

THE IMPORTANCE OF THE ASSISTIVE TECHNOLOGY ASSESSMENT IN SUPPORTING EMPLOYEES WITH DISABILITIES IN THE ENTERPRISE

Presented by:

Jeff Ermold, Director of Training,

Harris Rosensweig, Director of Accessibility

iYellow Access



Webinar Highlights

- Why the AT assessment is a critical part of a culture of equal access for all employees
- Why AT assessment is the cornerstone of effective reasonable accommodation services
- The role of the AT assessment and where it fits within the accommodation process
- Types of AT assessments performed by iYellow Access to highlight the process and resources required
- Skill sets needed to perform a thorough AT assessment

AT Assessment and Culture of Equal Access

- Creating a culture and commitment around equal access
- AT assessment as cornerstone of the accommodation process
- Possessing internal knowledge and experience in disability, AT, the accommodation process and integrating AT within the enterprise computing infrastructure

AT Assessment Definition

- The process of determining what strategies, technologies and training are necessary to enable the employee requesting an accommodation to perform the essential functions of their job at the level expected

Accommodation Process

- How employees request accommodations
- AT Assessment
- Review of assessment conclusions and necessity for further action e.g. accessibility testing, research, job restructuring, etc.
- Procurement of recommended equipment (software and hardware) and services

Accommodation Process

- Installation and configuration of equipment
- Training on equipment
- Follow up on success of training and need for additional services or equipment

Expertise and Skill Sets Required for AT Assessment

- Understanding of disability from a medical and functional perspective
- Ability to perform detailed job task analyses and document areas in which employee is experiencing challenges
- Understands array of AT, IT and non-technology solutions available to address employee's needs including job restructuring
- Ability to work with IT personnel and demonstrate various solutions to employee to determine optimal solution

Expertise and Skill Sets Required for AT Assessment

- Ability to assess the accessibility of a particular solution and its overall effectiveness considering employee's performance metrics
- Can recommend sufficient training hours to allow the employee to learn to use AT in context of their job tasks
- Can communicate the results of the assessment to key stakeholders

Internal Teams/Individuals Needed for AT Assessment

- AT Specialist/s
- Subject Matter Experts
- 508 Specialist
- Human Resources
- Management
- IT
- Procurement

MyAT Service

- On-demand liaison between AT users and IT support
- Training for EWD and other staff in the use of AT with collaboration tools to ensure equal access to meetings, file sharing, presentations, etc.
- On-demand AT helpdesk support provided by AT specialists who understand the intricacies of AT and IT configurations
- End user training in the use of AT and its interaction with complex, proprietary applications and systems to perform core job functions

MyAT Service

- Assessments for employees needing new or updated reasonable accommodations
- Project management support for enterprise-wide system refreshes such as upgrading operating systems, Microsoft Office, SharePoint and/or other collaboration platforms
- Questions?
 - *Call our Hotline on +1 855-862-4586 and Press 2 for Services*

iYellow Training Workshops

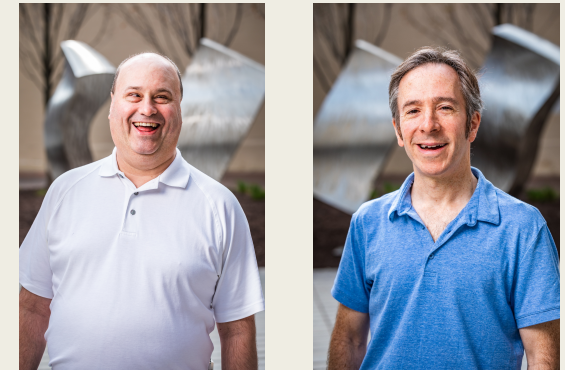
- Workshops in person or remote
- One- and two-day document accessibility workshops (Word, Excel, PowerPoint, PDF)
- One day accessibility workshop for developers of desktop/web applications
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 - Jeff.ermold@iyellowgroup.com
 - Harris.rosensweig@iyellowgroup.com
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