Professional Consulting Services

Set up for Success

Sometimes you can't see the forest for the trees. We specialize in optimizing our clients' Destiny One implementations to maximize operational efficiencies, achieve the desired ROI and offer a seamless user experience.

Bring Staff up to Speed

We train and mentor your staff so that they can take the reins of their Destiny One implementation and help your division achieve its operational and financial goals.

Make up for Resources

Staffing concerns are a major roadblock for projects. We can fill in the gaps with expertise, mentoring and training for business analysts, project managers and other crucial individuals required to ensure a successful implementation.

Extend your Team

Whether you are considering a new implementation or have been live with Destiny One for years, our consultants bring insights and best practices gained from a wide variety of implementations and engagements.

Give your division an edge with seasoned consultants who bring together industry best-practice and higher education domain expertise.

PROJECT MANAGEMENT CONSULTING

Deploying a new system—and adopting its associated best practices—can be challenging. With so many stakeholders and competing priorities, you need guidance, process support and PM tools to keep the project on track.

Destiny Solutions' Professional Services Team can provide you with onsite or remote support during project implementation. Our team of PMP-certified consultants can coach your staff to use project management toolkits, processes and best practices, develop risk mitigation strategies, and support 3rd party vendor management from project kick-off to go-live.

BUSINESS ANALYST MENTORSHIP

From solution design to documentation to systems integration and more, the process of launching the Destiny One software platform can take Business Analysts out of their element and leave them in need of support.

As a trusted partner, we will train and mentor your staff on business analysis best practices and methodologies, stakeholder management, documentation of use cases, cost benefit analysis, and process modeling to set your organization up for success with Destiny One.

DESTINY SOLUTIONS

For more information, contact sales@destinysolutions.com

Professional Consulting Services

PRODUCT TRAINING

Getting the most out of Destiny One requires staff training to ensure they can leverage the unique functionalities, processes and automations built-in to the software.

We have a comprehensive repository of planning guides, worksheets, primers, quick reference guides, checklists and training videos—all available on the GROW! Community Portal—to help you through the implementation. If self-directed training is not your team's preferred approach, Destiny Solutions' Professional Services Organization can provide you with additional product training either remotely or onsite. This product training could also be used for any separately licensable modules.

BUSINESS PROCESS AND CHANGE

Significant process or system change is never easy, but is essential to supporting the ongoing success of your organization. Leveraging change management best practices can ease the transition to a new system, and ensures employee buy-in and engagement, saving you time and resources.

Destiny Solutions' Professional Services team helps you manage change effectively. We coach your project team to design and develop future-state business processes, support your project team with change management best practices, assess and review business process performance, and make recommendations to improve efficiency.

"There's also an expertise that comes when you bring in somebody who has knowledge from supporting the product for other clients. They brought that world vision to us and helped us to broaden our narrow vision."

ROBERT WENSVEEN

Associate Director of Continuing
Education, University of Calgary

READY TO GET STARTED?

DESTINY SOLUTIONS

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