

Dear Valued Business Partner:

As a follow-up to my emails earlier this month, the CopperPoint Family of Insurance Companies is committed to maintaining open and frequent communications with you, our valued business partners, during the COVID-19 outbreak.

I want to reiterate that the health and well-being of our employees, business partners, customers and communities are our highest priority. We recognize the impact of COVID-19 on everyone, and that some businesses may already be facing immediate consequences.

This is an unprecedented event that can raise questions/concerns from insureds about the financial stability of banks, institutions and their insurance company. CopperPoint is well capitalized, we have a conservative investment portfolio, and we're a company built and run for the long term.

Our team is committed to working closely with you through these trying times, and our business systems are fully operational; please trust with full confidence that your local service, claims, and risk management teams are here and ready when you need us.

Please continue to check our [COVID-19 Resource Center](#) where we're constantly updating our FAQs, blogs and sharing information to keep you informed.

If you have specific questions, please contact your Underwriter or Service Team.

Sincerely,



**MARC SCHMITTLEIN**

President & CEO, CopperPoint Insurance Companies

