

# DEDICATED SUPPORT – ASK A PRIVACY EXPERT



Save thousands annually in legal fees while ensuring you get the best data privacy, program, policy, and compliance guidance. Data privacy can be a complex business, and sometimes you just need help. PrivacyEngine's expert team is available via the platform to answer your questions whenever you need advice, and we'll respond within 24 hours.

## Features:

- Live one-to-one support for on boarding, technical and Data Privacy-related enquiries.
- Get answers to complex data privacy-related queries within 24 hours.
- Track and document data protection queries to support regulatory compliance.
- Configurable support settings to manage how data protection questions are handled in your organisation.

- Group chat feature to enable collaboration across your data protection team.

## Benefits:

- Access direct advice from our experts with years' of practical data protection experience. Reduce your risk of fines/ bad publicity associated with misinterpreting a compliance issue.

Accessing legal advice relating to data protection and GDPR can be costly, and by their nature, traditional legal firms can be slow to respond. The PrivacyEngine Dedicated Support capability provides timely access to expert advice as part of your subscription, eliminating the need for costly legal consultation and delivering answers within 24 hours.



**PRIVACYENGINE**

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