

Supply Update January 7th, 2022

To AED360 partners,

This letter is to inform you about the current status of production and distribution of Philips AED's and supplies. The overview below is as complete as possible, however please take special notice of the new Shiphold of the Philips HS1 effective immediately.

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| Affected countries | All European countries |
| Product(s) affected | Philips AED's and supplies |
| Situation | Production of AED's and pads is limited. Shiphold of HS1 |
| Expected stock availability | HS1 & FRx: Philips HeartStart FRx AED (861304) Limited production due to availability of components. Allocation will be used for backorders. New orders will have a 5-7 month lead time Philips HeartStart HS1 AED (M5066A) Production hold and shiphold due to a investigation of a possible quality concern with a component. Philips FRx pads (989803139261) Available from stock Philips HS1/FRx battery (M5070A) Available from stock Philips HS1 Adult Pads (M5071A) Production and shipment have resumed, availability on allocation due to size of backlog Philips HS1 Infant Pads (M5072A) Production and shipment have resumed and stock levels are sufficient. End-of Life Products (FR2 & FR3): Philips HS FR/FR2 Defib Pads (DP2/DP6) (989803158211) Production delay, lead time 6-8 weeks Philips FR2 Defipads voor pediatrie (M3870A) Production expected to resume in Q1 2022 Philips Long-life LiMNO2 batterij, FR2 AED's (M3863A) Waiting for production restart, expected in Q1 2022 |

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| | <p>Philips SMART Pads III, 5 sets (989803149991) Production delay, lead time 6-8 weeks</p> <p>Philips Primary Battery, FR3 (989803150161) Waiting for production restart, expected in Q1 2022.</p> <p>Philips FR3 Data card (989803150061) Limited availability expected in Q2 2022</p> <p>When we receive notification about new stock, we will allocate this stock and contact you separately about the processing of your back order(s).</p> |
| Date of next update | 24 January 2022 |

We are aware of the accumulation of production and distribution problems and the impact this has on your business. We are doing everything possible to limit the consequences as much as possible.

We do understand the urgent need for more concrete details on dates and quantities as sometimes the information provided may seem vague, however, please realize we are working towards adding details as soon as available and will provide this information as soon as available.

We would like to thank you, also on behalf of Philips, for your understanding and patience in this difficult time.

If you have any questions regarding your backorder, please don't hesitate to contact us.

Kind regards,

Team AED360

