

# Roka Bioscience Trusts Umbrella by OpenDNS



## THE PROBLEM:

**Needed to prevent employees from accessing malware-infested sites while maintaining strict Web-content filtering.**

Prior to deploying Umbrella, Roka Bioscience was using a Websense appliance for Web filtering but the cumbersome appliance was too demanding for the small team to manage. "We were previously using Websense but found the appliance-based system to be time-intensive," said Daniel Churco, Information Technology Manager for Roka Bioscience. "Internet security is a top priority for our company so we needed a hands-off solution that could easily be managed by our smaller team."

In addition to the difficulty of managing the bulky Websense appliance, the small team was also devoting significant resources to cleaning up malware infections.

## THE SOLUTION:

**Cloud-based solution with active malware management and robust categorical-based Web filtering**

After evaluating alternative solutions from Websense and Barracuda Networks, the Roka Bioscience IT team selected Umbrella because they found the cloud-based solution to be the easiest to deploy and manage with the lowest total upfront costs. Umbrella also allowed the team to shift to a proactive malware prevention strategy, drastically decreasing the time they spend cleaning up infections.

Umbrella allows the Roka Bioscience IT team to easily manage networks for their two locations from a single, centralized Dashboard. The team uses Umbrella's in-depth reporting to monitor trends and make adjustments as necessary. Because Umbrella is a cloud-based solution, the Web-based Dashboard can be accessed from any Internet-connected device without any hassle.

"The ability to monitor activity and trends for both our sites through a single, easy-to-use interface makes my life so much easier," Churco explained.

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### Organization Snapshot

**Location:** NJ and CA

**Industry:** Bioscience

**Using OpenDNS for:** Protection against malware and botnets, Web filtering, low TCO

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### What They're Saying

"Because Umbrella's platform is so straightforward, I spend a lot less time pulling and compiling reports than I used to."

- **Daniel Churco**, Information Technology Manager for Roka Bioscience

Since switching to Umbrella, Roka Bioscience's IT team has also reported significantly improved reliability of their Internet security program. "Umbrella works at the DNS level and perfectly integrates with all of our systems. We no longer have to worry about performance or reliability issues," Churco concluded.

*"The ability to monitor activity and trends for both our sites through a single, easy-to-use interface makes my life so much easier."*

- **Daniel Churco**, Information Technology  
Manager for Roka Bioscience

## RESULTS:

1. Robust Web filtering
2. Centrally managed cloud-based software
3. Proactive management of malware
4. In-depth reporting features