Paine, Senior Policy Officer, Solace	Katie Razzall, UK Editor of BBC Newsnight UK Editor at Newsnight, Katie Razzall, will share her insights and reflections on reporting the pandemic, how COVID has shone a light on policy areas previously hidden, exacerbated pre-existing inequalities and what that might mean for the future of public services and how they are viewed.	Virtual Delivery	<u>e</u> <u>e</u> <u>e</u>
11:00	Solace Skills and Behaviours Diagnostic Tools Chair: Trudy Birtwell, Director of Learning, Solace	Juliette Alban-Metcalfe, CEO, The Real World Group In order to progress, we must take the time to understand areas we can seek to improve, and where our strengths lie. This session will introduce Solace's newly developed diagnostic tools and explain how they were developed and how they will benefit organisations and individuals alike.	Virtual Delivery	<u>e</u> <u>e</u>
11:00	New Chief Executive Event	By Invitation Only Designed to welcome new local government Chief Executives to the Solace Summit, this invitation-only session will be facilitated by Gavin Jones, Chief Executive Essex County Council, and Solace Chair, and Graeme McDonald, Managing Director of Solace and Solace in Business and Joyce Redfearn, Solace Associate.	Face-to-Face Delivery DoubleTree by Hilton, Ballroom 2	
11:00	Springboard	By Invitation Only An event specifically designed for Solace Springboard. This session will be facilitated by Trudy Birtwell, Director of Learning, Solace.	Face-to-Face Delivery DoubleTree by Hilton, Ballroom 3 & 4	<u>o</u>
44.20	DECISTRATION	OPENS		

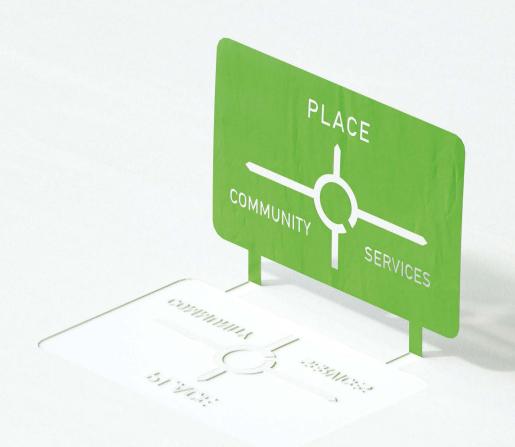
11:30 REGISTRATION OPENS

Face-to-face delegates, make your way to the DoubleTree by Hilton to pick up your delegate badges. **Make sure you have your QR codes ready!**



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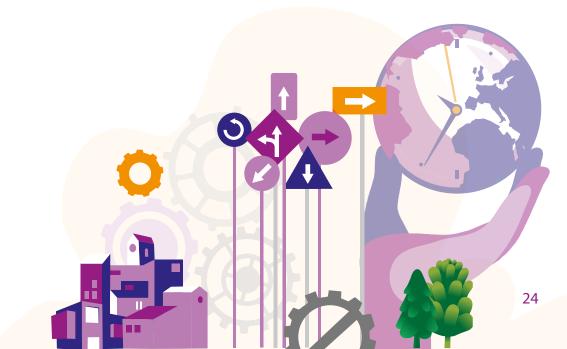
Delivery	Hybrid Delivery			
Theme	Reflections			
12:00	LUNCH & REFRE	SHMENTS		
13:00	Solace AGM Members Only	By Invitation Only Joining instructions will be sent in advance of the AGM to all of our members. solace	Face-to-Face & Live Streamed DoubleTree by Hilton, Ballroom	<u>e</u> <u>e</u> <u>e</u>
13:30	President's Opening Speech	Joanne Roney OBE, Chief Executive, Manchester City Council & Solace President Join Solace President, Joanne Roney in an extended welcome to all delegates joining us in-person in Hull, and to virtual delegates who have joined us throughout the week.	Face-to-Face & Live Streamed DoubleTree by Hilton, Ballroom	
13:50	Welcome to Hull	Matt Jukes, Chief Executive, Hull City Council Chief Executive Matt Jukes welcomes us to Hull and shares some of the things that are special about our host city.	Face-to-Face & Live Streamed DoubleTree by Hilton, Ballroom	
14:10	Keynote Speaker Chair: Joanne Roney OBE, Chief Executive, Manchester City Council & Solace President	Professor Steve Peters, Consultant Psychiatrist, Chimp Management Ltd Best known for his acclaimed best-seller The Chimp Paradox, Professor Steve Peters of Chimp Management Ltd. is a renowned psychiatrist & academic who has worked for the NHS, British Cycling and Sheffield University among other prestigious establishments.	Face-to-Face DoubleTree by Hilton, Ballroom	
14:15	An International Perspective Chair: Graeme McDonald, Managing Director, Solace & Solace in Business	Jonathan Throssell, Chief Executive of LG Professionals Australia & Chief Executive Officer at Shire of Mundaring	Virtual Delivery	<u>e</u> <u>e</u> <u>e</u>
14:50	REFRESHMENT	BREAK		



Delivery	Hybrid Delivery			
Theme	Reflections			
Time	Title	Speaker	Delivery	Best suited to
15:10	Reflections Session Chair: Anna Randle, Chief Executive Collaborate CIC	Kelly Beaver, Director of Public Affairs, Ipsos MORI Kate Josephs, Chief Executive at Sheffield City Council Andrew Kerr, Chief Executive, City of Edinburgh Council The panel will share their stories focusing on reflections from the last 18 months. Following on from the short video the panel will share their stories from the past 18 months including perspectives on a local and personal level, the national public journey, and where they believe we stand now.	Face-to-Face & Live Streamed DoubleTree by Hilton, Ballroom	8 8
16:00	The Triangle of Wellbeing Chair: Nazeya Hussain, Executive Director of Place at Royal Borough of Kingston upon Thames	Adam Brown, Senior Talent Solutions and Social Mobility Consultant at MyKindaFuture Leigh Dunkley, Financial Wellbeing Lead, Schroders Personal Wealth Dr Amanda McNamee, Senior Mental Fitness Scientist at Fika Local government leadership is challenging at any time and the past two years have been truly unparalleled. This session will bring together speakers on mental wellness, coaching and financial wellbeing to share advice and information on support available to you and your organisations. MY KINDA FUTURE Schroders personalwealth	Face-to-Face & Live Streamed DoubleTree by Hilton, Ballroom	
16:45	END OF DAY 3			



Time	Title	Speaker	Delivery	Best suited to
	EVENING ACTIV	TITIES		
17:00	Solace in the South Networking	By Invitation Only Calling all Solace members from the South, this one's for you. Grab a drink and get to know your peers from authorities across the South of England in this casual networking session.	Face-to-Face Delegates DoubleTree by Hilton, Ballroom 2	<u>2</u> 2 2
19:00	An Evening with Solace	Join us for our annual Evening with Solace; an informal networking event with drinks, street food and games. An Evening with Solace is kindly sponsored by Solace Business Partner, Zurich Municipal.	Face-to-Face Delegates DoubleTree by Hilton, Ballroom Foyer	







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Delivery	Hybrid Delivery			
Theme	What's Next?			
Time	Title	Speaker	Delivery	Best suited to
08:45	Local Authority Companies in Practice – the Benefits and Pitfalls	John O'Halloran, Director Business Advisory and Consultancy, CIPFA The conversation about the financial sustainability of local authorities isn't anything new. Failure to understand the pitfalls of such companies can resonate throughout a council – with potentially devastating consequences for local communities. But what are their benefits? And how can the risks be managed and reduced?	Face-to-Face Delivery Hull Bonus Arena, Aurum Lounge - South	<u>2</u> <u>2</u> <u>2</u>
08:45	Leading by Example: Beyond IT – Forward- Thinking Local Government in 2021	Chief Information Officers will share tangible, real world examples of their success in delivering innovation that is transforming service delivery and improving outcomes for citizens, prompting discussion around the future shape of local government and the roadmap for getting there.	Face-to-Face Delivery Hull Bonus Arena, Aurum Lounge - North	2 2
08:45	EXHIBITION SP REFRESHMENT	ACE OPENS 'S KINDLY SPONSORED BY EY		Building a better working world
09:30	Policy Outlook for 2022 and Beyond Chair: Chris Naylor, Chief Executive at the London Borough of Barking and Dagenham	Dr Sarah Longlands, Chief Executive at Centre for Local Economic Strategies Andrew Carter, Chief Executive at Centre for Cities Dr Gemma Tetlow, Chief Economist at the Institute for Government	Face-to-Face & Live Streamed Hull Bonus Arena, Main Stage	<u>&</u> & &
		Designed to set the scene for sessions throughout the course of the day; explore the current state of policy from the perspectives of our panel.		
		We will be exploring the following questions: • What is UK growth going to look like?		
		What are the prospects for UK fiscal policy?		
		 Have devolution deals previously agreed been a success so far? 		
		 Do cities need to take another step forward on devolution? 		
		 What skills do council staff need to deliver effectively for their communities? 		



Delivery	Hybrid Delivery			
Theme	What's Next?			
Time	Title	Speaker	Delivery	Best suited to
10:20	Levelling Up Chair: Kersten England, Chief Executive, City of Bradford Metropolitan District Council and Solace Civil and Community Resilience Policy Lead	Tom Walker, Director, Levelling Up Unit, Cabinet Office Pam Smith, Chief Executive at Stockport Council and Solace Housing Policy Lead Matt Skinner, CEO, FutureGov This session will focus on the role of local government in levelling up and how we might redress the stark inequalities exposed over the last 18 months. We will be exploring the follow questions: What is the role of local government in delivering 'levelling up'? How can places best support government in delivering the 'levelling up' agenda? What role can public sector reform play in the 'levelling up' agenda?	Face-to-Face & Live Streamed Hull Bonus Arena, Main Stage	
11:10	REFRESHMENT	BREAK KINDLY SPONSORED BY EY	,	Building a better





Delivery	Hybrid Delivery			
Theme	What's Next?			
	BREAKOUT SES	SIONS		
Time	Title	Speaker	Delivery	Best suited to
11:30	Babergh & Mid- Suffolk Councils, Local Authorities: Aspiring to Innovate	Fiona Duhamel, Assistant Director Economy & Regeneration Tabitha Runacres, Town Centre Co-ordinator Ellis Heighes, VHS Entrepreneur & Local Start-Up Business Babergh and Mid-Suffolk Councils will be sharing their journey to bring raised levels of aspiration and innovation into small rural districts with historically traditional industries such as agriculture and manufacturing through a new vision, refreshed narrative, and stronger partnership working. The session will provide an overview of the last 18 months, exploring the challenges and opportunities at BMS and their story of growth and innovation incorporating a case study on their virtual high street initiative developed in partnership with a local tech entrepreneur and other local partners, which has provided a much- needed service to high streets during COVID.	Face-to-Face Delegates Hull Bonus Arena, PDR West	
11:30	FutureGov, Strategic Place Leadership	Robbie Bates, Creative Director, FutureGov Kelly Duggan, Learning Experience Designer, FutureGov Join FutureGov for an interactive session that will explore a stronger, place-based approach to local leadership, championing the opportunities, articulating the vision and understanding the unique dynamics of a place to reduce barriers to participation and translate the spirit of a community into longer-term recovery strategies. This session will share lessons learned from the Towns Fund, helping 101 cities across England engage with their communities, public and private partners. Futuregov/ Becoming Teximpact	Face-to-Face & Live Streamed Hull Bonus Arena, Main Stage	

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Our central purpose is clear - to strengthen local communities by providing vital services that help to improve people's lives.

The map highlights the locations of our current partnerships with local authorities across the UK.

