

New Platform FAQs | Portal

Agent

Q1. Has my login changed?

A1. Your user ID and password will remain the same. If you need access to CopperPoint portal, please contact your Agency administrator or portaladmin@copperpoint.com.

See [SSO info](#); See [Portal Help Center](#)

Q2. What has changed?

A1. View the “What’s New” quick info sheet [here](#) or in the [Portal Help Center](#).

Q3. How do I submit new business online?

A2. Submissions for California policies effective 4/1/22 and later can be made on ProducerEngage. Submissions for Southwest Region states (up to 120 days out) are available now.

To find out more about straight-through processing/agent binding, see our short video [here](#).

Q4. Where do I go for more info?

A3. Try the [Portal Help Center](#) for an overview, how-to guides, and instructions for getting more assistance.

FAQs are intended for informational purposes only and do not modify or invalidate any of the provisions, exclusions, terms or condition of any policy.