

As the COVID-19 cases continue to grow, the following are additional steps that can help decrease chances of spread.¹

- Screen everyone using the pre-arrival questions (above) **prior** to coming to the center. Remind them to cancel and reschedule if they have ANY cold/flu/coronavirus-like symptoms (cough, fever, runny nose, sore throat, sneezing, congestion, etc.) This is regardless of travel.
- Post signs outside of the waiting room for people to NOT enter the facility if they have symptoms.
- Reschedule anyone who is caring for someone who is ill with these types of symptoms or has been diagnosed with COVID-19.
- Screen everyone again upon arrival—with arrival questions (above) and consider **symptom check w/temperature**. Check staff and providers daily.
- Reschedule anyone who has traveled (foreign or domestic in the last 14 days). Domestic travelers have been in airports, and possibly in contact with people from highly affected areas.
- Limit the escorts who come with the patient to only one. Ask the escort to wait in the car or anywhere outside of the facility, to be called when the patient is ready for pick up.
- Consider (for providers) not scheduling anyone who is older or has an underlying medical condition that would put them at greater risk if they are exposed to the virus.
- Staff and providers practice as much social distancing as possible—including avoiding small spaces like meeting rooms or lunch rooms.
- Be diligent about hand hygiene and PPE use.
- Surfaces within the center need to be thoroughly cleaned with EPA approved products. High-touch surfaces must be wiped down between patients and frequently throughout the day.
- As able, limit vendors from entering the facility.
- Check the CDC website daily (<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>) as well as [local or state health department] for instructions or directives.
- Please also see information from CDC and APIC.

¹ These steps may be especially important if your center is located in an area with rapidly growing numbers of cases. These are some suggestions from the CDC and other IC experts to elevate the safety of centers.