



24/7 Injury Helpline | Injured Worker Protocol

has enrolled in a 24/7 nurse triage injury helpline in case of workplace injury. If a non-life or limb threatening injury occurs, you can speak with a Registered Nurse immediately, simply by calling the number below.

If life or limb threatening, call 911

If other, then please follow the procedure as outlined:

STEP 1 | Report the injury to your Supervisor.

Supervisor with employee to call 24/7 Injury Helpline:



800.553.8041



STEP 2

Nurse will gather information about injured employee and then triage the injury.



STEP 3

Nurse will give instructions for self-care on site or refer you to a clinic for advanced care.



STEP 4

All documentation will be completed after call is finished and sent out.

Keep in mind:

- Call for any injury that occurs.
- Call 24/7 Injury Helpline back if you have questions or concerns about the injury.
- Follow care advice given promptly to ensure best medical outcome.