Case Study: Lac Ste. Anne County

TRINUS Technologies: How may we help?

Lac St. Anne County, located northwest of Edmonton, faced an aging server infrastructure that was not adequate for their growing list of applications and data. Support costs were escalating and the patchwork of 6-year old servers and temporary storage was unreliable. However, the County was also in the middle of a building project to replace their old administration offices; budgets were tight. TRINUS then proposed a Managed Solution Provider (MSP) program, whereby all 16 server environments and related infrastructure should be replaced, in a fully-managed solution, for a fixed monthly cost. There was no need to find room for a six-figure expenditure in the capital budget. TRINUS included all management of the County's 65 workstations and laptops in the 5-year agreement.

Over a 3 month period...

TRINUS staged the new equipment in its Stony Plain facility, performed the onsite installation, remotely migrated the applications and data to the new infrastructure, and retired the old equipment. There was no disruption to the County's day-to-day operations. More recently, the County moved its operations to the new building – and TRINUS relocated all server infrastructure to the new facility, and helped users setup their computers; all as part of the monthly MSP agreement.

TRINUS now maintains all aspects of the IT System as part of the MSP agreement: backups, upgrades, monitoring, Helpdesk, Cyber-Security assessments, and reporting, are all included in the package.

Find out how we can help your municipality. Schedule a free evaluation today.
We're looking forward to hearing from you.

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