

April 2021

Dear valued customer,

Due to supplier constraints and high demand, we are continuing to experience extended lead times for the LIFEPAK CR® Plus defibrillator CHARGE-PAK™ Battery Charger and QUIK-PAK™ Electrode Packet replacement kits (Catalog number 11403-000001 and 11403-000002).

We have received several inquiries regarding leaving your device in service while waiting for your CHARGE-PAK and QUIK-PAK replacements.

There are four indicators that can appear when your defibrillator is turned off. These indicators allow you to determine whether it's ready for use or needs attention just by looking at the defibrillator:

Indicator	Meaning
	The OK indicator appears when the defibrillator is turned off and ready for use.
	The CHARGE-PAK indicator appears when the CHARGE-PAK battery charger needs to be replaced or is not installed in the defibrillator. If needed, the defibrillator can be used in an emergency.
	The attention indicator appears when the internal battery is not fully charged. When this indicator first appears, the internal battery can power the defibrillator for a minimum of 6 shocks or 42 minutes.
	The wrench indicator appears when a condition prevents or could prevent the defibrillator from operating normally. ¹

We are working diligently with our supplier partners to get back at full capacity as quickly as possible.

Please reach out to your account manager or distributor partner if you have any questions.

Sincerely,



Todd Bandy
 Director, Customer Quality Engineering
 Stryker

Reference:

1. [LIFEPAK CR Plus DEFIBRILLATOR OPERATING INSTRUCTIONS](#) – Table 2.1

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