For more information, please contact:

Richard Gawthorpe, Group Business Development Director E: richard.gawthorpe@norsegroup.co.uk

T: 07702 556965





Delivery	Hybrid Delivery						
Theme	What's Next?						
	BREAKOUT SESSIONS						
Time	Title	Speaker	Delivery	Best suited to			
11:30	Grant Thornton UK LLP, The Importance of Place-Based Data in Levelling Up	Rob Turner, Director, Grant Thornton UK LLP Phil Woolley, Partner, Grant Thornton UK LLP There remains much confusion on how to define levelling up. Led by Grant Thornton, this session will provide an opportunity to discuss how place-based data and insights can be used to define and measure levelling up, drawing on our new Levelling Up Index which is based on 50 Indicators across the following baskets: Prosperity Dynamism and opportunity Inclusion and equality Health, wellbeing and happiness Resilience and sustainability Community trust and belonging	Face-to-Face Delegates Hull Bonus Arena, Aurum Lounge - North				
11:30	Zurich, Rising to the Challenge: The Changing Face of the Public Sector Chair: Alex Thomson, Director of Policy, Partnerships & Public Affairs, Solace	Alix Bedford, Risk Proposition Manager, Zurich Municipal Felicity Joyce, Customer Insight Manager, Zurich Municipal How optimistic are senior decision makers in the public sector feeling? What are the changes that they see having the most impact on their organisations over the next 5 years? Zurich Municipal recently undertook some research working with YouGov and business partners including Solace on the changing face of the public sector. Key results will be presented and discussed at this highly interactive session where you can test your thinking against those of your peers, employees and partners. Learning objectives: To hear about and reflect on the results of Zurich Municipal and YouGov research into the changes driving and impacting the public sector now and in the future To hear how the answers in the room reflect against the results of research and to reflect on any differences	Face-to-Face Delegates Hull Bonus Arena, Aurum Lounge - South				



Delivery	Hybrid Delivery			
Theme	What's Next?			
Time	Title	Speaker	Delivery	Best suited to
11:30	HM Land Registry, Local Land Charges (LLC) Programme – Delivering Benefits to Local	Jamie Winch, Senior Delivery Manager, Local Land Charges Programme at HM Land Registry Martin Seidel, Senior Delivery Manager, Local Land Charges Programme at HM Land Registry	Face-to-Face Delegates Hull Bonus Arena, PDR East	2 2 2
	Authorities	The LLC Programme is bringing together data previously held by local authorities in different formats throughout England and Wales into a single digital and geospatial dataset. By joining the central register, your local authority will be aiding the Government's commitment to drive digital innovation. As we move forward, we are migrating local authorities' data onto the Register at a faster pace.		
		The benefits • A streamlined service that delivers resource savings		
		 Delivering business continuity resilience with remote accessibility 		
		 Using the geospatial dataset to support local investment decisions 		
		 Digital data available to support planning and infrastructure projects and stimulate economic growth 		
		"The benefits of our local land charges being instantly available are clear to all the Register's users. Conveyancers have the data they need at their fingertips, while here at the district council we have increased our capacity to undertake other activities, making better use of our expert staff."		
		Gary Fisher Development Manager, Warwick District Council		
		HM Land Registry		
12:00	REGROUP AT TH	HE MAIN STAGE		1



Delivery	Hybrid Delivery			
Theme	What's Next?			
Time	Title	Speaker	Delivery	Best suited to
12:10	The Future Workforce Chair: Andy Lopata, Speaker, Mentor & Author of Connected Leadership	Althea Loderick, Chief Executive at the London Borough of Newham Paul Abraham, Managing Director and Client Partner at Capita Local Public Service This session will focus on building a diverse capable workforce able to approach our communities' challenges while better reflecting those they serve.	Face-to-Face & Live Streamed Hull Bonus Arena, Main Stage	
13:00	BREAK FOR LUN	NCH - SERVED IN ENTRANCE FOYE ORED BY EY	R	Building a better working world
14:00	We Need to Talk about Governance Chair: Joyce White, Chief Executive, West Dunbartonshire Council	Professor Catherine Staite, Emeritus Professor at Institute of Local Government Studies Max Caller CBE, Strategic Advisor & Solace Associate Good governance is often invisible. We don't appreciate the importance of good governance until something goes wrong. This session will cover the ways in which good governance provides the spaces, structures and safeguards that enable us to be our best. Good governance requires trust and a continuous discourse about how it currently operates within each organisation and how it could be improved. This discourse will enable better understanding of how the organisation balances conflicting demands of good governance, for example, between rigour and agility and between transparency and confidentiality. Structures and decision-making systems need to be robust, as well as transparent and agile. The time to have challenging conversations about how good governance is in your local authority is when things are going well. It's too late when governance has failed. At that point, the morale, reputation, and effectiveness of the council will already have been damaged significantly and a great deal of work will be needed to put matters right.	Face-to-Face & Live Streamed Hull Bonus Arena, Main Stage	

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Jamie Ounan Director jounan@innercircleconsulting.co.uk + 44 7989 420 493 - 2011 - 2021 — INNER CIRCLE CONSULTING

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Delivery	Hybrid Delivery			
Theme	What's Nex	t?		
Time	Title	Speaker	Delivery	Best suited to
14:40	IN-PERSON	N DELEGATES TO BREAKOUT ROOMS		

BREAKOUT SESSIONS

15:00

Birmingham City Council, Diversity: Tick-box Exercise or Meaningful Change?

Suzanne Dodd,

City Solicitor & Monitoring Officer, Birmingham City Council

Satinder Sahota,

Assistant Director – Legal Services & Deputy Monitoring Officer, Birmingham City Council

The purpose of this talk is to discuss equality and diversity action plans - does your organisation's equality and diversity action plan deliver real, meaningful, and sustainable change?

Why is this important? Diversity in the public sector has become a fundamental focus in public sector reforms, with public sector organisations seeking a workforce that better reflects the diversity of the communities they serve. Evidence shows that diversity and inclusion in the workforce are key to improving productivity and innovative thinking. A diverse and inclusive workforce with an understanding of community needs and expectations can also respond better to a rapidly changing environment and ensure the best service is delivered.

As a result of the COVID -19 pandemic and the structural inequalities it highlighted, workplaces within both the public and private sector have been reviewing their equality and diversity approach. It is now common for public sector organisations to have equality, diversity and inclusion actions plans. This presentation will examine and discuss what can be included in such plans to try and achieve meaningful change

Learning objectives:

- Obtain knowledge from other in relation to what organisations are doing – challenges & solutions
- Understand what a good equality and diversity action plan includes?
- "Positive discrimination" vs "positive action" what's the difference and how to implement positive action



Face-to-Face & Live Streamed

Hull Bonus Arena, Main Stage









Delivery	Hybrid Delivery						
Theme	What's Next?						
	BREAKOUT SESSIONS						
Time	Title	Speaker	Delivery	Best suited to			
15:00	London Borough of Newham, Healthy, Wealthy, and Happy?	James Partis, Director of Change and Insight, London Borough of Newham Jessica Crowe, Corporate Director of People Policy & Performance, London Borough of Newham Chris Paddock,	Face-to-Face Delegates Hull Bonus Arena, Aurum Lounge - North				
		Director of PRD Consultants Coming out of the first phase of the pandemic, Newham recognised it needed a radically different approach. Now was the opportunity to change an economic model which had never worked for our residents and communities, even before COVID-19.					
		Traditional measures of economic success did not speak to the real lives of our residents, too many of whom are in low-paid gig economy jobs and suffer poor health and multiple layers of disadvantage and inequality, even as land values rise and investment and development roll in.					
		The Council was also an organisation in transition, needing to develop a stronger corporate centre to deliver the administration's ambitions and ensure a firm, cross-council grip on performance, strategy and finances.					
		The Newham Outcomes Framework was our solution to both these challenges.					
		We would not claim to have cracked the wicked issue of demonstrating achievement of outcomes – it's too soon, but if your council wants to take a fresh approach to economic development and think about economic success in terms of the health, wellbeing and happiness of their communities not just land value and development, this breakout is for you.					
		Newham London					



Delivery	Hybrid Delivery			
Theme	What's Next?			
	BREAKOUT SESS	SIONS		
Time	Theme	Title	Delivery	Best suited to
15:00	EY, A New Era of Financial Resilience for Local Authorities	Tim Collins, Director, Local Public Services Division, EY This session aims to provide insight into the new era of financial resilience for Local Authorities including the challenges the sector faces in a world post COVID, dominated by an unprecedented economic outlook, societal transformation, and a complex policy landscape. The session will aim to provide leaders with an understanding of the factors that will drive financial resilience challenges and the principles and approaches they can deploy to improve financial resilience.	Face-to-Face Delegates Hull Bonus Arena, PDR West	
15:00	CAPITA, Using the Power of Data and Analytics to Identify and Better Support Vulnerable Citizens	Amrit Saroya, Head of Business Management, Capita Local Public Service Rachael Beer, Customer Support Director, Capita Local Public Service Financial unsustainability across Local Government is driven by unmanageable demand. This applies to all council services, whether it is children becoming at risk of harm, older people living longer and having more complex needs – or the highways network and infrastructure falling into disrepair. This session explores how local authorities can move to a more relational model to deliver public services that establish and nurture strong relationships both with and between people, and make better use of data and insight to help prevent problems and manage them more successfully.	Face-to-Face Delegates Hull Bonus Arena, Aurum Lounge - South	



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DAY 4 - THURSDAY 14TH OCTOBER

Hybrid Delivery					
What's Next?					
BREAKOUT SESSIONS					
Title	Speaker	Delivery	Best suited to		
BIFFA, Future of the Workforce	Roger Edwards, Managing Director of Municipal Division, BIFFA The last year and a half of pandemic actions have been challenging and this crisis has brought about change. As individuals many of us have transformed our working practices and businesses have had to adapt to this new world. Essential public services were rapidly reconfigured, altering how we transacted and communicated through technology. Many practices were introduced rapidly and applied through trial and error, altering custom and cultures as traditional ways of doing business were challenged. The way local government responded has been commendable, proved its worth, and won the respect of the public. Likewise, businesses have had to react to meet the new challenges and, in some cases, just to survive. The industry has adapted well to the pandemic, that has reshaped the service. As Post COVID and the Environment Bill emerges, these practices will require further revision with possibly more bespoke collection arrangements that considers types of housing, deprived wards, rural collections, reduction in carbon footprint, and depot facilities. It is recognised one size does not fit all and new innovative and forward-thinking approaches must be considered if we are to be prepared for the future.	Face-to-Face Delegates Hull Bonus Arena, PDR West	Best suited to		
	What's Next? BREAKOUT SES Title BIFFA, Future of	BIFFA, Future of the Workforce Roger Edwards, Managing Director of Municipal Division, BIFFA The last year and a half of pandemic actions have been challenging and this crisis has brought about change. As individuals many of us have transformed our working practices and businesses have had to adapt to this new world. Essential public services were rapidly reconfigured, altering how we transacted and communicated through technology. Many practices were introduced rapidly and applied through trial and error, altering custom and cultures as traditional ways of doing business were challenged. The way local government responded has been commendable, proved its worth, and won the respect of the public. Likewise, businesses have had to react to meet the new challenges and, in some cases, just to survive. The industry has adapted well to the pandemic, that has reshaped the service. As Post COVID and the Environment Bill emerges, these practices will require further revision with possibly more bespoke collection arrangements that considers types of housing, deprived wards, rural collections, reduction in carbon footprint, and depot facilities. It is recognised one size does not fit all and new innovative and forward-thinking approaches must be considered if we are to be	What's Next? BREAKOUT SESSIONS Title Speaker Delivery BIFFA, Future of the Workforce Roger Edwards, Managing Director of Municipal Division, BIFFA The last year and a half of pandemic actions have been challenging and this crisis has brought about change. As individuals many of us have transformed our working practices and businesses have had to adapt to this new world. Essential public services were rapidly reconfigured, altering how we transacted and communicated through technology. Many practices were introduced rapidly and applied through trial and error, altering custom and cultures as traditional ways of doing business were challenged. The way local government responded has been commendable, proved its worth, and won the respect of the public. Likewise, businesses have had to react to meet the new challenges and, in some cases, just to survive. The industry has adapted well to the pandemic, that has reshaped the service. As Post COVID and the Environment Bill emerges, these practices will require further revision with possibly more bespoke collection arrangements that considers types of housing, deprived wards, rural collections, reduction in carbon footprint, and depot facilities. It is recognised one size does not fit all and new innovative and forward-thinking approaches must be considered if we are to be prepared for the future.		



