

Elements of a Fleet Safety Program

		SUPERIOR	GOOD	FAIR	POOR
Driver Screening	General	<ul style="list-style-type: none"> Written application & written test Interview & reference checks Driver Success Valid driver's license Physical evaluation Driving/Road test Minimum years of experience Minimum and maximum age 	<ul style="list-style-type: none"> Written application Interview Reference checks Valid driver's license Evidence of driving ability 	<ul style="list-style-type: none"> Written application Interview 	<ul style="list-style-type: none"> Nothing
	MVR	<ul style="list-style-type: none"> At hire Continuous monitoring Formal MVR review criteria Zero tolerance for DUI/DWI/reckless 	<ul style="list-style-type: none"> At hire Annual Formal MVR review criteria 	<ul style="list-style-type: none"> Agent orders MVR Informal review criteria 	<ul style="list-style-type: none"> No MVR done
	Drug Screening	<ul style="list-style-type: none"> At hire Random Post-accident Reasonable Cause 	<ul style="list-style-type: none"> At hire Post-accident 	<ul style="list-style-type: none"> Policy with no testing 	<ul style="list-style-type: none"> No policy
Driver Training		<ul style="list-style-type: none"> Training at hire more than 5 days Formal semi-annual retraining Monthly safety communications Post-accident driver retraining Formal incentive program Active user of on-demand videos 	<ul style="list-style-type: none"> Formal annual retraining Safety communications Post-accident review with driver Formal incentive program Some use of on-demand videos 	<ul style="list-style-type: none"> Training when available Communication & programs are informal Interest in using on-demand videos 	<ul style="list-style-type: none"> No training No use of on-demand videos
Distracted Driving Policy		<ul style="list-style-type: none"> Written policy (including mobile devices use) with employee signature and semi-annual training 	<ul style="list-style-type: none"> Written policy (including mobile devices use) with employee signature and annual training 	<ul style="list-style-type: none"> Written policy without employee signature 	<ul style="list-style-type: none"> Verbal or no policy
Personal Use		<ul style="list-style-type: none"> No personal use allowed No vehicles driven home 	<ul style="list-style-type: none"> Limited personal use by employed driver or owner No spouse or family use 	<ul style="list-style-type: none"> Limited use – driver & spouse with clean MVR 	<ul style="list-style-type: none"> Unlimited personal use Owner personal or family vehicles on policy
Vehicle Maintenance		<ul style="list-style-type: none"> Records kept of formal documentation of maintenance Scheduled PM on time/mileage Written quarterly inspections Certified mechanics Formal vehicle replacement program Formal vehicle deficiency reporting Pre-trip and post-trip driver inspection 	<ul style="list-style-type: none"> Formal documentation of maintenance Scheduled PM on time/mileage basis Visual daily inspections by driver PM by qualified third party Informal deficiency procedure 	<ul style="list-style-type: none"> Informal maintenance schedule Driver responsible for maintenance 	<ul style="list-style-type: none"> No maintenance program
Vehicle Security		<ul style="list-style-type: none"> Guarded/monitored storage area GPS tracking system Anti-theft devices used 	<ul style="list-style-type: none"> Secure storage facility Key control 	<ul style="list-style-type: none"> Unsecured storage 	<ul style="list-style-type: none"> Storage areas subject to vandalism/theft
Telematics & Safety Equipment		<ul style="list-style-type: none"> Monitored forward and driver-facing camera system – follow-up coaching Mobileye Roll stability control, lane departure warnings, collision avoidance 	<ul style="list-style-type: none"> GPS telematics and follow up coaching on hard stops, hard turns, speed Cell phone control app 	<ul style="list-style-type: none"> 1-800 How's my driving system 	<ul style="list-style-type: none"> No on-road monitoring
Accident Investigation		<ul style="list-style-type: none"> Accident review board Full investigation by supervisor Formal interview of driver Preventability determined 	<ul style="list-style-type: none"> Full investigation by supervisor Written report that determines cause 	<ul style="list-style-type: none"> Informal discussion 	<ul style="list-style-type: none"> No investigation
Safety Organization and Management Interest		<ul style="list-style-type: none"> Qualified fleet safety manager Safety committee Full review of fleet accidents Employee safety meetings held with mandatory attendance Management demonstrates a thorough commitment to loss control with formal effective programs 	<ul style="list-style-type: none"> Dedicated responsibility assigned to a company officer Management does formal review of all fleet accidents Management programs are not 100% formal, but effective in controlling losses 	<ul style="list-style-type: none"> Responsibility assigned on a part-time basis Accidents are reviewed by staff Management is aware of deficiencies and will improve 	<ul style="list-style-type: none"> Responsibility not assigned No accident review Management does not demonstrate an active role in identification and control of hazards
Routing & Scheduling		<ul style="list-style-type: none"> Planned route with dispatcher Trucks equipped with GPS 	<ul style="list-style-type: none"> Planned routes 	<ul style="list-style-type: none"> Unplanned routes 	<ul style="list-style-type: none"> Unplanned routes with time constraints or pay incentives for rushing