



The CopperPoint Claims Difference

At CopperPoint, we take the time to get to know you and your business, answer your questions and devote the time needed to handle your claims timely, efficiently, and effectively. We are highly trained claims professionals who are experts in workers' compensation. This expertise allows us to manage claims for the best possible outcomes.



In-House Expertise

Some carriers outsource their claims departments. Our in-house claims professionals are not only accessible, they're highly knowledgeable about workers' compensation issues specific to each of the states we serve.

Back to Work Programs

Returning employees to work is a key way to reduce your insurance costs and retain experienced employees. We work with you and your agent to develop early return-to-work plans that accommodate the employee's health status and recovery.

Managed Care

Our medical provider network includes occupational medicine providers, physician specialists, hospitals, surgery centers, and other ancillary providers. Our comprehensive network, coupled with effective medical management of claims, can lead to more accurate diagnoses and treatment, faster recovery and less permanent disability.

Litigation Management

Managing the expense of claim litigation can lead to reduced insurance costs. While we resolve most claims without litigation, when claim disputes do arise, our in-house attorneys are recognized authorities in workers' comp insurance. Our claim litigation programs can minimize your insurance costs and can expedite resolution of claims.

Zero Tolerance for Fraud

CopperPoint monitors files closely to detect, deter and prosecute fraud. We utilize data analytics to help us identify potential fraud and work closely with law enforcement to prosecute parties involved in fraudulent activity.

Predictive Analytics

Our proprietary predictive models support our efforts to quickly identify high risk, or claims with subrogation opportunities. We apply the right resources to enable the best possible outcomes for all parties.

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