DAY 4 - THURSDAY 14TH OCTOBER

Delivery	Hybrid Delivery				
Theme	What's Next?				
Time	Title	Speaker	Delivery	Best suited to	
15:50	Influencing Whitehall Chair: Gavin Jones, Chief Executive,	Peter Cardwell, Author, Commentator and Former Special Advisor Mark Lloyd,	Face-to-Face & Live Streamed Hull Bonus	2 2 2	
	Essex County Council and Solace Chair	Chief Executive of the Local Government Association With a spending review soon to be announced and a new Ministerial team not yet settled into their new roles, local government influence of Whitehall has never been so important. Our panel of experts will share their thoughts on how best the sector can get their message across and what we all can do to help local government resonate through the corridors of power.	Arena, Main Stage		
16:30	Mayoral Drinks Reception	Sponsored by Inner Circle Consulting Join us for the Mayor's Drinks Reception	Face-to-Face Delegates Hull Bonus Arena, Solace Exhibition Stand	<u>.</u>	
17:30	END OF DAY 4				
19:00	Pre-Dinner Drinks Reception & Summit Dinner	Sponsored by Liberty Charge and Virgin Media O2 Join us for a pre-dinner aperitif followed by our Summit dinner and live music by The Ordinary Men Solace LIBERTY LIBERTY LIBERTY LIBERTY LIBERTY LIBERTY LIBERTY LIBERTY	Face-to-Face Delegates DoubleTree by Hilton, Ballroom		



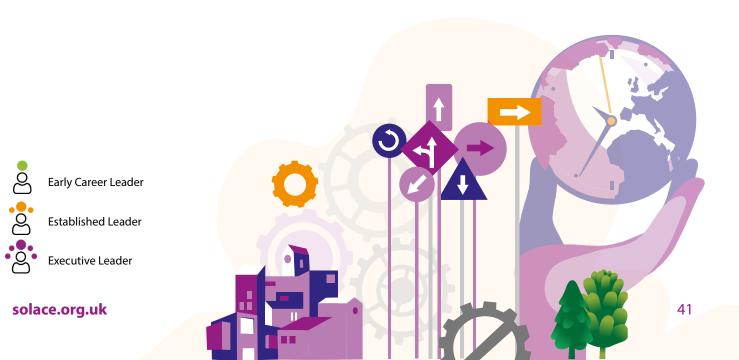
DAY 5 - FRIDAY 15TH OCTOBER

Delivery	Hybrid Delivery				
Theme	Climate Change & Sustainability				
Time	Title	Speaker	Delivery	Best suited to	
08:45	EXHIBITION SPACE OPENS, REFRESHMENTS ARE KINDLY SPONSORED BY EY EY Building a working wo			Building a bette working world	
09:15	Building Net Zero Homes	Jonathan Stephenson, Joint Chief Executive of Brentwood Borough Council & Rochford District Council	Face-to-Face & Live Streamed	2 2 2	
		Jonathan Stephenson, Chief Executive of Brentwood Borough Council & Rochford District Council, talks through how the Essex authorities are approaching their housing challenges and balancing the demands of net zero with the need to provide affordable homes for residents.	Hull Bonus Arena, Main Stage		
10:00	REFRESHMENT BREAK - KINDLY SPONSORED BY EY EY Building a befred working weren.				
10:30	COP26 - Hope for the Future? Keynote Speaker	Lord Deben, Chairman of the Climate Change Committee Lord Deben, Chairman of the Climate Change Committee, shares what his expectations are for the upcoming COP26, how the event will shape the UK's future approach to the challenge and the role of local councils in reducing our impact of the planet while building our communities resilience to the challenges ahead.	Face-to-Face & Live Streamed Hull Bonus Arena, Main Stage	2 2	
11:00	Community as the New COP Chair: Amy Harhoff, Corporate Director Regeneration Economy and Growth at Durham County Council, Solace Economic Prosperity Deputy Policy Lead	Evonne Rogers, Head of Corporate & Community Services, North Kesteven District Council Chris Sood-Nicholls, Managing Director, ESG, Regional Regeneration Lloyds Banking Group Climate change is the challenge of our generation and our communities are responding. This session sheds light on examples from across the country where responses are coming bottom up and local places are developing their own responses to the challenge.	Face-to-Face & Live Streamed Hull Bonus Arena, Main Stage		
11:45	Keynote speaker	Professor Dan Parsons Director of the Energy and Environment Institute	Face-to-Face & Live Streamed Hull Bonus Arena, Main Stage	<u>.</u> <u>.</u> <u>.</u> .	

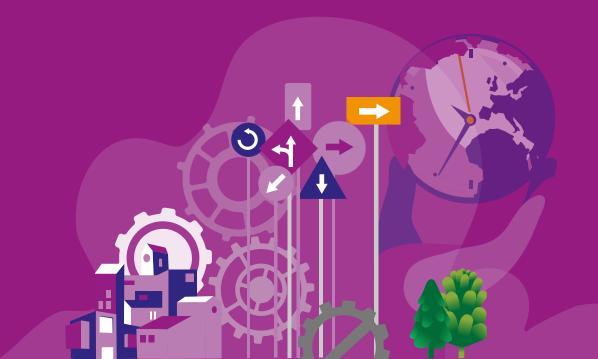


DAY 5 - FRIDAY 15TH OCTOBER

Delivery	Hybrid Delivery			
Theme	Climate Change & Sustainability			
Time	Title	Speaker	Delivery	Best suited to
12:30	Closing Remarks	Joanne Roney OBE Chief Executive, Manchester City Council & Solace President	Hull Bonus Arena, Main Stage	
12:40	SUMMIT FINISHES			











Adam Brown

Senior Talent Solutions and Social Mobility Consultant

Adam is a seasoned learning and talent consultant with over 15 years of experience in helping employers engage, support and retain diverse talent. He is passionate about helping employers support and nurture both candidates and employees, from work experience through to experienced returners.

Adam has spent the last 4 years focusing on deploying digital solutions to help employers champion inclusion and diversity in the workplace, from attraction strategies to retaining and progressing existing talent.



Alison McKenzie-Folan

Chief Executive, Wigan Council

Alison is Chief Executive at Wigan Council having worked in Local Government for the last twelve years and previously in the Civil Service for twenty years.

Alison is also the Greater Manchester Combined Authority (GMCA) lead Chief Executive for Culture.

Alison is passionate about public services and determined to make a difference for residents and communities. She is dedicated to inspiring the next female generation and committed to collaboration, innovation and technology.

She is a Board Member of Solace (Society of Local Authority Chief Executives) and spokesperson for Solace on the digital agenda. Alison also sits on the Board of Open Data Manchester

Alison was named in the Northern Power Women Top 50 Power list and one of the nine most influential digital leaders in Greater Manchester.

Wigan Council was named LGC Council of the Year 2019 and Northern Power Women Large Organisation.



Alix Bedford

Risk Proposition Manager, Zurich Municipal

Alix Bedford is a strategic risk professional with over 18 years' experience working both with and within the public sector, starting her career as a Strategic Risk Consultant before spending 7 years as the lead officer for risk and performance management at a Unitary Local Authority.

Alix's current role at Zurich Municipal involves looking at the key emerging and evolving areas of risk impacting the public sector now and in the future, talking to risk professionals within the sector about the challenges facing their organisations and working within Zurich to ensure their risk proposition enables their customers to understand and manage these risks effectively. This work has led to Alix leading on Sustainability internally and externally at Zurich Municipal, with particular focus on Climate, Workforce and Data sustainability areas.





Althea Loderick

Chief Executive, London Borough of Newham

Althea has been the Chief Executive of the London Borough of Newham since 2019.

She is leading an ambitious programme of change under the Mayor's administration which is delivering on the overarching strategic principles of a healthy, happy and well Newham; community wealth building; brighter futures for all children and young people to thrive; tackling racism inequality and disproportionality and putting people at the heart of everything we do.

Prior to joining Newham, she was the strategic director for resources in Brent Council and the Chief Operating Officer in Waltham Forest Council before that.

Althea is committed to tackling disproportionality and is the co-sponsor of the Chief Executives of London Council's Large Employers Working Group and mentors a number of colleagues across sectors. She is also the sponsor of the National Graduate Development Programme's Black, Asian and Multi-Ethnic network.

Althea is a keen supporter of the Lifeboats Charity the RNLI where she is a member of their people committee and chairs the Racism, Discrimination and Diversity Action board.



Dr Amanda McNamee

Senior Mental Fitness Scientist, Fika

Dr Amanda McNamee is a Senior Mental Fitness Scientist at Fika. Amanda is a chartered Behavioural Psychologist and a Fellow of the Higher Education Academy.

Amanda is passionate about developing Fika's scientific evidence base and rigorous evaluation process in both workplace and education settings.

Before Fika, Amanda spent time at Ofsted as an Evaluation Lead and more than a decade in academia. Her primary research focused on positive and social psychology and their underpinnings in behavioural change.



Amy Harhoff

Corporate Director of Regeneration and Growth, Durham County Council

Amy is Corporate Director of Regeneration and Growth for Durham County Council, one of the largest local authorities in the UK.

Amy has previously held senior roles in local government in two large metropolitan authorities in the West Midlands and Sheffield City Region, passionate about communities and our potential for growth, Amy has also held senior roles for Transport for the North, Sheffield City Region and Transport for Greater Manchester.

Amy has a breadth of experience in delivering major investments, strategy and development, she is an active member of SOLACE and was Named as Planning Magazines 'Ones to Watch' and is a previous winner of the prestigious McKibben Research Prize for Freight on logistics.

She is passionate about public service, place making, local wealth building and is committed to working for equality of opportunity for all.





Amrit Saroya

Head of Business Management Local Public Services, Capita

As Head of Business Management within Capita's Local Public Service business, Amrit is responsible for the development and implementation of Capita's Local Government sector strategy and plan.

Over the last 20 years Amrit has worked across a diverse number of roles including sales, marketing, transformation and product development, in both public and private sector organisations.



Andrew Carter

Chief Executive, Centre for Cities

Andrew became Chief Executive of the Centre for Cities in April 2017.

Before that he was the Deputy Chief Executive and Director of Policy and Research with overall responsibility for the Centre's research and policy programme.

Andrew has over 20 years of experience working on urban economic policy issues for public and private development agencies, consultants and research institutes.

He has also spent time in the US as part of the Churchill Foundation's Fellowship Programme reviewing urban economic development policy and practice in American cities including New York, Washington DC, Boston and Chicago.

He is a regular media contributor and chairs and speaks at conferences across the UK and Europe on a wide range of urban and economic issues.



Andrew Kerr OBE

Chief Executive, City of Edinburgh Council

Andrew is the Chief Executive Officer for the City of Edinburgh Council.

He has delivered a £900m joint venture in waste management and has led transformation programmes in his last four authorities worth more than £200m. Andrew led the UKs first rural devolution deal in Cornwall worth £1.8bn and has now delivered the successful Edinburgh and South-East Scotland City Deal worth £1.2bn to the Edinburgh and South East Scotland Economy.

He is currently leading a £147m Transformation Programme for the council and the delivery of its business plan and is at the heart of Edinburgh's City Vision 2050 initiative and has led the Council's response to the global COVID pandemic.

