

## How To Create the Best In-Location Experiences for Your Government Offices

Whether it's at the local, state, or federal level, government offices are the places where the government meets the public. Creating positive experiences in places like courts, libraries, and permit offices can help you build a better relationship with your community.



Here are a few ways you can create the best experiences for your constituents in your offices.

Help people get where they're going

Most people want to get in and out of government offices as quickly as possible. Help them get where they need to be with advanced wayfinding signage from Raydiant. Just use drag-and-drop templates to create highly-visible screens that display building directories and directional signs, all in bold, crisp HD.

Create a virtual information desk

More and more, people are starting to prefer self-service portals over direct contact when they need information. Cutting down on face-to-face interactions can help save employees time and limit the spread of disease. With Kiosk from Raydiant, you can create self-service terminals that can handle the majority of the public's inquiries, leaving employees free to focus on their tasks.

Keep information current

These days, information changes constantly. Keep visitors in your offices informed up to the minute. Whenever you need to change or post new information, just log on to our cloud-based remote platform from anywhere with an internet connection. Use our simple, user-friendly interface to make the updates you need and send them instantly to everywhere they need to be.

Get your department in sync

When your team is on the same page, everything flows better. Raydiant makes a powerful back-office communications tool. With a Marketplace full of apps designed to enhance productivity and communication, you can easily display new policies and procedures, post reminders, or even host video conferences.

Make waiting a better experience

Sometimes waiting is unavoidable. While you can't do anything about lines at the DMV, you can make waiting in them a better experience. With Multizone from Raydiant, you can create dynamic screens by combining elements like an auto-updating custom news feed, video, and weather widgets into one unified display.