



vera

**VERA for ALM**  
How One  
Conglomerate  
Upgraded Its ERP  
and Expanded  
Into Life Sciences

# The Client

Our client is a multi-company conglomerate that needed help moving into the life sciences sector. Not a traditional pharmaceutical company, this client serves a range of industries and interests, and knew that leveraging life sciences expertise would be crucial to its success.



*VERA gives clients a simple-to-use, unified view of their validation process. Integrating key data between systems saves time and reduces the risk of human error."*

**Eric Toburen**

Managing Partner and Co-Founder, Tx3 Services

# The Challenge

Our client was hoping to update its Enterprise Resource Planning (ERP) system for maintaining quality and consistency. At the same time, it needed a process for continual testing and improvement to achieve the volume of testing needed for Computer Systems Validation (CSV) in the life sciences industry.

However, the client's paper-based test management processes lacked the controls and repeatability required for CSV in life sciences. In addition, they also wouldn't meet the needs of the team assigned to implement the ERP. Supporting both of these moves – to a new industry and to new software – would require an expertly guided approach to modernization.

# The Solution

VERA and ALM, a requirements management and test management solution specifically tailored for life sciences, turned out to be the answer to our client's needs. Seamlessly integrating with the Micro Focus ALM software, the tool provides a paperless, end-to-end approval system equipped with automated workflows and e-signature capability straight out of the box.

**The integration did most of the legwork right out of the box, requiring a simple onboarding process and only minimal additional configurations to meet the client's testing needs.**

Leveraging vendor documentation to minimize the ongoing validation effort, VERA for ALM was hosted within Tx3's Helios qualified cloud platform, offering further benefits in scalability and compliance. Additionally, while Tx3 provided training as part of the implementation, some of the client's staff was already familiar with ALM, further shortening the timeline to going live.

# The Benefits

Thanks to VERA for ALM, the client now enjoys the benefits in consistency and efficiency that a paperless approval process provides. In addition to streamlined approval and e-signature capabilities, the client can leverage VERA for ALM as a system of record for 21 CFR Part 11 compliance, as well as easily generate any additional validation documentation.

Since ERPs are constantly being updated, having an automated approval process in place also makes it much easier to test and deploy new transports, while keeping its system in a validated state. Automated procedures now handle upgrades while drastically reducing lost time and resource burdens.

Positioning our client for more effective change management, VERA for ALM is ultimately a trigger for company-wide process improvement. By opening the door to revisiting outdated processes and aligning them with larger goals, our integration has guided the client not only into the life sciences industry, but also toward a more effective way of doing business.



# See VERA in Action

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