Andrew is also a medal winning 400m runner, represented Great Britain and Scotland at international level and was awarded an OBE in the Queen's birthday honours this year for his contribution to public services.





Andrew Odgers

Solace Associate

Andrew Odgers works with large organisations in the public and private sectors looking at issue of service delivery, culture and leadership.

Andrew has designed and delivered a number of Leadership Development Programmes to local authorities around the country as well as working with officers and members to build effective working relationships.

He has also worked with top teams on development issues and with teams in crisis. He has a particular interest in leaders of the future.



Andy Lopata

Speaker, Mentor & Author

A specialist in professional relationships and networking for over 20 years, Andy Lopata was called 'one of Europe's leading business networking strategists' by the Financial Times and 'a true master of networking' by the Independent and Forbes.com.

A very experienced international speaker and podcast host, Andy is the author of five books, has been quoted in a number of other business books and regularly quoted in the international press.

Andy is President of the Fellows Community and a two-time Board Member of the Professional Speaking Association UK & Ireland (PSA) and a Fellow of the Learning and Performance Institute as well as a Master of the Institute for Sales Management. He is also one of just 26 recipients of the PSA's top honour, the 'Award of Excellence'.



Anna Randle

Chief Executive, Collaborate CIC

Anna Randle is an expert in the design of collaborative public services. As Chief Executive of Collaborate CIC, Anna leads their work with places across the country to build collaborative approaches to social change.

This includes working with local partnerships to develop new place-based strategies and collaborative approaches to public services, convening actors from different sectors to build new coalitions for change, and supporting accompanying changes in practice and culture in organisations, services and places.

Anna is also a lead facilitator on the Solace/Collaborate Ignite programme, a system leadership offer for local authority Chief Executives.

Anna has a background in policy and practice in central and local government. Prior to joining Collaborate, Anna spent 4 years as Director of Policy for the London Borough of Lambeth, where she helped lead strategy and innovation. Anna has also worked in think tanks and as a Special Advisor in two central government departments.



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Catherine Mills

Head of Partnerships and Fundraising, Good Things Foundation

Catherine is responsible for leading a portfolio of digital and social inclusion programmes, working closely with her team and a variety of partners to deliver projects which aim to support individuals develop digital skills, confidence and knowledge to improve their lives.



Professor Catherine Staite, LLB, MBA, FRSA

Emeritus Professor, Institute of Local Government Studies

Catherine is a researcher, consultant and coach who specialises in leadership, governance and coaching of senior politicians and managers.

Catherine was the Director of the Institute of Local Government Studies (INLOGOV) at the University of Birmingham from 2011 to 2017. Her teaching and research focused on leadership, governance, user and citizen engagement and strategic commissioning. Catherine retired from the University in February 2018 but maintains close links as an INLOGOV Associate and Professor Emeritus.

From 2005 to 2011, Catherine was a Director of the Office for Public Management (OPM), a not-for-profit consultancy and research organisation, dedicated to improving public services. Catherine led the Organisational Development team.

Non-executive roles include Member of the Board of Visitors at HMP Hull, Member of the Board of Rampton Special Hospital and Vice Chair of Nottinghamshire NHS Mental Health Trust.

Catherine was also Chair of Fiskertoncum-Morton Parish Council, in Nottinghamshire, from 2016- 2018.



Chris Paddock

Director - Place and Economy, PRD Consultants

Chris Paddock has spent the last 20 years support local authorities to think differently about the economy of places and council's approaches to economic development.

In the last three years, he has led multiple high profile strategic commissions including Newham's Economic Recovery and Reorientation Strategy, Thames Estuary Production Corridor Case for Investment and Brighton & Hove and Oxford's Economic Strategies. He has specific expertise on wellbeing, coastal towns and the use of public sector property assets to support enhance social outcomes.

He has developed place-based strategies for many councils and developers and has led numerous local masterplan and sector development studies. He has recently established an innovative new High Streets Data Partnership which gives boroughs access to proprietorial data on 600 high streets in London.

Chris is an Associate of the Quality of Life Foundation and is an Advisory Board member of the Hackney Wick and Fish Island Community Land Trust. PRD are corporate partners of the Design Council.





Chris Sood-Nicholls

Managing Director of Regional Regeneration, Engagement & Responsible Business, Commercial Banking, Lloyds

Chris has over 20 years' experience in banking and financial services and has worked in client facing roles in the UK, Europe and Asia. His focus has been predominantly commercial banking and corporate finance, and as an industry sector specialist he has covered the Aerospace, Defence, Transport, Leisure as well as the Business & Professional Services sectors.

Chris is now leading the Commercial Bank's ESG Regional Regeneration programme which is focussed on place-based, impact investment, looking at the role of financial institutions working in places with specific regeneration challenges, delivering additional environmental and social benefit alongside commercial returns. Chris is a Master of Arts graduate in Japanese and Economics from Oxford University, and also holds an MBA.



Claire Chidley

Resilience Expert & Solace Associate

Claire is an experienced trainer, author, and executive coach.

She runs leadership, staff, board and cabinet development training for local authorities, national parks, housing associations and corporates.

Prior to her current role, Claire worked as a Partner in Comedia, advising world cities on cultural regeneration programmes, as well as having a 20-year local government career, latterly as a Corporate Director in Test Valley Borough Council until 2007. Claire has also served as Head of Culture and Adult Learning in Poole.

She is a published author ('Energy Intelligence at Work' and '360 WISDOM-a Guide to Discovering You!') and international speaker and has worked in the USA, Far East, and Europe. She is an expert in developing organisational values and critical thinking techniques to improve organisational performance and motivation.

Claire is passionate about encouraging and developing personal responsibility to improve team working and problem-solving. Her facilitation style is inspiring, engaging, and open. She believes people learn best when they are having fun!



Chris Naylor

Chief Executive,London Borough of Barking and Dagenham

Chris Naylor is Chief Executive of the London Borough of Barking and Dagenham. Under his leadership the Council has focused on inclusive growth, prevention, civic engagement and public participation and equalities.

He joined Barking and Dagenham from the London Borough of Barnet where he was Chief Operating Officer. Previously he was Corporate Director of Resources in Tower Hamlets and Director of Resident Services at Hammersmith and Fulham.

Chris is a Chartered Accountant and has a degree in Social and Political Sciences from the University of Cambridge, specialising in contemporary social theory. Chris was born and brought up in Rotherham, South Yorkshire, where he was educated at Wickersley comprehensive school.





Professor Daniel Parsons

Professor of Process Sedimentology, University of Hull

Professor Parsons is an active researcher in areas related to fluvial, estuarine, coastal and deep marine sedimentary environments, exploring responses of these systems to climate and environmental change, for example understanding how evolving flood hazard translates to risk across the world and how this can impact populations within river basins and low lying coastal environments.

As the Director of the Energy and Environment Institute, he has gathered together a multidisciplinary team of over 130 researchers, has a portfolio of active research grants and projects of over £29M, and hosts flagship MSc programmes, including one addressing Flood Risk Management.



Ellis Heighes

VHS Entrepreneur and Local Start-Up Business

Ellis Heighes is the founder of Queue Technology; a software-as-a-service start-up based out of Suffolk.

He and his team operate in the eCommerce & Communications industries creating innovative, flexible solutions.



Evonne Rogers

Head of Corporate and Community Services, North Kesteven District Council

As Head of the Council's most diverse directorate, Evonne's role encompasses both the internal business and a wider community focus. Working with partners and residents, her teams have used the Doughnut Economics model to inform their strategy and will soon be launching Citizens' Assemblies to further engage the community.

Under Evonne's leadership climate change has risen from a long-established culture underpinning significant activity to the top of the agenda for a Council that now pledges to achieve net zero carbon emissions by 2030. From developing strong cross sector partnerships shaping land use to the climate impact of agile working, the scope is broad and transformational, seeing the organisation weave a 'green thread' throughout its work.

In her almost 20-year career in roles spanning the breadth of local government, Evonne has seen the impact of climate change on communities, with 'exceptional' weather incidents becoming commonplace. Her eye on the bigger picture means that delivering for the greater good remains top priority for Evonne and her team as she seeks to normalise climate-conscience within the daily lives of residents and stakeholders just as much as within the service delivery of a future-focused Council.





Felicity Joyce

Insight Manager, Zurich Municipal

Felicity Joyce is an Insight Manager at Zurich and is responsible for primary research projects for Zurich Municipal, specialising in tracking programmes, customer satisfaction, brand and NPS.

Prior to Zurich, Felicity worked at Royal Mail where she led the team responsible for the UK wide customer satisfaction programme.

Passionate about insight and maximising impact, Felicity currently chairs the General Insurance Market Research Association (GIMRA) to share best practice with her general insurance counterparts, and is part of the Event committee for AURA, the membership association for client side research and insight professionals.



Fiona Duhamel

Assistant Director Economy and Regeneration, Babergh and Mid-Suffolk Councils

Fiona is a qualified general practice surveyor working for local government for over 20 years with a wide variety of experience in large scale and complex regeneration and town centre projects, new house building, local authority commercial companies and economic growth initiative.

In recent years she has developed a specialism in low carbon and energy production from a local authority perspective but also a particular focus in skills and innovation. Since 2019 Fiona has led on the transformation of the economic narrative in Babergh and Mid Suffolk Councils to develop a drive towards high value jobs and investment, centred around innovation both within sectors and in town centres.



Gail Porter

Solace Associate

Gail is an experienced and accredited coach with a proven track record of leadership across government and public services, at a national, regional and local level.

Skilled in strategic thinking and translating this into practical delivery, Gail works with individuals and organisations to deliver lasting change. With a deep understanding of culture, service delivery, and stakeholder management in political environments, Gail helps others to successfully navigate the workplace, personally and professionally.

As a Solace Associate, Gail is involved in coaching individuals and teams through periods of change (including COVID19 response; career development and planning). Her coaching style is constructively challenging and her coaching relationships are strengthsbased, enabling individuals to be more skilled, confident and resilient in their current, and future, leadership roles.



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Gavin Jones

Chief Executive, Essex County Council and Solace Chair

Gavin has been a local authority CEO for over 12 years, initially at Swindon and latterly at Essex County Council.

The first half of Gavin's career was in a variety of private organisations and market sectors. In 2004 he left SITA International (Airline telecommunications company) serving as Vice President Marketing and Customer Services, to join Swindon Borough Council, his home town.

Gavin was listed as one of the top 50 New Radicals in the Sunday Observer's national campaign for Britain's most innovative leaders and voted one of the most influential leaders in Local Government. Gavin is Chair of Solace.

Gavin is passionate about change in the local government, bringing together stakeholders and partner organisations to develop relationships at the local, regional and national levels in order to deliver a transformed service provision. Gavin is enthusiastic about embracing the business benefits of diversity and using these to the advantage of leading the organisation.



Dr Gemma Tetlow

Chief Economist, Institute for Government

Dr Gemma Tetlow is chief economist at the Institute for Government, working across the Institute's programme areas. She joined the organisation in April 2018.

Between 2016 and 2018, Gemma was economics correspondent at the Financial Times, reporting on and analysing economic developments in the UK and globally. Prior to that, Gemma spent 11 years at the Institute for Fiscal Studies, leading the organisation's work on public finances and pensions.

Gemma has a PhD in economics from University College London and an MSc and BSc in Economics from the University of Warwick.



Graeme McDonald

Managing Director, Solace and Solace in Business

Graeme McDonald is Managing Director of Solace and Solace in Business and is responsible for the overall strategic direction and management of the organisation.

Prior to joining Solace Graeme had spent over fifteen years working in local government. He has worked for London Borough, Metropolitan and District councils; his final role was as the Director of Policy and Performance at the London Borough of Ealing. He also has experience in roles within social care, housing and environmental services, as well as a range of corporate and change management roles.

