



## Frequently Asked Questions

- 1. How will you be providing contactless sales?**
  - a. Our sales representatives will be available for virtual appointments via Zoom, WhatsApp or Facetime. Please contact them at [jlewis@heritagehomes.com](mailto:jlewis@heritagehomes.com) or [deokrafka@heritagehomes.com](mailto:deokrafka@heritagehomes.com) to book an appointment.
  
- 2. What software do I need for my virtual appointment?**
  - a. For video conferencing, we are available via Zoom, WhatsApp or Facetime. For signing an agreement, we will require you to be at a computer for your appointment with the ability to host the DocuSign application.
  
- 3. How will I be able to sign my agreement?**
  - a. Signing will be available within your virtual appointment through DocuSign.
  
- 4. How will I receive my documents once I've purchased?**
  - a. Once you have signed the APS via DocuSign and drop off the deposit cheques at either Reid's Heritage Homes head office or Eleven Eleven Realty's UPS mailbox, a member of the Eleven Eleven Sales Team will contact you to book a second (shorter) appointment where you will virtually sign the acknowledgement while receiving your documents via email.
  
- 5. What do I do after I signed the agreement?**
  - a. After you have received your agreement and condominium documents you have ten calendar days to review your documents and direct any questions you may have to our sales team. Our sales team will be able to help with any question which you may have during this time!

## Reign Specific FAQ's

- 1. How many floors are in the building?**
  - a. Reign is a boutique 6 storey condominium.
  
- 2. How many suites are in Reign?**
  - a. Reign is comprised of 86 suites.



**3. What amenities are in the building?**

- a. The building boasts a trendy party room with a professional designed dining area. Residents will enjoy a stylish lobby which will impress guests every time they visit!

**4. What is the maintenance fee for the units and what does that include?**

- a. The maintenance fee is \$0.40/per square foot. The maintenance fees cover all exterior and common area (which includes amenity areas, communal hallways and spaces), garbage collection, snow removal and landscaping, security services, maintenance of the underground and above ground parking facilities, building insurance and cleaning services.

**5. Do the units come with parking?**

- a. Yes! Each unit at Reign comes with its own surface parking spot.

**6. When will the project be completed?**

- a. Occupancy is scheduled for September 2022

**7. Is there a floor premium?**

- a. Yes, there is a premium of \$2,000 per floor.

**8. What are the property taxes?**

- a. The property taxes are an estimated 1.1% of the units purchase price.

**9. What is the deposit structure?**

- a. \$5,000 with agreement
  - Balance to 5% in 30 days
  - 2.5% in 90 days
  - 2.5% in 180 days



\*Information may change without notice E,O&E. Please see sales representative to confirm all information.