

# Learning Stream Single Sign-On Overview

Learning Stream offers single sign-on functionality for both registrants and instructors. Registrants can do this via SAML or our generic Remote Authentication process. Instructors can authenticate using our SAML configuration. This process can be mandatory, with an automatic redirect from our login pages to the authentication destination, or optional, where the user can choose between logging in with their Learning Stream credentials or clicking a button to initiate an SSO process.

## Learning Stream SAML Method

Configuring Learning Stream with SAML requires an exchange of your identity provider metadata and our service provider metadata. Your implementation contact will put you in touch with a member of the development team to facilitate this setup process.

## Learning Stream Remote Authentication Method (registrants only)

Using Learning Stream Remote Authentication provides the ability to redirect registrants to secure, remote web pages hosted on your website for identification purposes. When a registrant accesses their account via the cart, RAM module or an individual event, the registrant is automatically redirected to a web page which you specify. This page should be designed to collect and/or validate registrant authentication information. Once validated, the registrant is redirected back to a secure page on Learning Stream's website. Registrant information is passed back to Learning Stream via a secure HTTPS post that is configured within Learning Stream's administration tool. See additional details later in the document (Creating a Remote Authentication Endpoint).



#### On Your Site/Server

Registrant is authenticated by using existing login information or prompting them to login using your system. Your system then redirects the user back to Learning Stream.



## **Getting Started**

Select your single sign-on method in your Learning Stream account. **Keep in mind that when you enable this option, all registrants will be redirected to the identity server or your remote authentication site unless you have elected to make single sign-on optional.** If you are adding single sign-on to an existing account or changing the method you are using, a member of the development team will work with you to verify the authentication process in a test environment prior to applying it to your live environment.



To setup single sign-on, click on: Application > Integration > Single Sign-On in your Learning Stream account.

	REAM Dashboard	Events Database	Reports	Admin	Interface	Application	0
<b>~</b>						Account	
						Users	
- ×	Recent Registrations			0 – ×	Quick Cop	Basic Setup	- ×
/2021 ✓ ▲ #Confirmed 0	Registration History (Last Up	dated 6/30/2021 12:20:11 PM)	5		Title	Global Questions Advanced	Start Date
0	6/17/2021				Annual Registr Annual Registr	Financial	20
-	6/18/2021 6/19/2021				Zoom CAI Test Another 2021 F	Integration	Facilitator Module (Legacy)
	6/20/2021				White Pines Te	• Templates	API Setup
-	6/21/2021 6/22/2021				Favorite S	Database	Referral Tracking
	6/23/2021						Security Filters
Current Event 🔹	6/24/2021				Report Name	Descrip	<sup>otic</sup> Single Sign-On
month/day/year	6/26/2021 6/27/2021				No Favorite Re	eports	GoToWebinar Accounts
month/day/year	6/28/2021						Zoom Accounts

For both Registrant and Instructor SSO setup, configuration consists of two primary objectives

- 1. Configuring how to communicate with the identity server and how the SSO workflow should work.
- 2. Determining what attributes will be returned from the identity server and how those attributes should be read, and then mapped, to your setup in Learning Stream.

**Registrant Identity Server Configuration** 



Registrant Access		Registrant Access - Single Sign-On Setup					
O manucui Access	Save Changes						
		Description	Value				
		Single Sign-On Method	O None O Learning Stream Remote Authentication				
		Identity Provider Entity ID	http://www.okta.com/exkzkiveppMYyBybd3				
		IP Security Filter	None •				
		RAM Logout URL					
	<	Remote Authentication Optional					
		Remote Authentication Button Text	Login with SSO				
		Field Description	Mapping (Posted Field Name)				
		Registrant ID	registrant_id				
		Parent ID	parent_id				
		Proxy Parent	proxy_parent				
		First Name	first_name				
		Middle Name	middle_name				
		Last Name	last_name				
		Email Address	email_address				
		Phone Number	phone_number				
		Address Line 1	address_line1				
		Address Line 2	address_line2				
		City	city				

### Single Sign-On Method

- None Registrants use their existing Learning Stream credentials to access the application.
- Learning Stream Remote Authentication Customer develops their own custom authentication site to authenticate a user against their Learning Stream account.
- SAML Authenticate a Learning Stream user against a customer's identity server using SAML.