Graeme focuses on leadership development; influencing policy across central government and ensuring the very best of the sector is shared and built upon. He is particularly keen to develop the sector's long term leadership capabilities and has developed a number of programmes aimed at firmly embedding high quality professional leadership in local public services.





James Partis

Director of Change and Insight, London Borough of Newham

James Partis is Director of Change and Insight at the London Borough of Newham. He leads an integrated function that brings together the Council's Digital, Data, and Digital Democracy functions, Corporate Performance and Business intelligence, Service Design and Insight and the Transformation Delivery Function and PMO.

Prior to working at Newham James was acting director of integrated commissioning for Westminster City Council and Kensington & Chelsea RBC. A ¬lifelong Newham resident, Mr Partis started his career at Waltham Forest LBC, having joined the council through the National Graduate Development Programme leading transformation and change for the Council.



Jamie Winch

Senior Delivery Manager, Local Land Charges Prog. - HM Land Registry

Jamie Winch is the Senior Delivery Manager of HM Land Registry's Local Land Charges (LLC) Programme. He leads a workstream that prepares Local Authorities for the migration of their local land charges onto HM Land Registry's central, digital Local Land Charges (LLC) Register.

The LLC Register improves the homebuying process, as it provides conveyancers and customers with a single register to check restrictions or prohibitions on the use of a property anywhere in England and Wales. Furthermore, Jamie works with key stakeholders to highlight the benefits of the service to the market, including working with lenders and property technology (PropTech) companies to identify new uses for the data.



Jane van Zyl

Chief Executive Officer, Working Families

Jane joined Working Families as CEO in September 2018. She has 14 years' experience working in the third sector and has held senior leadership positions at a number of UK charities, including Samaritans and Sands.

She believes in the value of a fulfilling, balanced working life and its transformative power to create social connections, build self-esteem, and impact the wider community. She is a passionate advocate of equal opportunity for all.

She spent her childhood in the UK (Norfolk) and South Africa (Cape Town & Johannesburg). Jane holds a social science bachelor's degree from the University of Cape Town in Industrial Sociology and Industrial Psychology.





Jessica Crowe

Corporate Director for People,Policy and Performance, London Borough of Newham

Jessica Crowe is Corporate Director for People, Policy and Performance at the LB Newham, where she is responsible for leading the Council's work on outcomes and delivery, democratic innovation and participation, communications, community engagement and resident experience.

Previously she worked at LB Sutton, where she led the Council's commissioning functions, its innovative place-based public service reform, the Sutton Plan, and held the statutory Monitoring Officer role. She ran the independent governance charity, the Centre for Public Scrutiny (now Centre for Governance and Scrutiny) for eight years.

She has been an elected councillor and was Deputy Mayor in Hackney for four years. She is an acknowledged national expert on governance and performance improvement, having been appointed as one of the government's intervention Commissioners in Doncaster MBC and to three improvement and recovery boards for councils in crisis. Previously she worked in policy and advisory roles for a range of local government-focused organisations and in central government. Jessica has degrees from Oxford University and the London School of Economics.



Joanne Roney OBE

Chief Executive and Solace President, Manchester City Council

Joanne has been the Chief Executive of Manchester City Council since April 2017. Over the past 4 years she has dealt with several unprecedented events including the Manchester Arena Bomb. Joanne is driving the Council through the fundamental changes to Health and Social Care. She is lead Chief Executive for economy across Greater Manchester.

Before moving to Manchester, Joanne was previously Chief Executive of Wakefield Metropolitan Borough Council, where she held the top post from 2008. Joanne has extensive public sector experience in economic growth, housing and local government.

Joanne is also president of Solace. She was awarded the OBE for services to local government in 2009.

In September 2021, Joanne was named the Local Authority Chief Executive of the Year at the annual MJ (Municipal Journal) Awards.



Jonathan Stephenson

Joint Chief Executive, Brentwood Borough Council & Rochford District Council

Jonathan has worked within local government for over 20 years, predominately undertaking senior leadership roles, across a range of different organisations, lpswich Borough Council, The London Borough of Enfield, Babergh & Mid Suffolk District Councils and Brentwood Borough Council.

Jonathan is currently Joint Chief Executive at Brentwood Borough Council and Rochford District Council. Working more widely in Essex he is also the lead CEO for Housing and Infrastructure for the Association of South Essex Local Authorities (ASELA) and a Commissioner for the Essex Climate Action Committee.

Jonathan also holds an external board level role as a Non-Executive Director for Solace in Business and is a board member of Suffolk New College (Further education college).

Outside of work Jonathan is kept very busy as he has 4 children that provides him with a variety of positive distractions from the workplace. When not on family duty his main social interests are travelling, cycling, golf, watching and sometimes playing football.

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Jonathan Throssell

Chief Executive of LG Professionals Australia and Chief Executive Officer, Shire of Mundaring

Jonathan commenced his career in local government in 1994 following a brief military career. Since 2005 he has been CEO at the Shire of Mundaring, located in Perth's Eastern Metropolitan Region, following a similar role in the Shire of Derby-West Kimberley. Previous positions reflect his strong people focus, in HR roles at the Shire of Kalamunda, City of Subiaco and Town of Port Hedland.

Jonathan has led a cultural change at the Shire of Mundaring, embedding organisational values into the Shire's business practices, including recruitment and performance management. In 2010, he was appointed as an Ambassador for the Year of Women in Local Government.

Despite being very satisfied with a varied and rewarding career, Jonathan says the most important parts of his life and greatest achievements are his family. With wife Justine he has four children aged 19, 17 (twin boys!) and 14. Jonathan highly values his own work/life balance and encourages his staff to put their families first.



Joyce White OBE

Solace Associate

Joyce White is the Chief Executive of West Dunbartonshire Council, responsible for the management of Council operations and a wide range of key services, working closely with Elected Members to ensure strong and visible leadership.

Joyce is an accredited executive coach and mentor and has led leadership development programmes across public, private and voluntary sector. She has served on various boards in a non-executive role including being a current board member at Youthlink Scotland and Inspiring Scotland.

A previous Chair of Solace Scotland, she is also involved in Solace in Business in a non-executive director role.

Joyce is Vice President and Ambassador for Girl Guiding Scotland in Ayrshire having also served as a County Commissioner.

In 2018, Joyce received an OBE for her services to local government, further education and Girl Guiding.



June Sarpong OBE

TV Presenter, Diversity Expert and Award Winning Author, BBC

June has enjoyed a 20-year career, in which she has become one of the most recognisable faces of British television. She has interviewed and introduced some of the world's biggest names including HRH Prince of Wales, Bill Clinton, Al Gore and George Clooney.

June has worked extensively with HRH Prince Charles as an ambassador for the Prince's Trust. June was awarded an MBE in 2007 for her services to broadcasting and charity, making her one of the youngest people ever to receive an MBE. June was later awarded an OBE in the 2020 New Years' Honours List.

June is the co-founder of the WIE Network (Women: Inspiration & Enterprise). This acclaimed conference has featured leading speakers including Sarah Brown, Melinda Gates, Arianna Huffington, Donna Karan, Queen Rania, Nancy Pelosi and Iman.

June is also an author of three award winning books; 'Diversify: Six Degrees of Integration', 'The Power of Women' and 'The Power of Privilege'.





Juliette Alban-Metcalfe MSc, MPOD, CPsychol

Chief Executive, Real World Group

Juliette is a Chartered Occupational Psychologist and CEO of Real World Group (a University of Leeds spin-out company).

She has helped establish Real World Group's assessments of Engaging Transformational Leadership, based on uniquely proven research involving tens of thousands of people globally. She consults up to Board level with organisations worldwide.

Juliette has authored a number of articles in practitioner and peer-reviewed journals, as well as book chapters on leadership, teamworking and diversity & inclusion.

She is currently undertaking a doctorate exploring effective leadership of hybrid teams.



Kate Josephs

Chief Executive, Sheffield City Council

Kate Josephs joined Sheffield City Council as Chief Executive in January 2021, following a 6 month tour of duty as Director General in the Cabinet Office's COVID 19 Taskforce.

Kate's career as a senior leader in the UK civil service has included positions in HM Treasury; the Prime Minister's Delivery Unit; and in the Department for Education (DfE). In DfE Kate held roles with responsibility for national strategy, operations and oversight across the Academies Programme; and from 2019 was responsible for the creation of a new centre of excellence for schools, academies and post 16 funding, with oversight of £63billion in annual funding.

Prior to joining the DfE, Kate spent 2.5 years in Washington D.C. working for the US Federal Government during the Obama Administration, including as Executive Director of the White House Performance Improvement Council, working across US Government Agencies – on priorities from veterans' affairs to STEM education – with a mission to advance and expand the practice of performance analytics and improvement.



Katie Razzall

UK Editor, BBC Newsnight

Katie Razzall is UK Editor and regular presenter at BBC Newsnight.

She's a BAFTA-nominated and RTS award-winning investigative journalist whose reporting gets under the skin of the nation. Katie joined the programme from Channel 4 News in 2014.

In November 2021 she will take up a new role as Culture Editor at BBC News.





Kelly Beaver

Managing Director of Public Affairs, Ipsos MORI

Kelly is Managing Director of Ipsos MORI's Public Affairs division, a team of over 280 social research, evaluation, and advisory professionals based in London, Manchester, Edinburgh, and Belfast. She sits on the Ipsos MORI Management Board as well as the Executive Board of Ipsos Public Affairs globally and is Global Head of Evaluation at Ipsos. She is experienced in facilitation, negotiation, presenting to Ministers, Special Advisors and senior leadership teams.

Kelly is passionate about the use of evidence in decision-making and her roles outside of Ipsos MORI enable her to make a wider contribution to the social sciences discipline in promoting its use. These roles include: as a Board Member for the Campaign for Social Sciences, a Visiting Senior Research fellow at The Policy Institute in Kings College London and as a Trustee for the Government What Works Centre for Early Intervention (Early Intervention Foundation). Kelly is a regular commentator in the media and experienced at presenting to senior audiences on topics of public and business leader opinion, and societal trends on a range of topics including trust, gender equality, government policy & public attitudes, and the use of evidence in government.



Kelly Duggan

Learning Experience Designer, Future Gov (TPXimpact)

Kelly is a Learning Experience
Designer with over 5 years
experience in researching, designing
and delivering learning programmes
to help people and organisations
improve how they innovate for
the public and social good. She is
passionate about creating action
oriented, practical experiences which
help to embed design thinking,
prototyping, evidence-based
decision making, and human-centred
design approaches to policy and
service design.

At FutureGov Kelly is responsible for the design and delivery of learning experiences which increase participants capability to design user-centred services and policies. Her role also entails supporting organisations to develop the cultural conditions, practices, and rituals required to embed these capabilities.



Kersten England

Chief Executive, Bradford Metropolitan District Council and Solace Civil and Community Resilience Policy Lead

Kersten has been Chief Executive of Bradford Council since 2015. Her main priority is to deliver sustainable and inclusive growth in one of the UK's most diverse, globally connected and entrepreneurial cities.

Kersten chairs the Yorkshire and Humber Chief Executive's Board and is the lead Chief Executive for the Yorkshire Leaders Board. She leads on innovation, business growth and the digital agenda within the West Yorkshire Combined Authority. Kersten is a trustee of the Young Foundation whose mission is to develop better connected and more sustainable communities across the UK.

Despite her Edinburgh accent she regards herself as a bona-fide Bradfordian and Yorkshire woman, having lived and worked in Yorkshire for most of her adult life and bringing her children up in the great city of Bradford. Kersten was made a CBE in the 2020 new year's honours list for her services to the communities and economy of Bradford.





