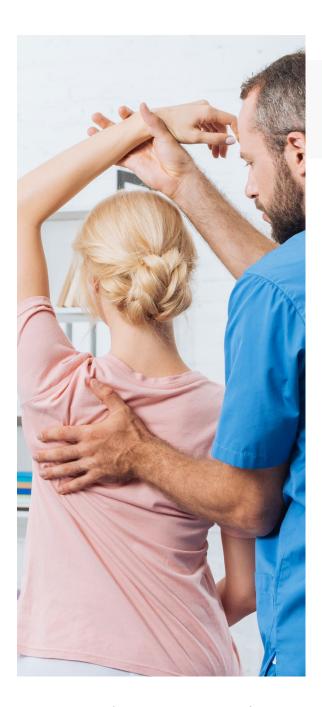


CopperPoint - California Region Injured Workers | After an Injury Occurs





At CopperPoint, we are committed to reducing the complexity of the workers' compensation process by providing step by step information for your medical care, facilitation of benefits, return to work, and most importantly, your recovery.

- 1. If the incident is an emergency, contact 911 or have another party do so on your behalf.
- Immediately notify your supervisor of a workplace accident, injury, or industrial illness. Your employer will provide a DWC-1 claim form. Complete the Workers' Compensation Claim Form (DWC-1) and return it to your employer.
- 3. Ask your employer to refer you to a physician or medical facility for treatment.
- 4. Your treating physician will provide you with your work status at each visit. After each doctor's appointment, check in with your supervisor or designated employer contact to ensure you are provided with all benefits available to you.
- 5. Your employer and CopperPoint will do everything we can to facilitate your return to work. If you are unable to perform your usual work, your employer may present you with a return to work offer for modified or alternate work.
- 6. If your employer is unable to accommodate your work restrictions, please contact your claims adjuster for further information and administration of benefits.
- 7. Please be sure to attend all medical appointments to ensure you are receiving the most timely care.
- 8. Maintain regular communication with your employer and CopperPoint throughout your claim to ensure any questions or concerns are addressed in a timely manner.

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This information is provided as a general overview. Actual coverage and services may vary and is subject to policy language as issued. Coverage is underwritten by one of the CopperPoint Family of Insurance Companies ("CopperPoint") and is offered through licensed agents and brokers. CopperPoint Insurance Company and its subsidiaries carry AM Best ratings of "A" (Excellent). California policies are underwritten by Pacific Compensation Insurance Company and Alaska National Insurance Company.

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