



VERIZON BENEFITS DIRECTORY

Verizon Benefits Center: Retirement, Medical, and Insurance

For when you're still working at Verizon: 1-855-489-2367 Pension, Medical, and Insurance Customer Service

For when you're ready to commence your retirement: 1-856-524-7860 Pension and Retirement Specialist

*When commencing your retirement, you will be assigned a specific Pension Specialist at the Benefits Center. This person will provide their direct extension to you, which we recommend you keep in your records.

Website to obtain your Pension Estimate, review your employee healthcare and retirement benefits: www.verizon.com/benefitsconnection

Overnight address for mailing the Pension Election and Authorization Form:

1434 Crossways Blvd., East Wing, Chesapeake, VA 23320

*H&A recommends mailing to this overnight address to ensure that the application deadline is met, as well as being able to track progress of the materials being sent to and received by Verizon.

Fidelity: Verizon 401(k) Savings Plan

1-888-457-9333 Fidelity Customer Service

www.netbenefits.com/Verizon

Social Security Website: ssa.gov

Social Security Support Line: 1-800-772-1213

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Sources: Verizon Savings Plan for Management Employees; Mid-Atlantic Plan SPD; SPD for the Survivor Benefits Program for Mid-Atlantic Associates. All sources as of 3.3.21.