Leigh Dunkley

Financial Wellbeing Lead, Schroders Personal Wealth

Leigh Dunkley is the Financial Wellbeing Lead at Schroders Personal Wealth (SPW).

She has worked in financial services her entire career spanning a number of organisations including Lloyds Bank, Scottish Widows and more latterly SPW. Her current role was created to lead on the Workplace Wellbeing agenda, promoting the importance of financial wellbeing to both individuals and employers across the UK.

Leigh passionately believes that financial institutions, governments and charities need to work hand in hand to support individuals and help them to engage effectively with their finances. Establishing an understanding of wellbeing and de-mystifying the subject of finances is the start of the process.



The Rt Hon. Lord Deben

Chairman of the Climate Change Committee

The Rt. Hon John Gummer, Lord Deben, set up and now runs Sancroft, a Corporate Responsibility consultancy working with blue-chip companies around the world on environmental, social and ethical issues. Lord Deben is Chairman of the Committee on Climate Change, Valpak Limited, and the Personal Investment Management & Financial Advisers Association.

He was the longest serving Secretary of State for the Environment the UK has ever had (1993-97). His sixteen years of top-level ministerial experience also include Minister for Agriculture, Fisheries & Food, Minister for London, Employment Minister and Paymaster General in HM Treasury. He has consistently championed an identity between environmental concerns and business sense.



Lucy Trueman

Managing Director, Trueman Change -Solace Associate

Lucy has worked in change and transformation in local authorities for over 15 years, supporting councils to design and deliver change programmes around service delivery, corporate services, partnership working and organisation wide transformation.

After working in the sector for a number of years she established Trueman Change, a small management consultancy specialising in change and transformation in Local Government. During the pandemic Lucy researched how councils enabled change to happen at such scale and pace, engaging with over 160 leaders from across the public sector. She is now authoring a book on her findings.





Mark Lloyd

Chief Executive, Local Government Association

Mark Lloyd became Chief
Executive of the Local Government
Association in November 2015.
He brought to the LGA ten years'
experience as a Council Chief
Executive (Cambridgeshire County
Council from 2008 and Durham
County Council from 2005).



Martin Seidel

Senior Delivery Manager, Local Land Charges Prog. - HM Land Registry

Martin Seidel is a Senior Delivery Manager in HM Land Registry's Local Land Charges (LLC) Programme, leading the workstream focussed on delivering the end-to-end migration of a Local Authority onto the new national HM Land Registry LLC Register.

This new register improves the homebuying process, as it provides conveyancers and customers with a single register to check restrictions or prohibitions on the use of a property anywhere in England and Wales. Before joining HM Land Registry, Martin worked as a Project and Change Manager on international education and examination projects for the University of Cambridge.



Matt Clack

Strategy Programme Lead, Public Health England

Matt started his local government career in 2004, working in different roles relating to corporate governance and democratic accountability. This included several years as an Overview and Scrutiny officer, running reviews for committees of non-executive councillors, and finding new ways to engage residents in the council's decision-making processes. In 2014 he joined a public health team, to support the way they collaborated with non-health services across the council.

Matt was part of the 2019 Solace Springboard programme, a fantastic opportunity to sharpen skills and develop a network of emerging leaders across the country. He has since (briefly?) left local government, taking on roles at the Greater London Authority and now at Public Health England, where he is the strategy programme lead for pandemic recovery within a newly-formed London health equity team. Matt hates boring poorly-designed meetings, so is a bit evangelical about facilitation and running workshops that actually deliver their purpose.



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Matt Jukes

Chief Executive, Hull City Council

Matt is Chief Executive & Head of Paid Service of Hull City Council, having been appointed in 2015. He has overseen significant transformation at the Council since he took over, including the implementation of the very ambitious 'Hull City Plan' which has currently catalysed over £3bn of public and private sector investment and created over 4,000 jobs.

Matt was responsible for the Council's delivery of the city's highly successful UK City of Culture year in 2017, delivering what is widely acknowledged as the most successful City of Culture programme to-date.

Matt has led the Council to a number of recent awards, including success in the 2019 and 2020 Local Government Chronical Awards, where Hull City Council won the 2019 Driving Growth Award, and the 2019 and 2020 Municipal Journal Awards, where Matt's team won the 2019 Senior Leadership Team award.



Matt Skinner

CEO, Future Gov

Matt Skinner is CEO of FutureGov, a change agency on a mission to build 21st-century public sector organisations that are catalysts for change in the internet and climate era.

Prior to FutureGov, Matt worked for Norfolk County Council in Adult Social Care, London Borough of Lambeth as a partnership development manager for the health and wellbeing board and ran his own consultancy working with local government and digital start-ups.

Matt started with FutureGov in 2012, overseeing and delivering complex projects with government clients. For the last 4 years as Managing Director, he's overseen company operations while helping to enable growth. In 2021, Matt stepped into the role of CEO, continuing the legacy of bringing human-centred design and digital technology to the heart of health and public sector organisations.

Matt has always had a deep affection for local government. Over the years, he's had many personal interactions with adult social care, arranging support for his mum who was badly affected by Multiple Sclerosis. Matt is passionate about improving public services for residents and the staff who expertly deliver them.



Max Caller CBE

Strategic Advisor

Max started his career in Local Government in 1972, inspecting London's brick sewers from the inside. He has remained up to his neck in it ever since. He qualified as a Chartered Civil Engineer by producing the first feasibility study for an intercepting sewer to prevent raw sewage flowing into the Thames, which is now under construction, only 45 years later.

As Chief Executive of LB Hackney, Max managed the transition of the authority from the worst in the country and the first to be subject to the Best Value Direction regime to one of the fastest improving. As Chief Executive of Barnet he introduced a cabinet form of governance and an effective scrutiny system, which was one of the models for subsequent legislation.

He has led two Best Value Inspections, Northamptonshire County Council and Liverpool City Council, a non-statutory Best Value rapid review at Nottingham City Council and served as a Best Value Intervention Commissioner at LB Tower Hamlets.





Professor Sir Michael G. Marmot MBBS, MPH, PhD, FRCP, FFPHM, FMedSci, FBA

Director of the Institute of Health Equity, (UCL Department of Epidemiology & Public Health)

Sir Michael Marmot has been Professor of Epidemiology at University College London since 1985. Professor Marmot is the Advisor to the WHO Director-General, on social determinants of health, in the new WHO Division of Healthier Populations; Distinguished Visiting Professor at Chinese University of Hong Kong (2019-), and co-Director of the of the CUHK Institute of Health Equity. He is the recipient of the WHO Global Hero Award; the Harvard Lown Professorship (2014-2017); the Prince Mahidol Award for Public Health (2015). and 19 honorary doctorates. Marmot has led research groups on health inequalities for nearly 50 years.

He served as President of the British Medical Association (BMA) in 2010-2011, and as President of the World Medical Association in 2015. He was a member of the Royal Commission on Environmental Pollution for six years and in 2000 he was knighted by Her Majesty The Queen, for services to epidemiology and the understanding of health inequalities.



Nazeya Hussain

Executive Director of Place, Royal Borough of Kingston upon Thames

Nazeya joined the Royal Borough of Kingston as Director of Growth in April 2018 and has responsibility for planning, corporate assets, capital programme, regeneration, housing and estate renewal.

With a significant focus on reshaping Kingston town centre and delivering a number of key sites as well as securing a commercial approach to our asset base, her work is focused on ensuring the Council can deliver sustainable growth with communities at the heart of our work. She has established a JV with Countryside which will deliver over 2,000 new homes and associated community facilities, and was subject to one on the largest resident ballot in London in 2020. She is leading economic recovery work for the sub region and across London with the GLA and most recently secured the relocation of the global HQ for Unilever to Kingston bringing 2,000 jobs into the local economy. She is also responsible for a comprehensive set of development across a number of Council sites which will deliver new leisure, community and housing uses.

She sits on the Solace Board, and mentors colleagues across the sector with a particular focus on supporting talent and diversity in leadership.



Pam Smith

Chief Executive, Stockport Council and Solace Housing Policy Lead

Pam Smith is the Chief Executive of Stockport Council. She is also Greater Manchester's Lead Chief Executive for 'Age Friendly Greater Manchester' and the Solace lead spokesperson for Housing.

Pam was previously Chief Executive at Burnley Council and has worked across a number of GM authorities. She has also worked for the Audit Commission.

Pam's main passion is to build strong teams, which have residents at the heart of everything the council does. Her focus is to ensure Stockport continues to be a success regionally, nationally and internationally.

A key driver for Pam is for residents to embrace new ways to seek advice, guidance and support from the council. Stockport is taking an innovative approach to creating new and better online services by ensuring residents are involved in the design process and have access to digital skills training.

Pam is proud to be working as part of GM and the GM Mayor's office to establish the first Mayoral Development Corporation of its kind; driving the creation of a new urban village of up to 3,000 new homes and supporting social infrastructure – making Stockport a destination of choice to live, work, play and connect.





Paul Abraham

Managing Director & Client Partner - Local Public Service, Capita

As Managing Director & Client Partner for Capita's Local Public Service business, Paul has overall responsibility for the strategy, customer relationships and service delivery across Local Government, Housing & Community Health.

Paul's primary role is to ensure that Capita delivers better outcomes for our customers, citizens and communities by helping to integrate all of Capita's breadth of capability as well as developing new and innovative products and services to help transform the sector. Paul provides leadership to around 4000 colleagues across the country delivering services to over 300 local authorities, and is passionate about building a diverse and inclusive workforce that reflects the communities we serve.

Paul has significant experience across the public and private sector, having previously held senior leadership roles driving change and improvement within policing, central government, housing, and local government. Immediately before joining Capita in 2016, Paul led HR and Transformation for Essex County Council – leading on crossorganisational culture change and workforce development whilst helping the organisation achieve multi-million pound efficiency savings.



Peter Cardwell

Author, Commentator, Consultant and Former Special Advisor

Peter Cardwell is a political commentator, author, non-executive director, consultant and speaker.

He grew up in a small village in Northern Ireland. His first job after graduating from Oxford was as a researcher on BBC Newsnight, working closely with Jeremy Paxman. He's also worked for BBC Washington, Question Time, Sky News and reported for ITV, 5 News, UTV and BBC Northern Ireland, as well as writing for publications including The Daily Telegraph, The Johannesburg Star, The Irish Times and Your Cat magazine.

Peter holds a Master's Degree from Columbia School of Journalism, where he was Alistair Cooke Fulbright Scholar.

He spent three and a half years as a special adviser in the May and Johnson administrations, working for four Cabinet ministers. He is the author of The Secret Life of Special Advisers and a frequent political commentator in national and international broadcast and print media.



Phillip Woolley

Partner, Grant Thornton UK LLP

Phil is a CIPFA qualified accountant with over 25 years' experience advising on local government consulting and transformation, economic development and major regeneration transactions.

He leads our Public Services Consulting team. Phil trained with KPMG qualifying in 1997, after two years at Capita Consulting he joined Grant Thornton as a manager in 2002, and was appointed as a partner in 2007. In 2014 he launched Grant Thornton's Place Analytics service, and the team now operate a growing portfolio of analytics platforms and services that underpin the firm's public service consulting proposition and are accessed by over 1,000 public service professionals. Phil is currently engagement partner to a range of councils and central government including council's applying the Grant Thornton Financial Foresight methodology to their MTFP development and refinement.

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Rachael Beer

Business Development Director - Local Public Service, Capita

Rachael is Capita's Business Development Director within their Local Public Service Team, working across a footprint of 250+ council customers.

She is helping to understand the challenges they face and identify strategic solutions that bring to bear capabilities from across Capita and their supplier eco-system. Prior to LPS, Rachael was Sales and Customer Experience Director for Capita's Technology Solutions Division – helping customers implement county-wide WANs, cloud solutions and IOT.

