

ZONE RV COVID-SAFE POLICIES

To protect you, our staff and their families, ZONE is stepping up its COVID-19 policies as of Monday 16 August, 2021.

ZONE requires every visitor to ZONE HQ to;

- **Call ZONE and complete our questionnaire before entering 85 Quanda Rd, Coolum.**
- **Check in using the QLD Check In app.**
- **Wear a mask at all times.**
- **Hand sanitise upon entry**
- **Comply with department COVID-Safe policies as shown below.**

Failure to comply with all of the above will result in you being asked to leave ZONE HQ by management.

ZONE employees will endeavour to call you prior to your arrival. In the event, we are unaware of your arrival or you have not heard from ZONE, please contact us.

ZONE HQ: COVID QUESTIONNAIRE

- 1. Have you been in other states or territories besides Queensland in the past 14-days?**
- 2. If yes, which states or territories have you been in?**
- 3. To the best of your knowledge, have you been in or travelled through any known hotspots?**
- 4. Have you been diagnosed with Covid-19?**
- 5. Have you been in close contact with someone who has Covid-19?**
- 6. Have you or anyone visiting ZONE HQ with you been unwell or showing symptoms of Covid-19?**
- 7. Is anyone from your household currently isolating or in quarantine because of Covid-19?**

ZONE DEPARTMENTS COVID POLICIES

SHOWROOM VISIT: COVID POLICY

- Must have answered the questionnaire satisfactorily.
- Checked in and showed your status to a ZONE employee.
- Hand sanitised upon entry.
- Mask on and not to be taken off at any stage when indoors.
- ZONE employees are not permitted to enter a caravan with you.
- ZONE Factory Tours are permitted but will be brief.
- Maintain the 4sq/m rule at all times. It will only be possible for 2 people to enter a sales consultant office.

FACTORY TOURS RULES

- Keep it brief
- Stay in the middle section only
- Keep at least 2m from other persons at all times (as practical)
- Ensure sanitise and masks
- No touching things

ZONE HANDOVERS

- ZONE Handover Team is operating as close to contactless as possible.
- All ZONE Handovers will now be completed virtually.
- You are permitted to arrive at ZONE HQ. Our Handover Team will assist you how to hitch up, airbags and other safety mechanisms necessary to tow the van to your campsite.
- On arrival at your campsite our Handover Team will link up with you and begin the virtual Handover.

ZONE SERVICE CENTRE

- ZONE Service team is operating a contactless service at this time.
- Please arrive at ZONE HQ, call the Service team for directions.
- You will be asked to complete our Covid-19 questionnaire and check-in.
- Ensure you are wearing your mask.
- Our team will meet you outside to discuss.