**Remote Authentication URL / Identity Provider Entity ID** – When using Remote Authentication, this field represents the destination to send the registrant to for authentication. When using SAML, this represents the reference to your identity server.

**IP Security Filter** – Optional security setting to restrict the IP address, or range of IP addresses, that Learning Stream should accept single sign-on responses from.

**RAM Logout URL** – Optional destination to direct the user to when they logout of the Registrant Access Module.

**Single Sign-On Optional** – When this setting is checked, the user will remain on the Learning Stream login page and the registrant can initiate the SSO process by clicking a button. When this setting is turned off, the registrant will be automatically redirected to the SSO authentication destination.



**Single Sign-On Button Text** – The text that will be displayed on the button that initiates an SSO process when the "Single Sign-On Optional" setting is checked.

## Instructor Identity Server Configuration

Registrant Access Instructor Access		Instructor Access - Single Sign-On Setup			
	Save Changes				
		Status	● Enabled ○ Disabled		
		Identity Provider Entity ID	http://www.okta.com/exka8ozrkwiQjeFps		
		IP Security Filter	None		
		Single Sign-On Optional			
		Single Sign-On Button Text	Login with SSO		
		Field Description	Mapping (Attribute Field Name)		
		Unique ID	sso_unique_id		
		First Name	first_name		
		Last Name	last_name		
		Email Address	emaiL_address		

#### Status

- Enabled Instructors access the application by authenticating against a customer's identity server.
- Disabled Instructors use their existing Learning Stream credentials to access the application.

Identity Provider Entity ID – The reference to your identity server.

**IP Security Filter** – Optional security setting to restrict the IP address, or range of IP addresses, that Learning Stream should accept single sign-on responses from.

**Single Sign-On Optional** – When this setting is checked, the user will remain on the Learning Stream login page and the registrant can initiate the SSO process by clicking a button. When this setting is turned off, the registrant will be automatically redirected to the SSO authentication destination.

### Mapping User Attributes

To authenticate a user, Learning Stream must at minimum receive a unique identifier, first name and last name. If those values match an existing user record, Learning Stream will update the record based on the values provided. If no record is found, the authentication process will create a new record for that user in Learning Stream (registrant SSO only, new instructors must be created through the administrator module). Under SAML, these values will be read from the user attributes. For Remote Authentication, they will be read from the post back from your authentication page. In the configuration pages shown above, note the Mapping section with



the field description and mapping name. The field description represents the logical name for that field's value in Learning Stream, the mapping name indicates the name of the field that should be read either from your SAML attributes or Remote Authentication form post. Depending on your business needs, you may send the minimum required fields simply for the purpose of authentication, or you may wish to map additional fields as a means for updating your Learning Stream record with values from the user record in your organization. Sending over additional user data will require careful coordination between the Learning Stream administrator, your Learning Stream implementation representative, and the member of your organization responsible for the user data provided by your authentication source.

For example, if user data such as a department or job title is needed, the Learning Stream administrator would need to coordinate with the individual who maintains that data in their organization to ensure that the list of values Learning Stream will receive for department or job title matches the values established within their Learning Stream account. Your Learning Stream implementation representative can assist with how to create those custom fields and associate them with your user record in Learning Stream.

## Creating a Remote Authentication Endpoint

If you elect to develop your own remote authentication endpoint to integrate with Learning Stream, it will need to adhere to the following guidelines.

### What We Send You

When Learning Stream redirects the user to your site for authentication we will post a field to your page using an HTTPS Post. The field name is "learningstream\_data" and it contains a time based secure token that you will need to post back to along with the registrant information. Post the token back to us using the same field name "learningstream\_data".

### Minimum Required Response Data

The following is the minimum information we expect to see in the HTTPS post back to Learning Stream.

Field	Туре	Description
learningstream_data	String	Secure token posted to your
		page by Learning Stream
registrant_id	String (max 100)	Unique id for the registrant
first_name	String (max 50)	Registrant first name
last_name	String (max 50)	Registrant last name

### **Optional Data**

Additional information (like email address, street address, etc.) can be provided as needed



based on the setup in Learning Stream described above.

Where to Send Your Response

Post your HTTP response back to the following URL: https://reg.learningstream.com/reg/reg\_ra27a.aspx