Rachael is a keen advocate of social value – working with customers to shape solutions that provide a return to communities. She is a member of SOCITM, a regular speaker at events and part of the discussion group: Women in Technology (nominated to speak at AccelerateHER).

Prior to Capita Rachael worked for BT and Virgin Media.



Rebecca Jarvis

Deputy Director of Integration, West Suffolk Alliance

Rebecca is the Deputy Director of Integration for West Suffolk Alliance. She is responsible for working with partners across health and care to improve population outcomes across the Suffolk and North-East **Essex Integrated Care System and** in West Suffolk, reduce inequalities and develop joined up, accessible services. Rebecca has spent over 20 years working in health and care. She is passionate about social change; empowering communities and creating the opportunities that enable people to thrive. Previously Rebecca served with Essex County Council as Head of Commissioning for Adult Social Care, leading on areas that included digital, integration and prevention.

Rebecca was part of the Springboard 2019 cohort and is also passionate about creating a movement across public services to transform how services are delivered and how we work with communities to inspire creativity, empower action and collective inform change.



Rebecca Peck

Assistant Chief Executive, West Northamptonshire Council

Rebecca is the Assistant Chief Executive for the new West Northamptonshire unitary council which launched on 1 April 2021 and a Non-Executive Director for Northamptonshire Children's Trust and Northampton Partnership Homes.

Rebecca was part of the Springboard 2019 cohort and has previously held leadership roles for the London Borough of Sutton, Royal Borough of Kingston upon Thames and Milton Keynes Council, leading on areas including digital, transformation and customer service. Rebecca is also a Director for Mia's Wood children's bereavement charity.





Robbie Bates

Creative Director, Future Gov (TPXimpact)

Robbie is an award-winning social designer, teacher and speaker.
As FutureGov's Creative Director, he's responsible for driving the organisation's creative ambition; supporting teams and organisations to address complex social challenges using creative approaches.

He has led over 50 strategic, service and communication design projects, including work with Bloomberg Philanthropies to capture and communicate the story of design in 35 cities across the US.



Rob Turner

Director of Public Services Advisory, Grant Thornton UK LLP

Rob is a Director in Grant Thornton's public services advisory team and leads our work on economic development and growth. Rob brings significant experience in programme and policy review, economic impact assessment and appraisal, strategy development and data analysis.

This includes major projects for Central Government such as leading Grant Thornton's work as part of the Towns Fund Delivery Partner as well as many varied assignments for local government and sub-regional bodies from developing devolution deals to drafting local economic strategies to preparing HM Treasury compliant business cases for major investment projects and programmes. Rob brings particular expertise in the analysis of large quantitative and qualitative data with the explicit purpose of deriving intelligent insight to make the case for investment, inform service delivery and drive performance improvement. As part of this, over the past three years Rob has been giving increasing focus to place based growth and understanding the data and metrics that really matter.



Rob Whiteman OBE

Chief Executive, CIPFA

Rob Whiteman is the Chief Executive of CIPFA, the Chartered Institute of Public Finance and Accountancy. CIPFA is the only professional accountancy body in the world exclusively dedicated to public finance, working with donors, partner governments, accountancy bodies and the public sector to advance public finance and support better public services.

Rob was previously a senior civil servant in the Home Office as the Chief Executive of the UK Border Agency responsible for border security and immigration. Before that he worked as the Managing Director of the Improvement & Development Agency (IDeA), Chief Executive of the London Borough of Barking & Dagenham and Director of Resources at the London Borough of Lewisham.

Rob is a well-known international speaker and commentator on public financial management and good governance. He was awarded a CBE for services to public sector financial management in the 2020 New Year Honours list.





Roger Edwards

Managing Director, Municipal Division BIFFA

Roger joined Biffa in 2010 leading Biffa's Municipal division, servicing over two million UK households, helping keep our communities clean.

Roger has successfully grown recycling levels and is focused on developing a more sustainable future including driving the ambitious alternative fuels strategy. Roger also has a real passion for ensuring Biffa supports local community causes through its Community Shop business.



Dr Sarah Longlands

Chief Executive, Centre for Local Economic Strategies

Sarah is an expert in regional and local economic development and argues for economic and social justice and the creation of places which enable people to live good lives.

Before joining CLES in 2021, Sarah was Director of IPPR North, the dedicated think tank for the North of England. She previously worked for CLES until 2011 and began her career in local government, working in County Durham and North Yorkshire. She has a PhD in Urban Studies from the University of Glasgow.



Satinder Sahota

Assistant Director Legal Services, Birmingham City Council

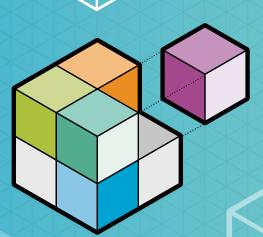
Satinder Sahota is the Assistant Director of Legal and Deputy Monitoring Officer at Birmingham City Council and is also the Monitoring Officer for the West Midlands Fire Service.

He trained and qualified as an employment solicitor at DLA Piper and started working for the Public Sector over a decade ago providing extensive public sector clients in operational and strategic employment matters. Satinder is Birmingham based, having been born and raised in the City and is a keen skier and cook in his spare time.











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Sheila Udall

Solace Associate

Sheila is a highly skilled coach, facilitator, consultant and published author with a unique breadth and depth of experience. She has delivered leadership development and coaching in a wide range of public and private sector organisations including global engineering companies, the Probation Service, the NHS and many Local Authorities.

Now Solace's career coaching lead, Sheila has been an Associate for over 10 years, with a proven track record of coaching senior leaders. Providing an agreed balance of support and challenge, she enables them to identify and play to their strength, build their resilience and develop the skills and confidence to be more effective in their current roles and / or move on successfully in their careers.

Sheila is passionate about enabling people to use the full range of their talents and develop their potential and performance in the workplace. Her natural curiosity and enthusiasm underpins a style which is positive, practical and flexible.



Professor Steve Peters BA, PGCE, MBBS, MEd, MRCPsych, PhD, DSc, Dip Sports Med

Consultant Psychiatrist, Chimp Management Ltd

Steve is a medical doctor; he specialises in mental health and the functioning of the human mind and has dedicated his working life to help people get the best out of. His current and past experiences include: Clinical Director of Mental Health Services within the NHS at a district hospital, Consultant Forensic **Psychiatrist and Undergraduate** Dean at Sheffield Medical School. He has spent 20 years as an examination panel member at the **Royal College of Psychiatry and has** been an expert advisor to World Anti-doping Agency.

As an author he has written 4 books including the bestselling self-help book of all time in the UK, The Chimp Paradox, which has sold over a million copies - as per Nielsen TCM Chart 2020.

Steve has won the Senate Award twice for his excellence in teaching, and has been a consultant to over 20 Olympic and national sporting teams and organisations over the course of his career.



Suzanne Dodd

City Solicitor & Monitoring Officer, Birmingham City Council

Suzanne Dodd is an accomplished Local Government Lawyer and Monitoring Officer and has worked in the public sector for approximately 20 years and is currently a City solicitor and Monitoring Officer for the largest city in the country. Suzanne is passionate about public service and has led many change programmes throughout her career, with a passion for public services and making a difference.

Suzanne has spent the last 20 years working for 5 local authorities in predominantly senior roles leading change programmes which have produced excellent outcomes for the organisations and residents.

Her passion for public services and justice extends to mentoring others and leading on Equality and Diversity issues. Suzanne Dodd is responsible for managing the L&G function at BCC with over 250 members of staff and 101 Elected Members.





Tabitha Runacres

Town Centre Co-ordinator, Babergh and Mid-Suffolk Councils

Working within the Economic
Development team focusing on the
five market towns across the two
districts, bringing together key
public and private sector partners
to work together on the town
Visions programme to bring
forward future investment.

Example programme projects include key cultural regeneration sites, creative wayfinding in town centres, and the innovative Virtual Highstreet.



Tim Collins

Director, Local Public Services Division, EY

Tim is a Director within the Local Public Services practice and leads the Public Finance team across EY.

Tim spent 10 years in industry where he provided strategic leadership around the budget and transformation programmes. Since joining EY, he has helped clients design and deliver whole scale transformation programmes - from new finance operating models; through to digital enablement and transformation of service; and commissioning front line services to deliver better outcomes more efficiently. Tim is a qualified CIPFA accountant as well as holding a Diploma in Management from the Open University.



Tom Walker

Director of Levelling Up Unit, Cabinet Office

Tom is the Director of the Levelling Up Unit in the Cabinet Office. Tom has been a civil servant for over 20 years working on economic growth, regeneration, housing, planning and environment policy.

He was previously Director of Environment Strategy at Defra (2019-21), Deputy Chief Executive at Homes England (2017-2019) and Director of the Cities and Local Growth Unit in BEIS and MHCLG (2014-2017).

Tom is the Director of the Levelling Up Unit in the Cabinet Office. Tom has been a civil servant for over 20 years working on economic growth, regeneration, housing, planning and environment policy. He was previously Director of Environment Strategy at Defra (2019-21), Deputy Chief Executive at Homes England (2017-2019) and Director of the Cities and Local Growth Unit in BEIS and MHCLG (2014-2017).



SPEAKER BIOGRAPHIES



Trudy Birtwell

Director of Learning, Solace

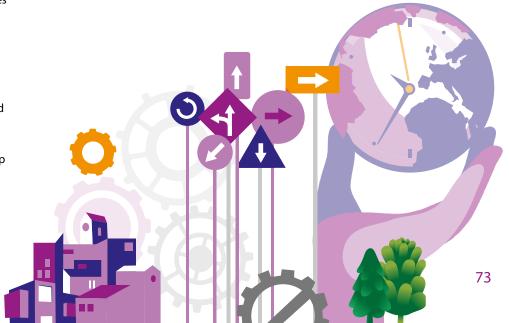
Trudy has been Director of Learning at Solace since 2011, leading their partnership work with MHCLG, LGA, INLOGOV, Collaborate and PPMA. Key areas of responsibility include: Solace Ignite programme, Total Leadership, Springboard and National Graduate and Apprenticeship programmes.

A professional HR/OD practitioner with over 20 years' experience of working at board and executive level, she is a strong leader, able to inspire and motivate individuals and multidisciplinary teams.

Trudy has a passion for getting the best out of people borne through highly developed emotional intelligence, and is a successful change manager, having managed complex change programmes transforming the way people work.

A former Director at the Homes and Communities Agency, she was responsible for leading their external skills and capacity building offer, regularly engaging with senior colleagues from across the housing and regeneration sector.

A Chartered Fellow of CIPD, Trudy has a professional background in leadership and organisational development, specialising in supporting teams and individuals through change and transition. She is a qualified business and executive coach.





Solace in the South 28th/29th April 2022 Norton Park Hotel, Nr Winchester

Come and join us for 24 hours of learning, networking and making new friends and colleagues.

Day one we plan to look at:

The Future: Decision making – centralisation versus diversification

And

Day Two: Collaborative or Heroic? How do we make sure we have the right leadership?

