simplifi

Simplifi Contact Station: Voicemail

VOICEMAIL

SIMPLIFI CONTACT USER GUIDE

In this article, we will discuss the Station voicemail page. Station incorporates a voicemail page that allows a user to easily view and listen to any voicemails that they have.

B	VOICEMAIL
	Time
•	February 10, 2021 12:13 PM
	Hi, Mike. This is a test. No need to call me back.
\bigcirc	
Ð	
Ð	

The voicemail page is located on the far left-hand side of the screen.

Once the voicemail icon is selected you will be brought to the voicemail page.

Ē						
	Time	Caller ID Name	Message	Action	8=	
	February 10, 2021	HALEY MICHAEL 🕣 👩	>	r 1 G	6-)	
(مع	12:13 PM	(269) 352 - 2549	0:00/0:08	[]	8.	
	Hi, Mike. This is a test. No need to call me back.		4		1	
Q					888	
1					C	

On that page you will see the following options and settings:

- 1. Filter Dropdown Box This will display your different filter options. This is only visible when you click the filter button from number 7 in the screenshot below.
- 2. Timestamp This will show you when the voicemail was received and what day.
- 3. Caller ID Name This shows you the caller ID name and number of the caller.
- 4. Play Bar Scroll bar for the voicemail. You can use this to skip to different parts of the voicemail. If a voicemail has been listened to, it will be automatically saved on your phone.
- 5. Download Icon Pressing this button will download the voicemail into an MP3 file.
- 6. Actions Pressing this icon will allow you to perform the following actions:
 - Link the recording to a Station Task.
 - Link the recording to a Station Note.
 - Delete the recording.

simplifi.

- Move the recording to the Archive folder.
- 7. Filters Choose to view all voicemails, saved voicemails, new voicemails, or archived voicemails.

