

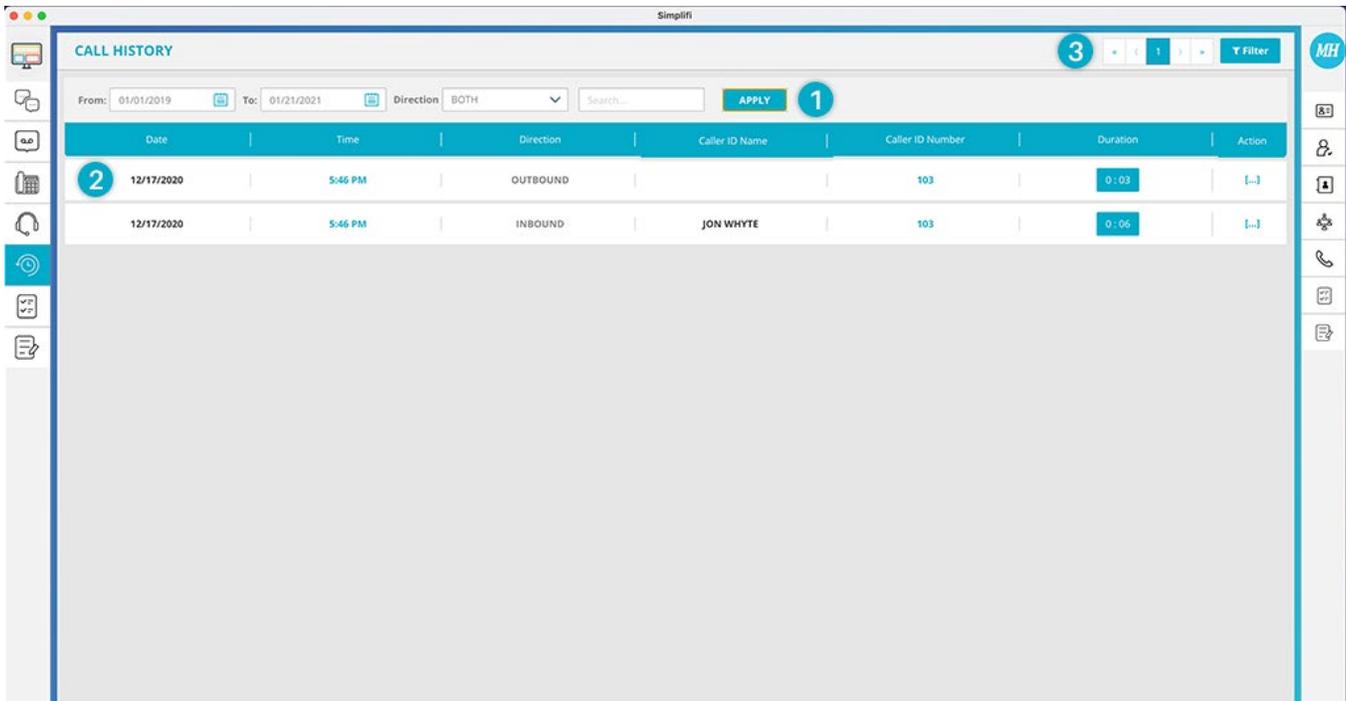
simplifi[®]



Simplifi Contact

Station: Call History

The Call History App in Simplifi Contact allows you to review your call history, including inter-office (extension to extension) calls. This feature must be enabled by your verified VoIP integrator or you will not see the call history icon on the left-hand side of Simplifi Contact.



1. The header allows you to search your call history by date, direction, or using the search bar.

The search bar matches records based on caller ID name, caller ID number and callee number.

On initial load, the date range is automatically set to 5 days.

2. Each call history record is displayed and ordered by date/time. When new calls are placed or received, the call history page updates automatically and displays the new record(s).

- Date
- Time
- Direction
- Inbound
- Inbound call to you that you answered
- Missed Inbound
- Inbound call to you that you did not answer
- Rejected Inbound
- Inbound call to you that you rejected
- Outbound
- Outbound call that you placed
- Caller ID Name
- Name of the caller (where available) on an inbound call
- Caller ID Number
- Number of the caller (inbound calls)
- Number you dialed (outbound calls)
- Duration

3. Pagination arrows allow you to scroll through your records while viewing 100 at a time.