



Our healthcare workers are facing more challenges than ever. From needlesticks to occupational hazards they put their lives on the line every day to care for their patients.

copperpoint.com/business-insurance/industries/healthcare

Targeted Business Operations

- Assisted Living Facilities
- Adult Congregate Living Facilities
- Continuing Care Retirement Communities
- Dentists
- Home Health Care Services
- Homemaker Services
- Hospitals
- Health Equipment Rental
- Physicians
- Retirement Living Centers & Memory Care Facilities
- Skilled Nursing Homes

Our specialized industry expertise and proven track record means that we understand the unique risks and challenges of the healthcare industry.

- Since 1926, CopperPoint has been a trusted partner for the healthcare industry.
- We have relationships with thousands of healthcare accounts, from physicians to retirement living centers.

When it's time to choose an insurance partner, you can count on CopperPoint's experience and knowledge for your healthcare insurance needs.

Industry Leading Services*

We build relationships and deliver results through our high touch, local service model. We get to know you and the challenges you are facing in the healthcare industry. At CopperPoint, you're not just a number, you're a valued business partner.

*Available services will depend on your premium size and service needs.



Loss Control

- Extensive risk management expertise in the healthcare industry
- Focus on identifying and mitigating risk exposures
- Program enhancement / development / loss analysis
- Facility assessments
- Supervisor / management training
- Hazard analysis and control
- Ergonomic evaluations
- Safety culture development
- Streaming safety videos
- Tailored safety resources through our Learning Management System and Loss Control Toolbox

Claims

- A full suite of in-house claims services
- Experienced claims adjusters averaging 15 years of experience
- Specialized claims expertise:
 - » Emphasis on communication with all parties
 - » Early intervention and establishment of treatment plans
 - » Focus on return to work with modified, alternate or transitional duty
- Workers' compensation focused attorneys and litigation experts who drive the best possible claims outcomes on files where the injured worker has retained an attorney
- Access to nurse case managers who manage medical expenses and identify opportunities for timely claims closures
- Zero tolerance for fraud

