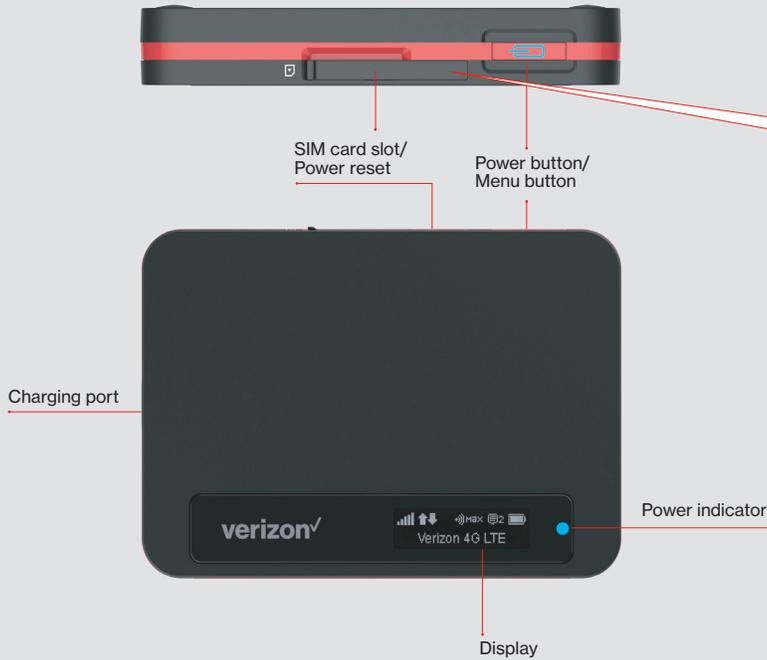


Meet your Jetpack.



Franklin Wireless
Ellipsis Jetpack

About your Jetpack



NOTE: Non-Removable Battery. Your Jetpack is equipped with an internal rechargeable battery. You should never attempt to open or disassemble this Jetpack. Doing so may cause damage that voids your warranty.

WARNING! Please use only an approved charger to charge your Jetpack. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.

NOTE: Appearance of device may vary.

Power Button

Operations		Actions
	Turn on	Press and hold the Power button for 2 seconds to turn on.
	Turn off	Press and hold the Power button for 3 seconds to turn off.
	Display wake-up	When the display is off (sleep mode), the first quick press of the Power button wakes up the display.
	Info display	When the display is on, each time the Power button is pressed quickly, selected information displays.
Light		Charging status
	Off	The Jetpack is not connected to a charger.
	Red	The Jetpack is connected to a charger and is currently charging.
	Green	The Jetpack is connected to a charger and the battery is fully charged.

Power Indicator

Light		Power status
	Off	The Jetpack is off.
	Blue	The Jetpack is on.

Display



Display indicators

	Shows network signal strength
	Appears when data is being transferred between the mobile network and your Jetpack.
	Appears when Jetpack is roaming
	Shows the number of connected devices. When the Jetpack can't support any more devices, MAX is shown.
	Appears when you have unread text messages.
	Shows the battery charge status
	Appears when battery is charging.
	Appears when your Jetpack SIM is PIN locked.
	Appears when there's an error with the SIM card.
	Appears when there's no SIM card in your Jetpack.

Setting up your Jetpack

Installing 4G LTE SIM Card

Follow the instructions below to install your 4G LTE SIM Card.

CAUTION: Do not bend or scratch your SIM Card. Avoid exposing your SIM Card to static electricity, water or dirt.

1. With the display facing up, open the SIM card slot cover by placing your fingernail in the cutout on the side of the Jetpack and popping the cover open.
2. Slide the notched edge of the SIM card into the SIM card slot with the Verizon logo facing up. Press the SIM card into the slot until it clicks into place.
3. Close the SIM card slot cover.



Charge the Battery

Before turning on your Jetpack, charge it fully. Be sure to use the charger that came with your Jetpack.



Menu and Password

Your default Wi-Fi name (SSID) and Password can be found on your Jetpack's display the first time you turn it on. To view your Jetpack's Wi-Fi name and password, as well as other information, press the **Power** button quickly, when the display is on, to cycle through the menu:

- 1st press shows data usage information.
- 2nd press shows Wi-Fi Name.
- 3rd press shows Password.
- 4th press shows Settings & Info <http://my.jetpack>
- 5th press returns to the Home screen.

Using your Jetpack

System Requirements for Connected Devices

To connect to the internet through your Jetpack, your computer, tablet, and other wireless devices only need Wi-Fi capability and internet browser software. Your Jetpack is compatible with all major operating systems and the latest versions of browsers.

Connecting Devices to the Internet

1. Press and hold the **Power** button until your Jetpack turns on.
2. On the computer or Wi-Fi capable device that you want to connect, open the Wi-Fi app or controls and select **Ellipsis Jetpack XXXX** from the list of available Wi-Fi networks.
3. Select **Connect**
4. When prompted to connect to your Jetpack and the internet, enter your Jetpack's Wi-Fi password.

Resetting Your Jetpack

To power reset your jetpack, follow the steps below.

1. Open the SIM card slot cover.



2. Use one end of a small, unfolded paperclip to gently press the **Power reset** button until the Jetpack turns off and on again.

NOTE: Only use this button when your Jetpack requires a power reset. The Power reset button is provided because your Jetpack battery is not removable.

To reset your Jetpack software to the factory default settings, follow the steps in Accessing Advanced Settings and then go to **Jetpack Settings > Jetpack > Factory > Reset**

Accessing Advanced Settings

To access Advanced Settings and manage the Jetpack, sign in to the Jetpack Admin website by following the steps below.

1. Connect your Wi-Fi-capable device to the Jetpack using the steps outlined in the **Connecting Devices to the Internet** section.
2. Open a web browser on your connected device and enter **<http://My.JetPack>** or **<http://192.168.1.1>**.
3. Sign in with the admin password. The admin password is the same as your admin password is the same as your Jetpack's Wi-Fi password.

NOTE: You can change the admin password and Wi-Fi password on the Jetpack Admin website.

Monitoring Data Usage

You can monitor your data usage and set up usage alerts through your My Verizon account. You can also see current data usage details on your Jetpack by pressing the Power button quickly when the display is on.

Support & more



My Verizon

Manage your account, track your usage, edit account information, pay your bill and more at VerizonWireless.com/MyVerizon or with the My Verizon app on your mobile device.



From your computer, visit VerizonWireless.com/Support.



Customer service Call **800.922.0204** Twitter **@VZWSupport**



More information

To download a User Guide, go to VerizonWireless.com/Support and find your device. To access the User Guide from the Jetpack Admin website, select **My Jetpack Home > Help & Support > Device Support Page & User Guide**.

Additional information

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this wireless device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this wireless device or any non-Verizon Wireless applications, services and products including any personal information you choose to use, submit or share with others. It is recommended that you use the available encryption options for added security when provisioning your device for use as a Wi-Fi gateway. See your user manual for details. Specific third-party terms and conditions, terms of use, and privacy policies shall apply. Please review carefully all applicable terms and conditions and policies prior to using this wireless device and any associated application, product or service.