

Rent Manager™ Call Center 24/7



Why Partner with AnequimSM?

Founded in 2016, Rent Manager Call Center is a fully integrated service created specifically for and built by Rent Manager software users to provide comprehensive emergency call services. It integrates seamlessly with your existing database.

Our call center representatives are fully versed in Rent Manager and the property management industry and can provide your residents with the help they need.



How Can our Rent Manager Call Center Help?

If you are in the property management industry and you don't want to be available 24/7, these are some examples of what we can do for you:



Troubleshooting



Service issue creating/dispatching



Forward calls



Answer questions



Take detailed messages

AND SO MUCH MORE!

Here's What to Expect When Working with Us:

Our Rent Manager Call Center works hard to help your residents and take some of the pressure off your employees. Here are just a few of the advantages of adding our services to your operation:



FULLY INTEGRATED

Your data syncs directly from the Call Center into your Rent Manager database, eliminating any duplicate data entry and providing you with detailed descriptions of every interaction.

FULL SERVICE, BURDEN-FREE

Provide a better experience for your tenants without having to hire and manage additional employees.

NO ROBOTS NECESSARY

Every phone call your tenants make is answered by a live, fully trained agent. Rent Manager Call Center's professional, courteous staff can serve as a seamless extension to your business.

STAY IN-THE-KNOW

No need to worry about being out-of-the-loop—you'll have the choice to receive (or not) a courtesy text and email notifications with every conversation the Call Center has with your renters.

ON-THE-GO

Looking to keep track of tenant-staff communications while out in the field? Rent Manager Call Center is integrated with the rmAppSuite Pro mobile app, which enables you to quickly alert maintenance staff about service issues and ensures that there is no miscommunication on where to go and what the maintenance issue is.

BOOST YOUR BUSINESS

Achieve improved response times, advance your internal communications, and take your customer service experience to a whole new level.

Benefits of our Rent Manager 24/7 Call Center



Ready to take your business
to the next level?

Give us a call today!

402-512-6410



www.anequim.net

