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WHAT'S ON YOUR PLATE

8

Canadian food industry trends for 2021

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Before diving into 2021...

2020

O1 Home Cooking

Last May, 40% of Canadians said that they had been cooking more since the beginning of the pandemic (Nielsen)

Revamped staples to break out of the routine

Recreating the restaurant experience at home

Growing interest for meal kit services

12.8% of Canadians
used meal kit
services in recent
months
(Agri-Food Analytics Lab)

How to keep up with this trend

- Offer staples (pasta, sauces, cereal, flour, proteins, condiments, etc.) with unconventional flavour combinations
- Offer **high-end products** that recreate the experience of eating out at home (condiments, sauces, premium cocktail mixes, etc.)
- Offer solutions to simplify home meal preparation

O2 E-commerce

Incredible growth of the online food retailing sector

Online food retailing in Canada has jumped 86% as compared to 2019 (Agri-Food Analytics Lab) Two main reasons:
first, convenience;
second, health concerns

Online grocery shopping: a lasting new habit adopted by Canadians

49.4% of Canadians intend to order food online at least once a week after the pandemic (Agri-Food Analytics Lab)

How to keep up with this trend

	Direct sales	Indirect sales
Pros	 Control of your products' retail price and ability to achieve a much higher profit margin. Control of your brand image, relationships with your consumers and your online sale strategy. You can collect demographic and behavioural data about your clients to personalise the user experience and refine your sales strategies. 	 You benefit from distributor's infrastructure experience. Share shipping and storage costs. No need to build and maintain an e-commerce platform yourself. Distributor already has good reputation and clientele.
Cons	 Investment required to create and manage online store. Investment required to create awareness and attract consumers to your site. Potential problems related to product shipping logistics. 	 Retail price pressure and profit sharing with distributor. Reduced or even no direct contact with consumers, which makes it more difficult to build customer relationships. Competition with other brands in the same space, including store brands.

Online sales tips

- For photos of food and prepared meals, hire a professional food photographer
- Never skimp on the quality of your packaging for deliveries
- Make the most of the space you have on your product pages by communicating as much as you can about your products (ingredients, advantages, manufacturing process, etc.)
- Bring your brand to life online with social media, digital advertising and content creation

O3 Functional foods

Search for nutrient enriched products

(examples: fibre and protein enriched corn chips, juices with added probiotics)

Interest in foods that boost the immune system

60% of consumers are actively looking for products that boost their immune systems.

(Innova Market Insights)

New products to reduce stress and improve wellness: CBD and adaptogenic plants

(herbs, roots and mushrooms that help the body deal with various types of stress)

How to keep up with this trend

- Offer protein, vitamin, fibre, antioxidant and probiotic enriched products
- Experiment with CBD and adaptogenic plants in your food products
- Communicate the **health and wellness benefits** of your products

O4 The veggie revolution

Interest not only in meat alternatives, but in all products that are not animal-based

The plant-based meat market is estimated to reach US\$220 million in 2022, which represents a US\$100 million increase since 2015

Increasingly diversified and accessible plant-based options

40% of Canadians say they are open to reducing their **meat consumption** (Statista)

Increase in the popularity of the flexitarian diet

How to keep up with this trend

- Incorporate vegetarian and vegan options to your product lines
- If your products are already vegetarian or vegan, don't forget to mention it on your packaging
- Create content and share vegetarian recipes featuring your products

05

Transparency, ethics and responsible consumption

Transparency: 2021's #1 trend

3 out of 5 consumers say they would like to learn more about the food they eat and how it is made (Innova Market Insights) Desire to support local businesses that have a story and a mission

Emerging support towards entrepreneurs from specific communities and minorities

62% of Canadian consumers are more susceptible to buy products from a brand that contributes to the well-being of society

(EY Future Consumer Index)

Willingness to reduce the ecological impact of one's diet

Increase in the popularity of the climatarian diet

How to keep up with this trend

- Communicate more about where your ingredients come from, the ethical conditions in which your products were made and their environmental impacts
- Opt for a clean label
- Communicate about your company's mission and values
- Support self-help causes and initiatives

06

Innovative and environmentally responsible packaging

55% of Canadians would be ready to pay more for biodegradable packaging

Growing interest in environmentally responsible packaging





Plant-based packaging





Packaging made from 100% recycled plastic











How to keep up with this trend

- Rethink the materials used in your packaging, the shape and size of your packaging and your shipping supplies
- Talk to your current packaging supplier to learn about their sustainable packaging options
- Mention on your label the environmentally responsible attributes of your packaging

O7 Look to exporting

Essential step to ensure the economic growth of many local farmers and food manufacturers, while diversifying their offer

From January to
October 2020, **Canadian exports** reached **\$61 billion,** 10% higher
as compared to October
2019

Strong growth in Canadian exports

Innovation, Science and Economic Development Canada estimates that the country could rank 5th worldwide in the food sector by 2025

Most promising markets for Canadian businesses:

United States

European Union

Asia-Pacific

How to keep up with this trend

- Study the target market to adapt your products and communications
- Seek **administrative and operational support** from organizations that support companies in export projects (e.g. Agri-Food Export Group, EDC, etc.)
- Seek **financial support** from programs that support Canadian business export projects (examples: FCC, EDC, etc.)

08

The increasing popularity of store brands

Significant surge in popularity for store brands due to grocery store shortages and households reducing their spending

This past holiday season, 90% of Canadian consumers said they would exchange their national brand products for their store brand counterparts in at least

one category

(EY Future consumer Index)

Several major grocery chains invested in rebranding their store brands, in advertising campaigns and in offering a wider variety of products

Strong enthusiasm for store brands among 18 to 29 year olds

How to keep up with this trend

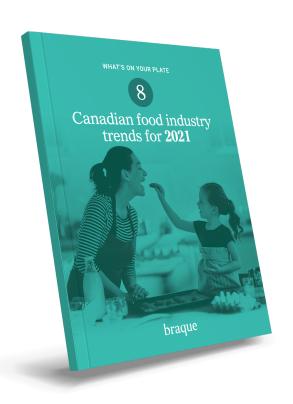
- Concentrate on your recipe and unique flavours (original recipes and superior quality ingredients)
- Get a head start by being innovative and offering new products that are adapted to your customers' current needs
- Distinguish yourself with your social and environmental initiatives

In conclusion

What to keep in mind

- Brands need to look to innovation rather than wait for a "return to normal"
- 2. Canadians are more willing than ever to try **new products** and **new culinary experiences**
- 3. It is imperative to invest in **sustainable development**
- **4. Digital transformation** is essential to effectively reach consumers and adapt to their new shopping habits

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Questions