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Welcome.

Questions? Contact your Stearns Bank representative, visit a local branch or affiliate location, or call our Business Service Specialist Team at 1-800-247-1922.



Congratulations on opening your new account(s)! It's simple to set up your online access to your new account through StearnsConnect with the following steps:

- a. Going to StearnsBank.com
- **b.** Selecting Log In at the top of the homepage
- c. Selecting Enroll in personal banking
- d. Completing form information before selecting Submit Enrollment

You will receive an activation email confirmation within one business day.

2

After online account is set up, add accounts from external institutions by:

- **a.** Going to StearnsBank.com and select Log In at the top of the homepage
- **b.** Entering your username and password
- **c.** Selecting transfers
- d. Selecting Add External Account
- e. Following prompted instructions

 Tip: Earn cash back every time you use your debit card
Use it on everything from paying bills to having fun!

You will need the account number and routing number of any linked accounts. Account control verification will be tested with a micro deposit.

Want mobile banking? Simply get the StearnsConnect app on your smartphone and follow the same steps.

To change direct deposits to your Stearns Bank account(s), complete **FORM 1** and submit it to your employer, your retirement plan or other depositing entities. For changes to Social Security deposits, visit GoDirect.org for specific forms.

Tip: Keep security in mind. Always verify the people and entities you share your account information with.

4

Streamline your automatic payments and maximize cash back benefits of your debit card. Individually transition withdrawals or payments to be made from your Stearns Bank account(s). Remember to include automatic online payments. See **FORM 2** Automatic Payment/Direct Deposit Checklist as a guide.

5

To close any existing bank accounts, verify that all transactions have cleared, and you have changed any automatic deposits and payments before using **FORM 3**.

Tip: Closing unused accounts reduces the risk of fraud.

Congratulations and welcome - we're so glad you're here!



FORM 1 | Direct Deposits

Submit it to your employer, your retirement plan administrator or other depositing entities. You may also visit GoDirect.org for detailed forms regarding your Social Security direct deposits. Processing direct deposits could take 1-2 months to be complete.

Tip: You can receive alerts when funds are deposited, so you'll always be in the know.

Please start making these automatic deposits into my Stearns Bank account.

Routing Number
Account Number
Account type
Amount to deposit

Please contact me with questions regarding my request. Thank you.

Signature _	 	 	
Telephone			



FORM 2 | Automatic Payment/Direct Deposit Checklist

Automatic Payment Checklist				
Payment/Deposits	Notes (Company/Provider, Payment Amount, Date of Payment, etc.)			
• Mortgage/Rent				
O Insurance				
O Internet Provider				
O Cell Phone				
O Telephone				
O Cable/TV				
O Electric				
O Gas/Oil				
O Water				
O Trash Removal				
O Child Care				
O Tuition/School Expenses				
O Charities				
O Auto Loans				
O Health Club				
O Credit Card				
O Other				
O Other				
	Direct Deposit Checklist			
O Employee Payroll				
• Pension(s)/Retirement Plans				
O Social Security				
O Other				
O Other				



FORM 3 | Close your existing account(s)

Verify that all your transactions from your existing bank have cleared and your direct deposits and automatic payments have been updated before completing **FORM 3**. Processing automatic payments and direct deposit change requests could take 1-2 months to be complete.

Please close my account.

Date	Bank Name		
Company Address			
City	State	ZIP	

To whom it may concern:

Please close the following account number: _

Please send a check for the remaining balance to the address below and contact me if you have any questions about this request.

Account Owner (print) _			
Signature			
Joint Account Owner, If c	ny (print)		
Signature			
Address			
City	State	ZIP	
Telephone			