Speakers to date include:





Dr Jonathan Carr-West Dr Carolyn Wilkins OBE Wayne Hemingway

More details to follow...please email <u>kate@event-x.com</u> to register your interest and to receive further information

We actively welcome new members and those new to attending this event

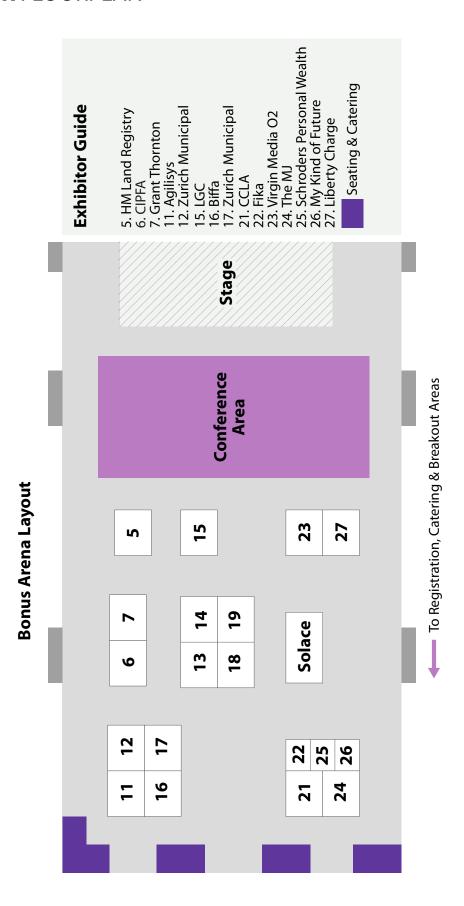


EXHIBITORS





EXHIBITOR FLOORPLAN

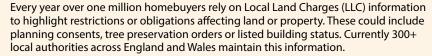




EXHIBITOR STAND NUMBERS - FACE-TO-FACE & VIRTUAL

5





HM Land Registry's LLC programme is transferring 24 million records into the national digital LLC Register. By 2025, this register will have centralised the services into a single, standard format with a fixed fee, giving decision-makers instant online access to the information simply.

Since the service launched, more than 120,000 free searches and over 36,000 official guaranteed searches have been conducted. To accelerate the pace of service migrations further, HM Land Registry introduced a £26m transition payment scheme. This combined with burden payments covers all the local authority's migration costs.

Completing the register will release £36 back into the UK economy for every £1 invested.





The Chartered Institute of Public Finance and Accountancy (CIPFA) is a UK-based international accountancy membership and standard-setting body. We are the only such body globally dedicated to public financial management.

CIPFA believes that improving public services is the key to changing lives for the better and that good public financial management is central to achieving this ambition. Our educational and advisory services support our members, students and other public finance professionals throughout their careers – helping them add value to their teams and the organisations for which they work. Through our work, we help ensure public money is raised and spent with the highest degree of openness.

We are committed to making a real difference to the world we live in.





Grant Thornton UK LLP has been working with local authorities and other public sector clients for over 30 years. We have over 500 public sector specialists and have over 200 local government clients in the UK. Our blend of consultancy, advisory and assurance expertise, including our deep analytical capabilities, means that we are a leading advisor to councils, supporting them managing their current and future challenges and opportunities. This includes designing and implementing new operating models, strategic planning with corporate and departmental leadership teams on service and organisational sustainability, financial advisors on infrastructure projects, and undertaking specialist reviews drawing on our breadth of service domain and technical expertise.

Visit stand 7 to find out more.





For over 20 years we've partnered with local government and other public services, working together to unlock the potential of technology and transform the services that improve lives.

Our focus is on quality, trust and long-term partner—ships. We become part of your team to design and deliver future-fit infrastructure, intelligent operations and smarter service solutions tailored to you. We then take care of ongoing management, optimisation and future planning to ensure your services perform.

Contact us and find out how a programme of strategic transformation can deliver efficiency and service excellence for your local authority info@agilisys.co.uk



EXHIBITOR STAND NUMBERS - FACE-TO-FACE & VIRTUAL





At Zurich Municipal we believe in a brighter future for our communities. That's why we make it our purpose to help make them more resilient.

Since 1993 we've insured charities, voluntary organisations, housing associations and the education and public sectors, helping you to better understand and reduce the risks vou face.

We provide insurance for organisations of all sizes across the UK, from insuring a large local authority to a small community group, we'll work with you to find the solution you're looking for.

So, whether it's guidance from our in-house risk experts so that your vital services are not disrupted, responding to a major incident within 24 hours, help with safeguarding assessments campaigning for sprinkler systems in schools or championing sustainable methods of construction, we can work with you to help understand what can go right.



LGC provides the best possible insight to help councils transform local government and deliver better local services.

Free from political bias, our reporting and analysis offers insight into the latest policy and finance developments at a time when uncertainty and dwindling budgets mean you need every assistance you can get. Our contacts within councils, government and business mean we concisely pass on vital intelligence to help you plan ahead.

The LGC Idea Exchange, our searchable database of best practice, contains hundreds of case studies to inspire your team, detailing how other councils have innovated to devise responses to challenges new and old, including pandemic communications, reduced budgets, growing demand and workforce pressures.

Over 100 organisations rely on LGC to keep their teams, informed, up-to-date and armed with the information that they need to provide crucial local services in this uncertain time.

Contact us today to arrange team, organisation - wide or individual access

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For more than a 100 years Biffa has been at the forefront of the waste industry collecting 15,000 tonnes of rubbish every day from over 75,000 businesses and 2.2 million households. Our skills and capabilities stretch well beyond the bins. Today our operations span the entice breadth of the waste management process including: collection, recycling, treatment, disposal and energy generation.

We're on a mission to change the way people think about waste! In the year of COP26 becoming a more sustainable company and helping customers to do the same is at the heart of our strategy:

- · Leading in surplus distribution
- Plans to quadruple our already extensive plastics recycling capability
- Building on the 65% reduction in our C02 emissions by since 2002 with a further 50% drop by 2030
- Further investment in electric vehicles to replace fossil fuelled trucks
- Maximise our purchase of Company Shop Group, the UK's number 1 surplus distributor

At the same time we are giving back to communities up and down the country with our award winning social enterprise Community Shop Group, delivering low cost food that would have been wasted to those that need it most. As well as working in partnership with WasteAid to tackle global waste challenges together and a ambitious commitment to turn 30% of our estate into biodiverse areas.



EXHIBITOR STAND NUMBERS - FACE-TO-FACE & VIRTUAL

21 CCLA
GOOD INVESTMENT

With over 50 years of investing responsibly and ethically, CCLA has been a leader in the investment industry in collective action for decades. Through their approach to ESG and sustainability they invest in assets they believe have long-term value and through acting collectively, to deliver positive change.

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We launched on 1 June 2021, combining the UK's largest and most reliable mobile network with a broadband network offering the fastest widely-available broadband speeds. We're a customer-first organisation that brings a range of connectivity services together in one place with a clear mission: to upgrade the UK. We are the corporate brand of the 50:50 joint venture between Liberty Global and Telefónica SA, and are one of the UK's largest businesses. We have 47 million UK connections across broadband, mobile, TV and home phone. Our own fixed network currently passes 15.5 million premises alongside a mobile network that covers 99% of the nation's population with 4G, and almost 200 towns and cities with 5G services.

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The MJ is the UK's leading weekly magazine for council chief executives and their teams of decision-makers in local authorities and allied sectors. It offers an insider's view of what's going on and what people are thinking in today's ever-changing world of local politics – the latest news, comments, in-depth features and interviews, business analysis and the top recruitment vacancies.

Our website themj.co.uk provides the latest news, analysis, informed opinion and comment on all aspects of UK local government, from policy to service delivery.



EXHIBITOR STAND NUMBERS - FACE-TO-FACE ONLY

We don't face physical challenges without training. Why should mental challenges be any different?

Our mission at Fika is to mainstream Mental Fitness, empowering your business leaders, employees and students to realise their potential in work, education or at home.

More than just an app, Fika Mental Fitness experts work alongside you to re-shape your everyday organisational culture with formalised training pathways for increased confidence, motivation and focus. These are proven precursors to:

- Improved workplace performance
- Increased staff retention
- Reduced mental health and stress-related absence

With certified content developed by leading psychologists, PhD academics, athletes and influencers, Fika is currently training people at over 100 corporations, business schools and educational institutions to not just cope with challenges, but to thrive.

Life happens. Let's train for it.

Schroders
personalwealth

Mental Fitness

At Schroders Personal Wealth, we want to be more than just a financial planning business. We want to transform the industry and create a society where everyone sees the value of a great financial plan.

Money is just fuel for the rocket, what people really want to do is go somewhere. They have hopes, dreams, fears and aspirations, and we're here to help them work out where they want to be and how to get there.

Our 270+ advisers and 11 Regional Hubs span England, Wales, Scotland and Northern Ireland supporting our core aim of being able to provide a financial advice service which is accessible right across the United Kingdom.

Having a personalised financial plan from one of our experts could be the first step on the journey towards helping you realise your dreams.

Visit your dedicated microsite to book in for your free initial consultation with one of our advisers: www.spw.com/referral/solace



MyKindaFuture are an award-winning HR tech company with a social purpose.

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Born from the belief that everyone should have equal power and opportunity to shape their future, we specialise in helping underrepresented talent get into work, excel, and feel like they belong there. Our digital platform Connectr delivers mentoring programmes with purpose to develop, progress and retain employees, through instilling an authentic sense of belonging and inclusion for all.



VIRTUAL ONLY EXHIBITORS



At EY our diverse team are working with local public services to address the challenges they face and navigate the questions which are on their minds – like:

'How can you deliver the next level of savings, while still providing a good service?'

'How can you harness the power of private sector investment and innovation for the benefit of your service users?'

'What lessons can be learnt from the last 18 months to drive service improvement and reform?'

EY have helped many clients across the public sector address these questions and more. We demonstrate our commitment to successful sector transformation through the innovative commercial arrangements we offer and our partnership approach, working with local authorities and their partners to deliver real and sustainable change.

To find out more contact Darra Singh dsingh@uk.ey.com or Neil Sartorio nsartorio@uk.ey.com



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Visit your dedicated microsite to book in for your free initial consultation with one of our advisers: www.spw.com/referral/solace



FutureGov is a change agency, on a mission to build 21st-century public sector institutions that are catalysts for change in the internet and climate era. We support organisations with digital transformation, service design and community development, building on the best of places to organise for change and radically improve outcomes for communities in the 21st century.

For over a decade, we've worked with over 80 local authorities from Essex to Aberdeen, half of all London boroughs, three state governments and 20 councils in Australia, as well as leading innovation projects for the United Nations Development Programme (UNDP) around the world. We're proud transformation partners with City of Bradford Metropolitan District Council and Homes England, helping build capacity to support 21st-century needs.



VIRTUAL ONLY EXHIBITORS



Easily build open digital services

We make it simpler for you to create services, integrate systems and personalise user experiences with Digital Place, the open platform for making and re-using digital services. Now your digital journey easier, faster and better connected.

Digital Place is designed by the public sector for the public sector and offers a new style of sustainable digital partnership based on co-creation, re-use and collaboration. Placecube co-develops open source services with clients, publishing the code, to live its ethos and ensure that the sector never pays twice for the same development.

Digital Place is componentised, which allows customers to easily integrate with existing technology and to shape the platform to their particular needs - take all of the components (cubes) or just the ones you want and build your digital place.

We want to help you make your digital place an even better place to live and work. This means creating simple, personalised digital services users prefer – like getting help and support, making payments and finding local information. We turn these into re-usable products that are easier to consume and deploy – and with one platform subscription, you can access, configure and build any service more affordably.

With over 15 years' experience working alongside public service organisations, specialising in systems integration, knowledge collaboration and secure information exchange, Placecube's clients include: Greenwich Council, Rugby Borough Council, Brentwood Borough Council, Dorset Council, Police Digital Service, Charity Commission, Cabinet Office, Improvement Service for Scotland, Local Government Association and NATO.

www.placecube.com









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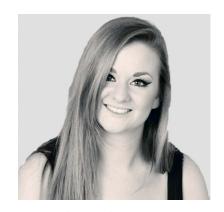
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SOLACE IN BUSINESS recruits the *very* best candidates into local government and public sector organisations.

We also **REINVEST** our profits back into the sector, meaning that the people at the heart of organisations such as your own are supported to grow as professionals and individuals. We're on a mission to build a better sector.



Solace Summit

12th - 14th October 2022 **Early Bird tickets**

Book now for 20% off

Click here

Hilton Birmingham Metropole

Find out more

www.solace.org.uk