

### The CopperPoint Experience



#### Financial Strength

All companies in the CopperPoint Family of Insurance Companies are rated A (Excellent) by AM Best. The official recognition of our financial strength and stability from AM Best is confirmation of our strong performance, robust balance sheet, geographic diversification and product strength.

11-State Western Footprint Super-Regional Carrier

**Fully Licensed in 26 States** 

Rated A (Excellent) by AM Best – Financial Strength Rating

~\$5.1B in Assets

~\$1.6B in Statutory Surplus

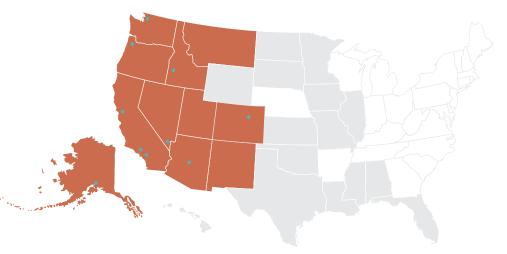
750+ Employees

#20 in US for Workers' Compensation Business

#### Local

Local, personalized service and deep, lasting relationships is what sets us apart.

We have a dedicated team of local professionals with jurisdictional knowledge to service our policyholders and ensure that the insurance experience is streamlined and efficient.



#### Fast and Responsive

First impressions matter. Once you have bound your policy with us, we take pride in the speed in which you will receive your policy and claims kits.









#### **Meet Your** Service Team

From loss control to claims, we are here for you. Our risk management experts understand the nuances of each industry and how to navigate the process. We have highly engaged employees who work with you to build your service plan to help you reduce your insurance costs.

Our highly trained claims professionals manage claims for the best possible outcomes and devote the time needed to handle claims promptly, efficiently and effectively.

Our underwriting expertise is anchored in knowing our customers, regions and industries. We concentrate on understanding your business and risk profiles and work to match you with the right risk solutions.

#### **Loss Control** Services

Our loss control team works to help prevent and mitigate claims, as the best claim is one that never occurs.

#### **Return to Work** Programs

Returning employees to work is a key component for your claims as well as for your business. We work with you and your agent/broker to develop early return to work plans that accommodate the employee's health status and recovery in a caring, responsive manner.

#### **Claims** Management

CopperPoint is recognized for quality customer care and stellar claims management. We stress open communications among all parties involved in an injury claim: the injured worker, the medical provider and CopperPoint's claim representative.

## **Responsive.** Experienced. Dedicated.

Our highly trained claims professionals are experts in workers' compensation. They apply that knowledge to put into action advanced strategies that manage claims to their best possible outcomes.

#### **Community** Giving

## Community giving is the heart of our company.

Our employees and agency partners make it a priority to give back to the communities we call home. CopperPoint supports communities across our growing western footprint through enterprise, regional/local and agency partnership programs. We believe that making a difference in the local neighborhoods where we live and work is our greatest impact.

# **24/7 Access** to Online Resources

We have many online resources available for you including blogs, webinars and other helpful resources found within our Loss Control Toolbox on a variety of topics and industry verticals.







#### COPPERPOINT | ALASKA NATIONAL | PACIFICCOMP

This information is provided as a general overview. Actual coverage and services may vary and is subject to policy language as issued. Coverage is underwritten by one of the CopperPoint Family of Insurance Companies ("CopperPoint") and is offered through licensed agents and brokers. CopperPoint Insurance Company and its subsidiaries carry AM Best ratings of "A" (Excellent). California policies are underwritten by Pacific Compensation Insurance Company and Alaska National Insurance Company.

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