



Product availability bulletin: LIFEPAK® CR2 defibrillator and QUIK-STEP® electrodes

August 2021

Dear valued partners,

As communities across the globe return to school and work environments safely, we're experiencing an unexpected rapid increase in demand for AEDs and AED accessories.

The global pandemic has caused supply shortages worldwide in every industry, which are completely outside of Stryker's control. Due to supplier constraints, we are continuing to experience extended lead times for the LIFEPAK CR2 defibrillator and QUIK-STEP electrodes and want to be transparent about the delay in filling orders.

Why do we have supply delays?

Our production capacity on the LIFEPAK CR2 has been directly impacted by the lack of raw materials. Specifically, petrochemical based plastics and resins have been highly unpredictable due to global shortages.

How are we resolving this issue?

We are working with our component suppliers to ramp up supply of material to support the increased demand and increased the production capacity to include extra production shifts and overtime.

When do we expect to clear our backlog?

We are working through our global backorder with a goal to be back to standard lead times by the end of October 2021, pending any additional global supply chain constraints.

We are committed to working side by side with our supplier partners to be back to full capacity as quickly as possible.

Thank you for your continued patience and understanding. Please reach out to your account manager if you have any questions.

Sincerely,

Autumn Anderson
Manager, Downstream Marketing, Public Access

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